# CLIVE MAKONG'O

#### London

Phone: 07728790412 | Email: clivemakongo@gmail.com LinkedIn: https://www.linkedin.com/in/clive-makongo345/ | GitHub: https://github.com/Clive-Makongo |

Portfolio: <a href="https://glivemakongo.netlify.app">https://glivemakongo.netlify.app</a> /

#### SUMMARY

Front-End Web Developer with recent experience in Back-End. Skilled in creating responsive and intuitive user interfaces using modern JavaScript frameworks. Passionate about continuous learning in Computer Science, Mathematics, Physics, and Philosophy. Experienced in customer-focused environments and collaborative team projects.

#### TECHNICAL SKILLS

Frontend: ReactJS, HTML5, CSS3, JavaScript, TypeScript, Tailwind, Bootstrap, jQuery

Backend: Java, Python, Node.js

Tools & Others: Git, GitHub, Docker, Azure DevOps, Figma

# EXPERIENCE

Front-End Developer 2024 - Currently DIFOKO IT Solutions BV

Sole Front-End Development team member on startup project responsible for design and implementation of UI and UX elements as well as integration with Back-End team

# Key Accomplishments:

- Develop comprehensive Front End UI for the entire website using React and Figma
- Develop and deploy web servers with API endpoints using NodeJS, Django and Docker
- Collaborate with DevOps, Database Engineering, and ML teams to integrate trained LLM responses.
- Implement Agile Development Methodology using Azure DevOps to maintain project efficiency
- Successfully integrate websites with backend services, including databases and API.
- Create prototypes and mockups for new features, enhancing UX and UI design

# Front-End Developer Feb 2024 ConsultUs Global

Responsible for redesign and development of the entire website

# Key Accomplishments:

- Delivering on an agreed upon 1 month timetable with overseas clients.
   Accounting for multiple time zones while maintaining other personal work commitments.
- Managing multiple requested design requests to satisfy clients' design vision.
- Working with a graphic designer to provide a professional and modern user interface with key focus on responsiveness.

## **Specialist Contact Consultant**

2023 - 2024

# **NationWide Building Society**

Liaising with Solicitors and Mortgage brokers to facilitate completion of mortgage applications for Building Society Members.

# Key Accomplishments:

- Maintaining an 11 day average turnover for all applications from submission to completion.
- Calculating available mortgage funds based on applicant income, tax bracket and projected rental revenues
- Communication with over 10 intercompany departments to process application documents.

# **Customer Support Administrator**

2022 - 2023

# **SwimExpert**

Scheduling management for client bookings with Professional Coaching Staff across 15 venues and over 40 Coaching staff members.

Key Accomplishments:

- Working with bespoke software to provide over 200 customers with tailored booking schedules on a weekly basis.
- Working in a small team to provide a minimum 3 hours notice to all unexpected schedule changes, including rescheduling and updating client facing software with updated schedule information.
- Maintaining the company database of bookings, Coaching Staff schedules,
   Venue availability and pricing information for all available coaching packages.

#### **Customer Support Agent**

2020 - 2022

#### **BT Group**

Working within BT and EE to organise scheduling for Engineer call outs for fault resolution and manage billing and contract queries, including sales.

# Key Accomplishments:

- Hitting 15% sales target on all customer interactions on a monthly basis.
- Direct technical support for issues with customer internet connection for ADSL, FTTP, FTTC and G.Fast network structures.
- Fault support for home phone issues for PSTN and VolP
- Technical support for software issues including IP address configuration, device connection diagnosis and Router software malfunctions.
- Technical support for email server issues on computer and mobile devices for POP3 and IMAP as well as accessing database information for password reset and account recovery.
- Diagnosing signal issues for EE customer mobile data connection.

# **Applications:**

#### **PROJECTS**

Project Name | ConsultUs Website
Link to GitHub | https://github.com/Clive-Makongo/consultus
Link to Deployed Project | https://consultus.com.tr/index.html

- A website for ConsultUs Global, an Engineering consultancy company.
- Implemented with HTML5, CSS3, JavaScript and Bootstrap.

Project Name | Wellness App

Link to GitHub https://github.com/angelica-zach/wellness-app

Link to Deployed Project | <a href="https://group4-wellness-app.netlify.app/">https://group4-wellness-app.netlify.app/</a>

- Our page is to help simplify fitness. It consists of a meal planner with calorie and diet-type features, to ensure it is inclusive to dietary requirements. It also has a workout planner to help you plan your fitness. And last but not least, a self-care page, where you can input a skincare routine and see helpful stretching videos
- Implemented with ReactJS, HTML5, CSS3, JavaScript and API calls with Axios.

Project Name | Mood App

Link to GitHub https://github.com/angelica-zach/Mood-App

Link to Deployed Project https://angelica-zach.github.io/Mood-App/

- MoodMatch is a web application that helps users discover music playlists based on their mood, provides information about venues related to the artists in the playlist
- Implemented with HTML5, CSS3, JavaScript and API calls to Spotify and BandsInTown.

Project Name | 2D Physics Engine

Link to GitHub | https://github.com/Clive-Makongo/physEng

**Link to Deployed Project** https://clive-makongo.github.io/physEng/

- A 2D Physics Engine implementing Vector calculus and Object Oriented Programming.
- Implemented with HTML5, CSS3, JavaScript.

#### **EDUCATION**

# Front End Web Development Boot Camp Certificate: edX

An intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, JQuery, Bootstrap, Firebase, Node.js, MySQL, MongoDB, Express, Handelbars.js, and ReactJS. *Program Summary optional* 

# A-Levels:

Mathematics: B
Biology: B
History: B
Chemistry: C

#### GCSEs:

Mathematics: A\*
English: A\*, A
Physics: A
Chemistry: A
Biology: A
History: A\*
Geography: A