

Clive Cullen

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Summary Profile

I am a highly trained and experienced leader in the customer services and food services industry, and I am looking to progress my skills and take on a new challenge to keep progressing and testing my knowledge and skill set in the field of Management.

Key Skills

| | | | |
|--------------------------|------------------|----------------------------|----------------------|
| Leadership | Food Safety | Scheduling | Inventory Management |
| Petty Cash | First Aid | Injury Incident reports | Customer Feedback |
| Sales Projections | Costs Control | Stock storage and rotation | Training |
| Dealing with contractors | Dealing with EHO | Creating action plans | Staff Morale |

Current Role

(March 2020 - Present) Assistant Manager for Beshoff Restaurants Ltd

Career History at Mc Donald's Blanchardstown

- (January 2020- March 2020) Safety and Security Manager/Shift Manager
- (September 2018-January 2020) Food Safety Manager/Shift Manager
- (March 2017- September 2018) Scheduling Manager/Shift Manger
- (June 2016 - Present) Shift Manager
- (July 2010 - June 2016) Team Leader
- (January 2006 - July 2010) Customer Care Manager
- (June 2005 – January 2006) Crew

Technical Education

| Course | College | Completed | Award |
|---------------------------------|--------------------------------|-----------|--|
| Software Design and Development | Dublin Institute of Technology | 2018 | Bachelor of Science in Digital Technology and Design (FETAC Level 7) |
| Full Stack Web Development | Code Institute | 2016 | Diploma in Software Development (SCQF level 8) |
| Computer Science | Colaiste Dhúlaigh CFE | 2010 | Networks and software systems (FETAC Level 6) |
| Computer Science | Colaiste Dhúlaigh CFE | 2009 | Information Technology (FETAC Level 5) |

Education

In 2018 I completed my bachelor's degree in Digital Technology and Design. This degree was based entirely online and was also condensed down to one year instead of three. I worked as part of two multicultural teams working around deadline's and time zones to deliver on assignments.

In 2016 I completed a course in Full Stack Web Development with Code Institute where I learned a host of all the current programming and development skills relevant to a career in software development. This course is accredited by Napier University in Scotland.

In 2014 I did a TEFL course online in business management and accounting to further my interests in management and to improve my performance in my job.

In my final year at Colaiste Dhúlaigh CFE I attained 7 Distinctions & 1 Merit overall finishing joint top of the year.

For my efforts, I was offered an advanced place in the DIT Honors degree program.

Qualifications

- Bachelor of Science (Dublin Institute of Technology)
- Advanced shift management (Mc Donald's)
- Software Development (FETAC Level 6)
- Basic shift management (Mc Donald's)
- Occupational first aid (Safety Ireland)
- Business management and accounting (International training association)
- Networks and software systems (FETAC Level 6)
- Information Technology (FETAC Level 5)
- Manual Handling (Mc Donald's)

Achievements

- I have become the Food safety manager and held the highest standards when it came to cooked food and the storage and rotation of raw products.
- I became the Scheduling manager and I was responsible for the allocation of thousands of euro in wages daily.
- I have earned my degree in only one year while working full time.
- I have continued to upskill year on year.

Hobbies & Interests

In my free time, I enjoy playing poker or video games with friends, going to the gym and watching rugby.

I also like to keep learning new skills to keep challenging myself and see what I can do.

Referees

Byrdan Ltd

Name: Daragh Fitzsimons
Position: Assistant Manager (2020)
Mobile: 0857192613
Email: daraghfitzsimons21@gmail.com

Name: Gavin Ward
Position: Former Business Manager (2019)
Mobile: 085-2363166
Email: gavinwardy@yahoo.ie