

Terms of Use

Last updated: June 17, 2025

1. Acceptance of Terms

By accessing or using Clofy Cloud ("the Service"), you agree to be bound by these Terms of Use and our Privacy Policy. If you do not agree, do not use the Service.

2. Description of Service

Clofy Cloud is an AI-powered platform that provides on-demand cloud architecture consultation, dynamic service planning, and a credit-based model for API-driven interactions. It also includes a blog module for Cloud & AI insights.

3. User Accounts

- You must register for an account to access authenticated features.
- You are responsible for maintaining the confidentiality of your login credentials and for all activity under your account.
- You agree to notify us immediately of any unauthorized use of your account.

4. Acceptable Use

- You may not use the Service for any unlawful purpose or in a manner that could harm, disable, or impair the Service or interfere with any other party's use.
- Prohibited activities include, but are not limited to, hacking, scraping, reverse-engineering, or abusing the AI APIs in an automated fashion.

5. Intellectual Property & User Content

a. **Your Content:** All prompts, chat transcripts, and blog posts you create or upload remain your property. You grant Clofy Technologies a non-exclusive, worldwide, royalty-free license to use and process your content solely to provide and improve the Service.

b. **Our Technology:** All rights, title, and interest in the Service, its software, algorithms, and interfaces belong to Clofy Technologies. You may not copy, modify, distribute, or create derivative works based on our technology.

6. Fair Use of Credits

- Credits purchased under any plan must be used manually through our UI or approved API channels.
- Automated, bulk generation of consultations without prior agreement is prohibited and may lead to suspension of service.

7. **Payment & Refund Policy**

- All purchases of credit bundles are handled through Stripe. You agree to pay all fees in accordance with the pricing displayed.
- **Refunds** are available only for annual plans. To request a refund, contact support within 30 days of purchase.

8. **Limitation of Liability**

To the fullest extent permitted by law, Clofy Technologies and its affiliates are not liable for any indirect, incidental, special, consequential, or punitive damages arising out of your use of the Service.

9. **Termination**

We reserve the right, in our sole discretion, to suspend or terminate your access for violation of these Terms, non-payment, or any conduct we deem harmful to the Service or other users.

10. **Modifications to Terms**

We may update these Terms at any time. We'll post the revised date at the top and, if the changes are material, notify you via email or in-app notice. Continued use after changes constitutes acceptance of the new Terms.

11. **Governing Law**

These Terms are governed by the laws of [Your Jurisdiction], without regard to its conflict-of-law provisions. Any dispute will be resolved in the state or federal courts located in that jurisdiction.

12. **Contact**

For questions about these Terms, please email support@clofy.cloud