Designing a Comparative Usability Study of Error Messages

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Our project

ClojurEd

- Ongoing project at UMM
- Goal: use Clojure in an introductory course
- Educators have found Lisp languages (e.g. Racket) to be useful in introductory courses
- Functional abstraction allows clearer abstraction: separating the data from the means of interacting with that data
- Prioritizes learning concepts, not a language
- Current UMM course uses a Lisp language

Current state of the project

- Our work focuses on error messages in Clojure
 - Error messages are a useful learning tool
 - Primary means of communication
 - Focus on usability
 - Summer 2015: developed an alternative system of error messages
 - Current goal: evaluate their effectiveness
 - Would like to compare to usual Clojure and to Racket

Lisp

- Clojure and Racket are Lisps
- Lisp is a functional dynamically typed language
- Data immutable by default
- Read-eval-print-loop (REPL)
 - interactive environment
 - useful for development and debugging

Lisp prefix notation

- Lisp uses prefix notation
 - parentheses
 - parameters

```
(<function-name> <argument 1> <argument 2>)
```

+ is a built-in function, not an operator

```
(+ 5 5)
-> 10
```

• Anonymous functions (lambdas) are a common idiom in lisp

Overview of Racket

Elena: Possibly move to earlier

Henry: blerg. Not looking forward to this.

Overview of Clojure

Elena: Some of this can be moved to differences between Racket and Clojure, some eliminated

- Developed in 2007 by Rich Hickey
- Member of the Lisp family
- Runs on the Java Virtual Machine (JVM)
- Used in industry, especially for parallelism and data science
 - Horrific error messages
 - Beginner tools are under development

Study goals

The goal of the usability study is to compare usability of error messages:

- Our error messages to the original Clojure.
- Our error messages to Racket.

We were inspired by an approach developed by Marceau, Fisler, and Krishnamurthi for evaluation of Racket error messages: does an edit made after seeing an error move the participant towards or away from the correct solution?

Experimental Setup

Usability study: students are asked to correct several code fragments in Clojure and in Racket.

- Participant given a review of Racket
- Participant given a series of program fragments in Racket to correct
- Participant presented with a brief overview of Clojure
- Participant given a series of program fragments in Clojure to correct (with either default Clojure messages or our messages)
- The screen recorded at a regular intervals
- The participants asked a few questions at the end

Study Participants

- Volunteer students
- Taken Racket introductory course
- No/little experience with Clojure
- Recruitment from department mailing list
- Students compensated for time thanks to gift from Cognitect, Inc.

Data Evaluation

- Continuous screen capture allows extraction of numeric data
 - Time to solve
 - Iterations to solve
 - Problems solved
- Interview allows us to gauge perception of error messages

Question Selection

- Testing the usability of similar programming languages
- Are you testing syntax, semantics, or error messages?
- Select elements of the languages that have similar syntax and semantics
- Sometimes you have to sacrifice idiomatic code for testable code

Meaningful & Accessible questions

The code examples should:

- be simple enough to understand the intent with 2-3 test examples.
- have mistakes that a beginner would make (e.g. switched function arguments, a mistyped identifier...)
- be simple to fix (challenging: may be caused by multiple issues, and a beginner; beginners may make more complex changes than needed)
- use the same simple set of features in Racket and in Clojure (use equal? in Racket rather than check-expect since Clojure = is roughly the same).

Example 1

```
Racket version:
(define (select-even elements)
  (foldl (lambda (x y) (if (even? y) (cons x y) y))
                           '() elements))
Clojure version:
(defn select-even [elements]
  (reduce (fn [x y] (if (even? x) (cons y x) y))
                        '() elements))
Test case:
(= '(2 4 6 8) (select-even '(1 2 3 4 5 6 7 8 9)))
```

Example 1: error messages

```
even?: expects integer, given '()
Original Clojure:
```

Our Clojure:

Racket error:

Error: In function even?, the first argument () must be an integer number but is a list.

Example 2

```
Racket version:
(define (my-length elements)
   (cond
   [(empty? elements) 0]
   [else (+ 1 (my-length (first elements)))]))
Clojure version:
(defn my-length [elements]
  (if (empty? elements) 0 (+ 1
                      (my-length (first elements)))))
Test cases:
(= (my-length '(5 4 3 2 1)) 5)
(= (my-length '()) 0)
(= (my-length '(1 3 5 7 9 11)) 6)
```

Example 2: error messages

```
Racket error:
```

```
first: expects a non-empty list; given: 1
```

Original Clojure:

```
IllegalArgumentException Don't know how to create ISeq
from: java.lang.Long clojure.lang.RT.seqFrom
(RT.java:528)
```

Our Clojure:

Error: In function first, the first argument 5 must be a sequence but is a number.

Conclusion

There isn't much literature about systematic evaluation of error messages.

Designing a comparative usability study is challenging.

We look forward to the results of the study.

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Thank you! Any questions?