



 GovStack - WiGTC

GovSpark

Violence reporting system

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Violence against women is a widespread, underreported human rights violation and global health crisis.

- Survivors often face fear, stigma, lack of access, and delayed responses, this leaves many without the protection and support they urgently need
- Scattered fragmentation of systems and initiatives that create entropy
- For policy makers and stakeholder involved accurate measurement and reporting of data on violence against women remains challenging

**1 in 3 women
worldwide**

(approximately 736 million)
experienced physical and/or
sexual violence at least once in
their lifetime

**140 women or girls are
killed every day by
someone in their own
family.**

**Technology-facilitated
violence**

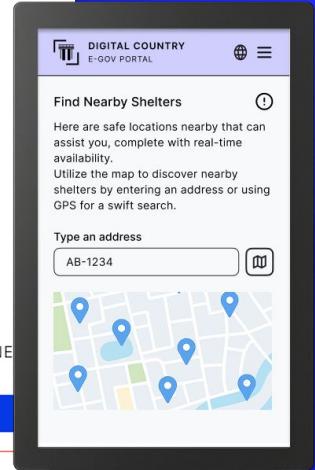
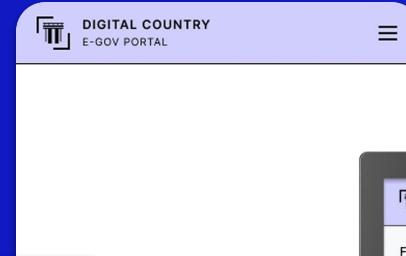
prompting new global measures to
online harassment and abuse.

A safer and accessible reporting system for survivors of gender-based violence

scan to test



[Test the prototype](#)



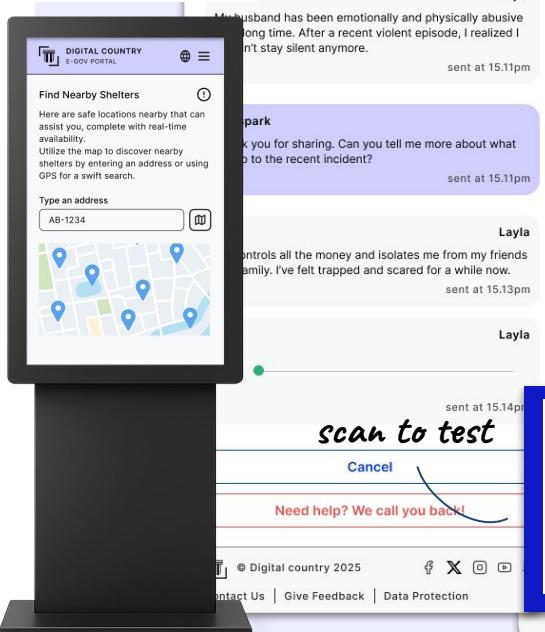
GovSpark is a secure, accessible, and anonymous digital system maximizing DPI safeguards , following the Govstack principles

- Integrated in the service catalog of the government, multichannel and multi languages, enables women to report violence incidents
- Ensure 24/7 digital access for reporting violence, providing a secure and privacy-first approach, anonymous channel
- Interoperable registries and data integrity ensuring data driven, AI solution enabled
- Transparent algorithm to follow each stage of case resolution

end user app



self-service kiosks



INCIDENT REPORTING SYSTEM
LAW ENFORCEMENT CASE MANAGEMENT HUB

Report Incident Submission Form > Confirm your case information. Enter the details of the victim.

Examine the case report
Case ID #654321
Please check all the information you've provided. Once you confirm the details, you need to make any changes, feel free to go back and edit your entries.

Name of the Victim
Case Identification Number
Email Address for Contact
Phone Number for Contact
Location of the Incident
Current Status of the Case

Overview of the Case
Evaluating the current situation
Gather all pertinent information regarding the case to ensure precise documentation.
Keep the dialogue going

Details regarding the reported incident
A summary of the incident details you submitted.
Access details of the incident

Section for Document Uploads
Review all uploaded documents, including images or evidence related to the incident.
Proceed to document upload

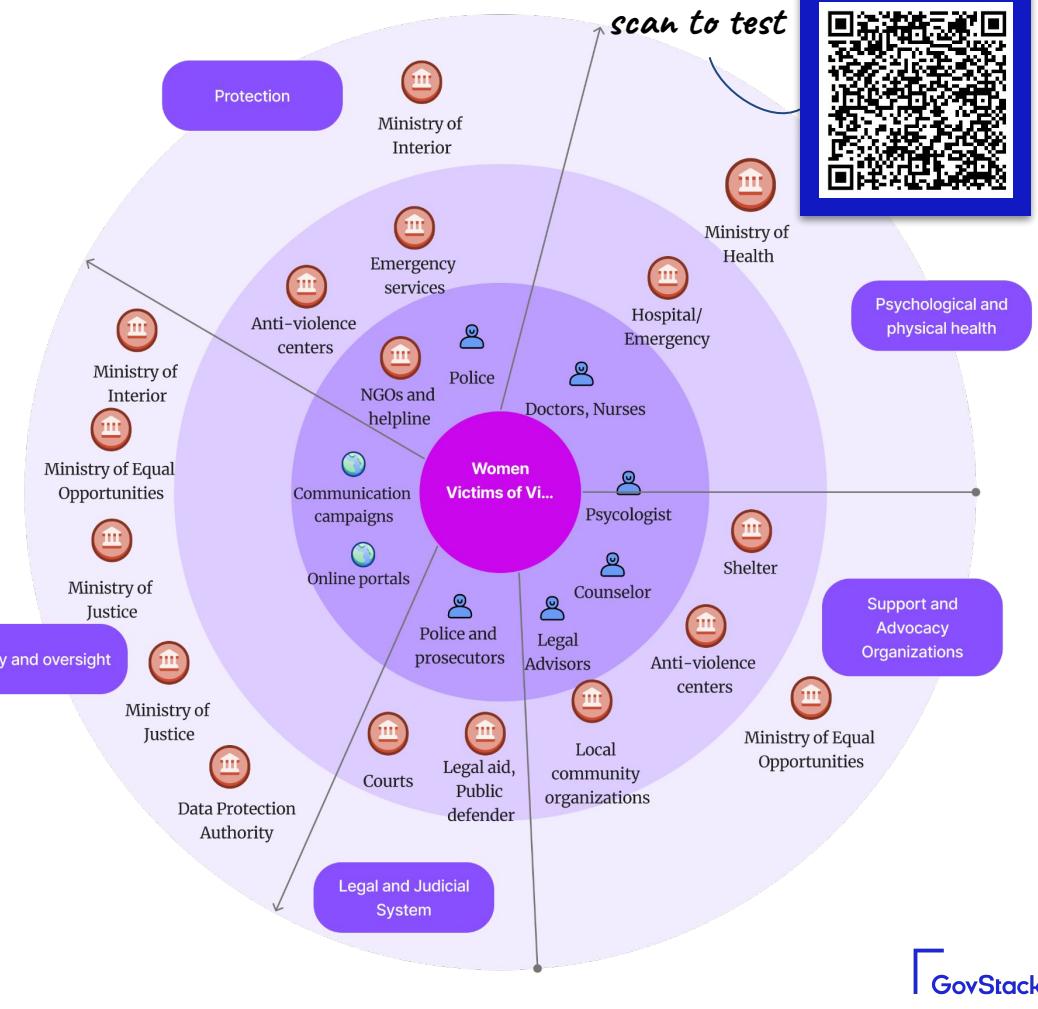
Information about the Case:
Easily view and manage all aspects of a case, including suspect and victim summaries, and case status, ensuring organized and efficient oversight.

Case Management Overview: Police Efforts in Addressing Violence

Begin investigation
Quickly initiate a new case to start tracking all relevant information and activities related to the incident.

Multiple stakeholder to engage and make the service possible

- Protection
- Policy and oversight
- Support and advocacy organizations
- Psychological and physical health
- Legal and juridical system





5 extreme personas to understand our users diverse cases to ensure inclusive, modular design.

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Meet Layla

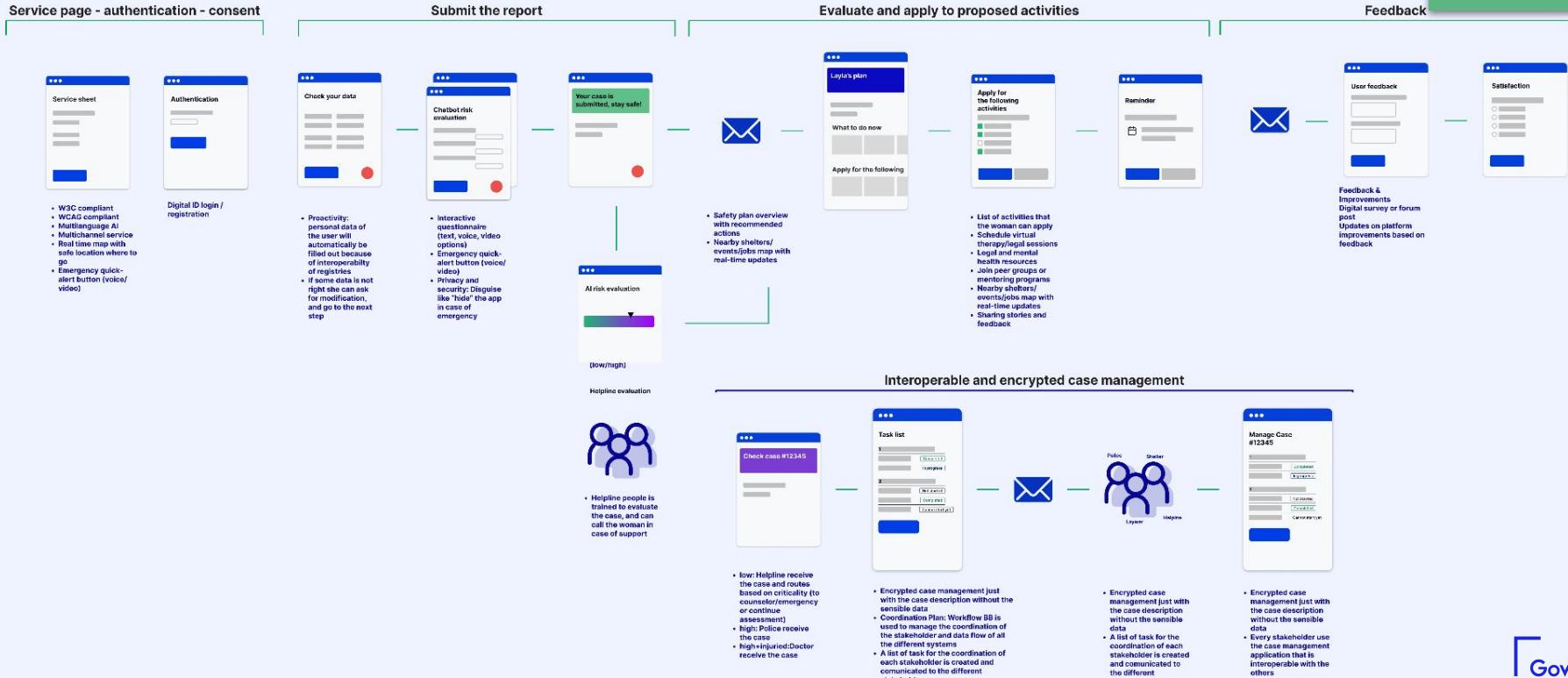
"As a woman I want report her situation quickly and securely online, access legal and psychological support, and help improve the system with feedback."

#online report #inspire others #accessible service
#rebuild her life #encryption with AI
#easy service #trained civil servants #reintegration #SMS or Helpline #community trust

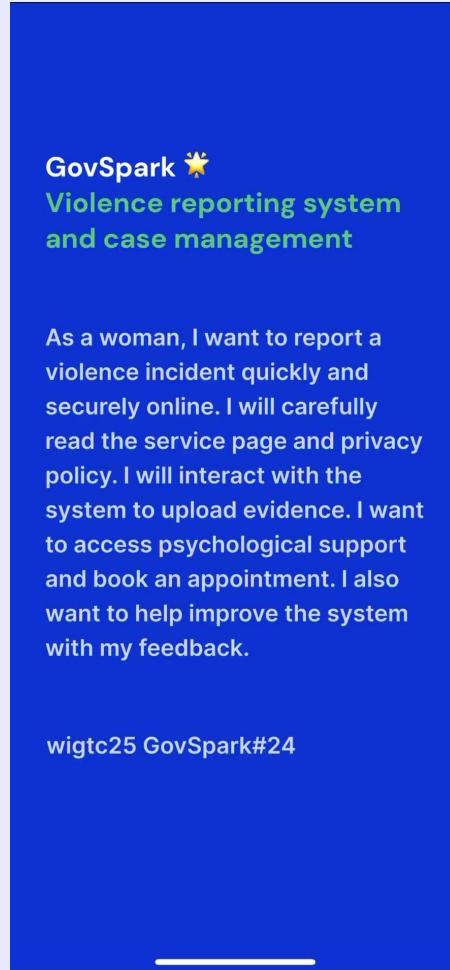
know more



A user journey to report an issue

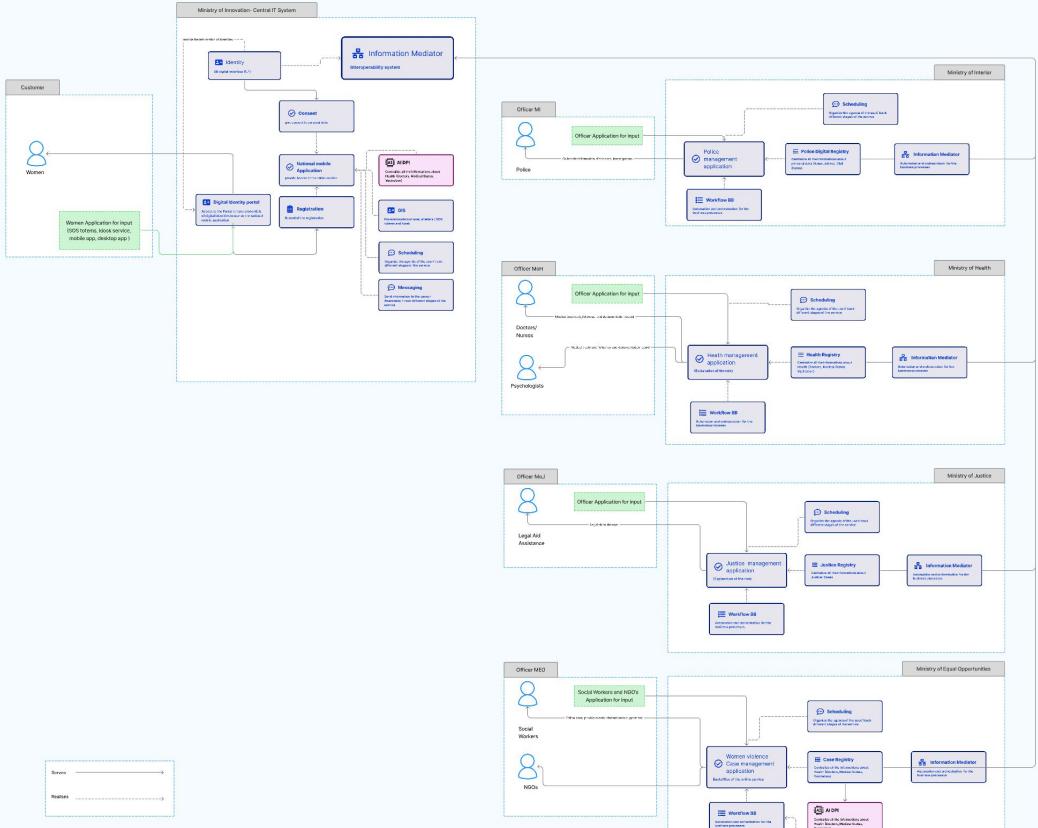


A user journey towards a safer, accessible digital reporting system for survivors of gender-based violence.



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[Navigate in figma](#)

Service architecture

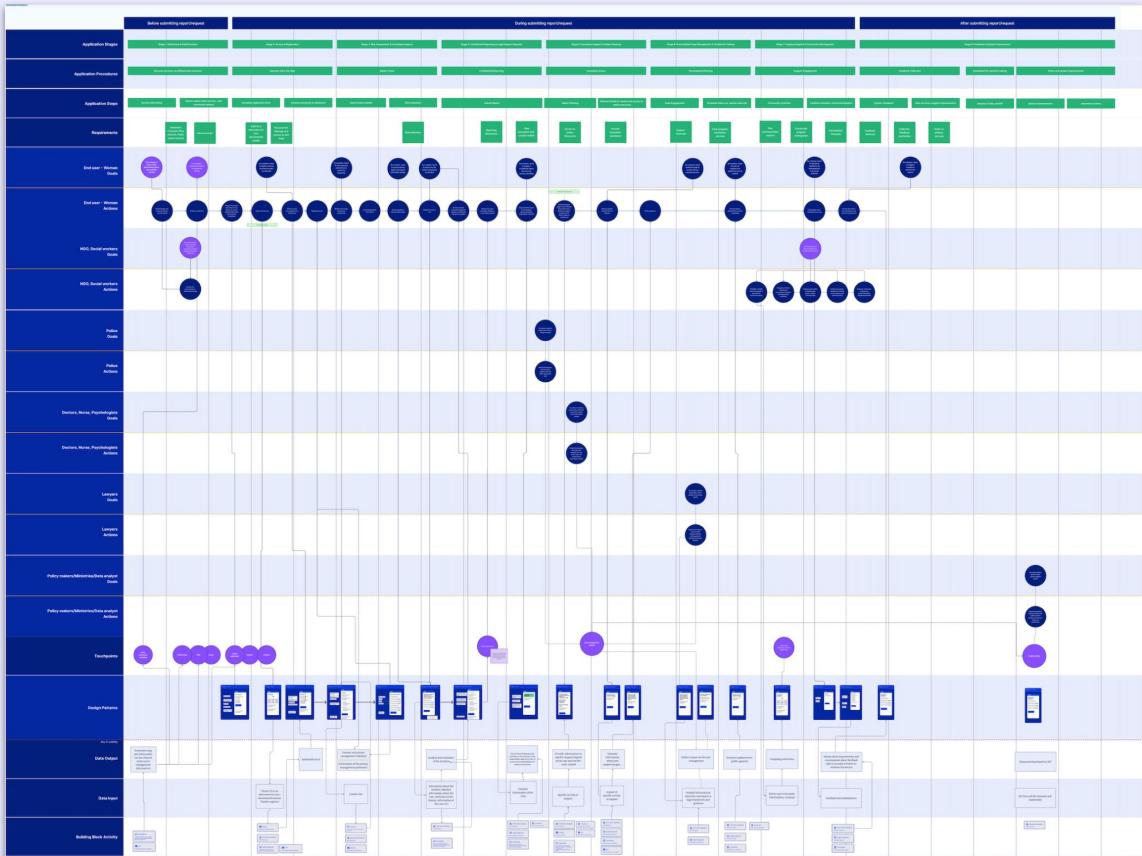
> The architecture is built to **enable a proactive, interoperable service** that actively connects users to support.

> It leverages existing **Digital Public Infrastructure (DPI)** and is designed for seamless integration with relevant systems.

> Maximize the **potential of GovStack building blocks** full functionalities.

Know more

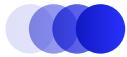




Service Blueprint v3

> The Service Blueprint details the **entire service process from the user's perspective**, frontstage interactions, and backstage processes, **ensuring a logical and structured flow**

[Navigate in figma](#)



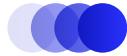
Multifactor impact and modular solution

Strategic importance

- Addresses a **global challenge violence against women**, girls, and marginalized groups.
- Aligns with **SDG 5 (Gender Equality)** and **SDG 16 (Justice & Institutions)**.
- Advances **digital innovation in social protection and justice systems**.
- Promotes **transparency, data-driven governance**.

Political importance

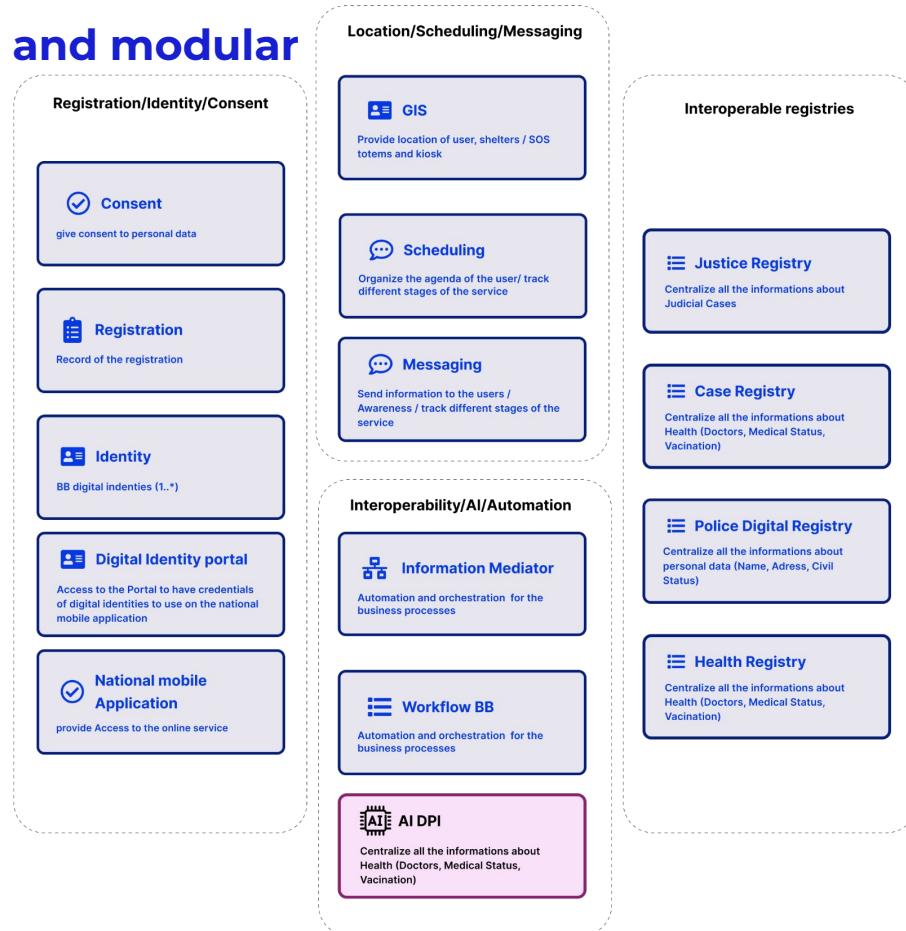
- Aligns with **mandates of Government to protect their citizens**. Especially for the policies of Ministries of Interior, Equal and opportunities, and Justice.
- Encourages **cross-sector coordination** and institutional accountability.
- Backed by **growing political will for digital transformation and gender justice globally**.



Open standards, reusable, scalable and modular

Technical and financial impact

- Uses proven tech: **AI chatbot, web/mobile platform, case dashboard**
- Easily integrates with **existing APIs** **blocks to reduce implementation cost**
- Designed for **scalability across different countries and contexts**
- Supports **modular, phased implementation** to manage cost
- Fostering accountability w/ **dashboards, open data, and training**
- Opportunities for **funding via donors, multilateral agencies, and public-private partnerships**



BB used in our case

Showcase

Promote the service to demonstrate societal value to obtain feedback

Engage with stakeholders (government, donors and civil society entities) to showcase how the system addresses violence against women

Piloting

Engage pilot deployment programs with government GovStack Partners

Tailoring the service design based on the national contexts of the target country

Funding

Pursue Funding Opportunities

Explore current funding streams focused on gender equality, digital transformation, and social protection.

Engage with existent technical support between government and donors such as in Tunisia Danish cooperation and Expertise France

Standardization

Standardize the reporting workflow

Advocate for the institutional adoption of the system core workflow as a standardized incident reporting model.

Adoption of the service pattern as standard for any form of incident reporting

Reusable, modular and applicable to a wide range of reporting scenarios such as corruption, fraud, or public service complaints.



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**GovSpark: Every
voice lights a
brighter future**