iPass

LAST MILE VPN

This guide shows you how to use the Last Mile VPN feature in the iPass app which enables you to connect securely to the internet on **iPhones and iPads**.

WHAT IS IT?

The Last Mile VPN feature creates a "private tunnel" between your device and the internet that encrypts all of your data passing through. This protects you against so called "man in the middle" attacks.
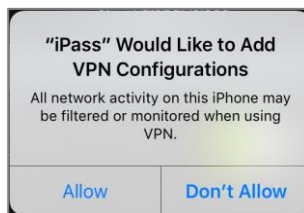
ENABLE / DISABLE VPN

To manually enable the VPN please ensure first that you have a **strong** Wi-Fi signal by checking the number of bars above the app

- Tap on **Hotspot Protection** to start your secure connection.
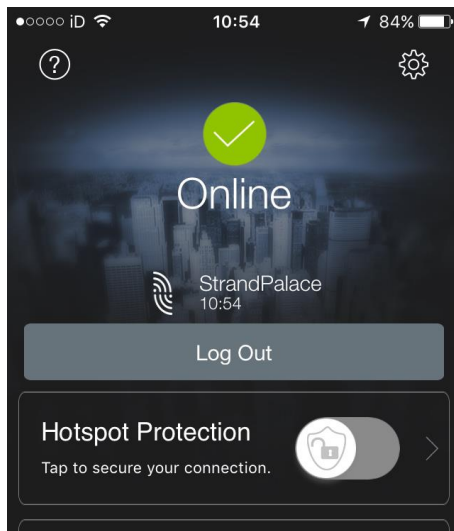
On tapping that button for the first time, you will be prompted for the Last Mile VPN setup:

- The first time you use the VPN tap on **Allow**. You will then be prompted for your iPhone/iPad passcode.

Once the VPN is enabled, the padlock icon will be shown closed and **VPN** will appear at the top of your screen.

- To disable the VPN, tap on **Hotspot Protection** again.

WHEN TO USE LAST MILE VPN

We advise using the VPN when browsing, sending and receiving e-mails and using most apps.

! *However, we recommend disabling the VPN for any communication services that include voice and/or video such as Skype, Face time, Wi-Fi calling, WebEx, etc.as it can affect the performance.*

SUPPORT

If you need assistance please contact **help@ipass.com**