



Environment Agency Uses iPass to Help Protect the Environment

Relying on iPass for Wi-Fi Means They Can Connect Wherever the Emergency Is

When there's an environmental emergency in England, you'll be sure to find the Environment Agency is there to help! When they visit affected areas it is crucial for employees to maintain constant communication with their Incident Rooms and managers. "This is one of the ways that we stay in touch through incidents, floods, and work alongside the police, ambulance, fire, and local councils. We need a simple, secure and effective way of connecting to our network during these events," said Adrian Pope, Senior Project Manager for the Environment Agency. "The iPass solution provides a user friendly interface to help staff find the best connection method. The solution is used on many devices operating on different platforms."

Practicing what it preaches

Working for the Environment Agency means employees practice what they preach - travelling by train to reduce their own carbon footprint. You would think that helping the environment would come at a cost, like reduced productivity. With Crosscountry and Virgin trains Wi-Fi enabled—and included in the iPass network—it couldn't be further from the truth! "That used to be something we had to pay extra for," said Pope. "Now that's all included in the service, and it's very much appreciated by the employees to keep them productive."

In fact, wherever employees travel, iPass gives them fast and secure login to thousands of Wi-Fi hotspots around England. The hotspots are strategically located in places like restaurants, hotels, convention centres, and trains. These easily accessible wireless hotspots have improved performance over 3G, saving the agency both time and money.

Connecting the office created a single smart solution

But remote access is only part of the story for Environment Agency. They also wanted to find a service that would allow them to manage Wi-Fi access in the office for employees as well. Using iPass makes it possible to offer Wi-Fi everywhere an iPass hotspot exists. Staff in Environment Agency offices around the UK have benefited from using an iPass hotspot to make sure those all-important emails get there at the right time.

THE ORGANIZATION

Environment Agency is a government agency that works to protect and improve the environment, and to promote sustainable development in England.

THE CHALLENGE

Connect 8,500 mobile employees on laptops and tablets with one high-bandwidth service. Reduce costs while maintaining governmental-level login security and connectivity quality.

THE SOLUTION

iPass App and Mobile Network

THE RESULTS

Expert iPass training and support helped deploy the solution across the organization. Employees depend on iPass to communicate, share files and be productive. They can now bring more devices into the field with no additional cost.