Emirates Airline
Makes iPass its master connection manager

Airline simplifies connectivity for its mobile workers and enables IT department to control mobility costs with master connection manager

THE COMPANY

Emirates Airline is headquartered in Dubai but with operations across the globe and is one of the most influential travel and tourism conglomerates. Formed in 1985 with just two aircraft, Emirates now operates a fleet of over 140 aircraft flying to more than 100 destinations in 60 countries. Some 700 Emirates flights depart Dubai each week which accounts for nearly 40 per cent of all flight movements in and out of Dubai International Airport. The Emirates group also includes an award-winning international cargo division, a destination management and leisure division, an international groundhandling division and an airline IT development group.

Challenge

When it comes to mobility, like many airlines, Emirates' non-flying staff requires constant access to email and corporate applications when on the move. With users connecting from around the world, Emirates wanted to simplify connectivity for mobile workers by giving end-users a straightforward remote connectivity option. From an IT perspective, they wanted to be able to control mobility costs, as well as secure remote employee connections by integrating their mobility solution with various corporate security components within the infrastructure, including the corporate firewall and VPN solutions.

Solutions

As Emirates Airline has standardized on iPass for simple, and secure access to critical data for its 1,400 "non-flying" mobile employees. The iPass service significantly reduces connectivity costs, delivers increased visibility on mobile usage, and provides comprehensive mobility management.

Whether Emirates employees are traveling internationally or within the United Arab Emirates, the travel and tourism conglomerate is deploying iPass as the master connection manager across its mobile employee devices, and gaining tighter control over mobility and the associated costs. Emirates is also offering its mobile employees access to the iPass Mobile Network. Instead of employees running up sizeable expense claims for Wi-Fi subscriptions and 3G roaming charges, the iPass Mobile Network provides IT with insight into mobile usage, and the ability to take action on that insight.

Results

Employees can remain productive wherever they happen to go and have access to the iPass global Wi-Fi network.

"iPass offers the only solution on the market that really addressed our need

ABOUT IPASS

iPass is the industry pioneer in global, mobile connectivity, ensuring unlimited access to unlimited content on an unlimited number of devices. Founded in 1996, iPass is the world's largest Wi-Fi network, with over 20 million (soon to be 50 million!) hotspots in airports, hotels, airplanes, and public spaces in more than 120 countries and territories across the globe. Our hosted Wi-Fi-as-a-Service solution is easy, convenient, secure, and always on.

Expanding on its already established reputation as the premier provider of global Wi-Fi hotspots, iPass connects customers with the people and information that matter most. We are dedicated to delivering the highest quality, most cost-efficient solution on the market today.

for simplicity and security at the end-user level combined with centralized visibility and management of mobility costs," said Sean Kelly, technical manager, Emirates. "iPass now provides our master connection manager and is used to logon to our campus Wi-Fi as well as the wider iPass Mobile Network. The whole connection process is very simple and transparent and our mobile employees really appreciate this ease of use. They know that if they need to get connected, iPass can be relied upon."

Emirates now benefits from tighter control over enterprise mobility and its associated costs. Instead of employees running up sizeable expense claims for Wi-Fi subscriptions and 3G roaming charges, Emirates mobile workers now rely on iPass as their connection manager of choice, regardless of where they are in the world.

iPass

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