

# **EXIN BCS Artificial Intelligence**

## FOUNDATION

Certified by

**Preparation Guide** 

**Edition 202005** 



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### 1. Overview

EXIN BCS Artificial Intelligence Foundation (AIF.EN)

### Scope

Candidates should be able to demonstrate a knowledge and understanding in the application of ethical and sustainable Artificial Intelligence (AI):

- Human-centric Ethical and Sustainable Human and Artificial Intelligence (AI);
- Artificial Intelligence (AI) and Robotics;
- · applying the benefits of AI projects challenges and risks;
- Machine Learning (ML) Theory and Practice Building a Machine Learning (ML) Toolbox;
- the Management, Roles and Responsibilities of Humans and Machines The Future of Al.

#### **Summary**

Artificial Intelligence (AI) is a methodology for using a non-human system to learn from experience and imitate human intelligent behavior. The EXIN BCS Artificial Intelligence Foundation certification tests a candidate's knowledge and understanding of the terminology and general principles of AI. This preparation guide covers the potential benefits and challenges of ethical and sustainable robust Artificial Intelligence (AI); the basic process of Machine Learning (ML) – Building a Machine Learning (ML) Toolkit; the challenges and risks associated with an AI project, and the future of AI and Humans in work. This Foundation certificate includes and expands on the knowledge taught in the EXIN BCS Essentials Certificate in Artificial Intelligence.

### Context

The EXIN BCS Artificial Intelligence Foundation certification is part of the EXIN BCS Artificial Intelligence qualification program.







#### **Target Group**

The EXIN BCS Artificial Intelligence Foundation certification is focused on individuals with an interest in, (or need to implement) AI in an organization, especially those working in areas such as science, engineering, knowledge engineering, finance, education or IT services.

The following roles could be interested:

- Engineers
- Scientists
- Professional Research Managers
- Chief Technical Officers
- Chief Information Officers
- Organizational Change Practitioners and Managers
- Business Change Practitioners and Managers
- Service Architects and Managers
- Program and Planning Managers
- Service Provider Portfolio Strategists / Leads
- Process Architects and Managers
- Business Strategists and Consultants
- Web Page Developers

#### **Requirements for Certification**

• Successful completion of the EXIN BCS Artificial Intelligence Foundation exam.

#### **Examination Details**

Examination type: Multiple-choice questions

Number of questions: 40
Pass mark: 65%
Open book/notes: No
Electronic equipment/aides permitted: No

Exam duration: 60 minutes

The Rules and Regulations for EXIN's examinations apply to this exam.

### Bloom level

The EXIN BCS Artificial Intelligence Foundation certification tests candidates at Bloom Level 1 and 2 according to Bloom's Revised Taxonomy:

- Bloom Level 1: Remembering relies on recall of information. Candidates will need to absorb, remember, recognize and recall.
- Bloom Level 2: Understanding a step beyond remembering. Understanding shows that
  candidates comprehend what is presented and can evaluate how the learning material may
  be applied in their own environment. This type of questions aims to demonstrate that the
  candidate is able to organize, compare, interpret and choose the correct description of
  facts and ideas.





### **Training**

### **Contact hours**

The recommended number of contact hours for this training course is 18. This includes group assignments, exam preparation and short breaks. This number of hours does not include lunch breaks, homework and the exam.

### **Indication Study Effort**

60 hours, depending on existing knowledge.

### **Training Organization**

You can find a list of our Accredited Training Organizations at www.exin.com.





### 2. Exam Requirements

The exam requirements are specified in the exam specifications. The following table lists the topics of the module (exam requirements) and the subtopics (exam specifications).

Exam	Exam Specifications	Weight
Requirements	Lxam Specifications	weight
	ustainable Human and Artificial Intelligence (AI)	20%
1. Ethiodi dila ot	1.1 Recall the General Definition of Human and Artificial Intelligence	2070
	(AI)	
	1.2 Describe what are Ethics and Trustworthy Artificial Intelligence	
	(AI)	
	1.3 Describe the Three Fundamental Areas of Sustainability and the	
	United Nation's Seventeen Sustainability Goals	
	1.4 Describe how Artificial Intelligence (AI) is Part of 'Universal	
	Design,' and 'The Fourth Industrial Revolution'	
	1.5 Understand that Machine Learning (ML) is a Significant	
	Contribution to the Growth of Artificial Intelligence (AI)	
2. Artificial Intel	ligence (AI) and Robotics	20%
	2.1 Demonstrate Understanding of the Artificial Intelligence (AI)	
	Intelligent Agent Description	
	2.2 Describe what a Robot is	
0. 4	2.3 Describe what an Intelligent Robot is	4 = 0.
3. Applying the	Benefits of Artificial Intelligence (AI) – Challenges and Risks	15%
	3.1 Describe how Sustainability Relates to Human-Centric Ethical	
	Artificial Intelligence (AI) and how our Values will Drive our use of Artificial Intelligence (AI) and will Change Humans, Society and	
	Organizations	
	3.2 Explain the Benefits of Artificial Intelligence (AI)	
	3.3 Describe the Challenges of Artificial Intelligence (AI)	
	3.4 Demonstrate Understanding of the Risks of Artificial Intelligence	
	(AI) Projects	
	3.5 List Opportunities for Artificial Intelligence (AI)	
	3.6 Identify a Typical Funding Source for Artificial Intelligence (AI)	
	Projects and Relate to the NASA Technology Readiness Levels	
	(TRLs)	
4. Starting Artifi	icial Intelligence (AI): how to Build a Machine Learning (ML) Toolbox	30%
- Theory and Pr		
	4.1 Describe how we Learn from Data – Functionality, Software and	
	Hardware	
	4.2 Recall which Typical, Narrow Artificial Intelligence (AI)	
	Capability is Useful in Machine Learning (ML) and Artificial	
E Th. 84	Intelligence (AI) Agents' Functionality	4.50/
5. The Managen	nent, Roles and Responsibilities of Humans and Machines	15%
	5.1 Demonstrate an Understanding that Artificial Intelligence (AI) (in	
	Particular, Machine Learning (ML)) will Drive Humans and Machines to Work Together	
	5.2 List Future Directions of Humans and Machines Working	
	Together	
	5.3 Describe a 'Learning from Experience' Agile Approach to	
	Projects	
	Total	100%





### **Exam Specifications**

### 1 Ethical and Sustainable Human and Artificial Intelligence (AI)

- 1.1 Recall the General Definition of Human and Artificial Intelligence (AI)
  The candidate can...
  - 1.1.1 describe the concept of intelligent agents.
  - 1.1.2 describe a modern approach to Human logical levels of thinking using Robert Dilt's Model.
- 1.2 Describe what are Ethics and Trustworthy Artificial Intelligence (AI), in Particular: The candidate can...
  - 1.2.1 recall the general definition of Ethics.
  - 1.2.2 recall that a Human Centric Ethical Purpose respects fundamental rights, principles and values.
  - 1.2.3 recall that Ethical Purpose AI is delivered using Trustworthy Artificial Intelligence (AI) that is technically robust.
  - 1.2.4 recall that the Human Centric Ethical Purpose Trustworthy Artificial Intelligence (AI) is continually assessed and monitored.
- 1.3 Describe the Three Fundamental Areas of Sustainability and the United Nation's Seventeen Sustainability Goals
- 1.4 Describe how Artificial Intelligence (AI) is Part of 'Universal Design,' and 'The Fourth Industrial Revolution'
- 1.5 Understand that Machine Learning (ML) is a Significant Contribution to the Growth of Artificial Intelligence (AI)

The candidate can...

1.5.1 describe 'learning from experience' and how it relates to Machine Learning (ML) (Tom Mitchell's explicit definition).

### 2 Artificial Intelligence (AI) and Robotics

2.1 Demonstrate Understanding of the Artificial Intelligence (AI) Intelligent Agent Description, and:

The candidate can...

- 2.1.1 list the four rational agent dependencies.
- 2.1.2 describe agents in terms of performance measure, environment, actuators and sensors.
- 2.1.3 describe four types of agent: reflex, model-based reflex, goal-based and utility-based.
- 2.1.4 identify the relationship of Artificial Intelligence (AI) agents with Machine Learning (ML).
- 2.2 Describe what a Robot is and:

The candidate can...

- 2.2.1 describe robotic paradigms
- 2.3 Describe what an Intelligent Robot is and:

The candidate can...

2.3.1 relate intelligent robotics to intelligent agents.

### 3 Applying the Benefits of Artificial Intelligence (AI) - Challenges and Risks

- 3.1 Describe how Sustainability Relates to Human-Centric Ethical Artificial Intelligence (AI) and how our Values will Drive our use of Artificial Intelligence (AI) and will Change Humans, Society and Organizations
- 3.2 Explain the Benefits of Artificial Intelligence (AI) by:

The candidate can...

3.2.1 list advantages of machine and human and machine systems.





- 3.3 Describe the Challenges of Artificial Intelligence (AI), and: The candidate can...
  - 3.3.1 give examples of general ethical challenges Artificial Intelligence (AI) raises.
  - 3.3.2 give general examples of the limitations of Artificial Intelligence (AI) systems compared to human systems.
- 3.4 Demonstrate Understanding of the Risks of Artificial Intelligence (AI) Projects, and: The candidate can...
  - 3.4.1 give at least one a general example of the risks of Artificial Intelligence (AI).
  - 3.4.2 describe a typical Artificial Intelligence (AI) project team in particular.
  - 3.4.3 describe a domain expert.
  - 3.4.4 describe what is 'fit-of-purpose'.
  - 3.4.5 describe the difference between waterfall and agile projects.
- 3.5 List Opportunities for Artificial Intelligence (AI)
- 3.6 Identify a Typical Funding Source for Artificial Intelligence (AI) Projects and Relate to the NASA Technology Readiness Levels (TRLs)

### 4 Starting Artificial Intelligence (AI): how to Build a Machine Learning (ML) Toolbox – Theory and Practice

- 4.1 Describe how we Learn from Data Functionality, Software and Hardware The candidate can...
  - 4.1.1 list common open source machine learning functionality, software and hardware.
  - 4.1.2 describe introductory theory of Machine Learning (ML).
  - 4.1.3 describe typical tasks in the preparation of data.
  - 4.1.4 describe typical types of Machine Learning (ML) Algorithms.
  - 4.1.5 describe the typical methods of visualizing data.
- 4.2 Recall which Typical, Narrow Artificial Intelligence (AI) Capability is Useful in Machine Learning (ML) and Artificial Intelligence (AI) Agents' Functionality

### 5 The Management, Roles and Responsibilities of Humans and Machines

- 5.1 Demonstrate an Understanding that Artificial Intelligence (AI) (in Particular, Machine Learning (ML)) will Drive Humans and Machines to Work Together
- 5.2 List Future Directions of Humans and Machines Working Together
- 5.3 Describe a 'Learning from Experience' Agile Approach to Projects The candidate can...
  - 5.3.1 describe the type of team members needed for an Agile project.





### 3. List of Basic Concepts

This chapter contains the terms and abbreviations with which candidates should be familiar.

Please note that knowledge of these terms alone does not suffice for the exam; the candidate must understand the concepts and be able to provide examples.

Abbreviation	Meaning
Al	Artificial Intelligence
IoT	Internet of Things
ANN	Artificial Neural Network
NN	Neural Network
CNN	Convolution Neural Network
ML	Machine Learning
OCR	Optical Character Recognition
NLP	Natural Language Processing
DL	Deep Learning
DNN	Deep Neural Networks
AGI	Artificial General Intelligent
CPU	Central Processing Unit
GPU	Graphical Processing Unit
RPA	Robotic Process Automation
CART	Classification and Regression Trees
IT	Information Technology
IQ	Intelligence Quotient
EQ	Emotional Quotient

Term	Description or Definition	Reference
Activation Function	The activation function defines the	https://en.wikipedia.org/wiki/Activ
	output of a node given an input or	ation_function
	set of inputs.	
Agent Modelling	An intelligent agent (IA) is	https://en.wikipedia.org/wiki/Intelli
	autonomous, observes through	<u>gent_agent</u>
	sensors and acts on its	
	environment using actuators.	
Algorithm	An algorithm is an unambiguous	https://en.wikipedia.org/wiki/Algor
	specification of how to solve a	<u>ithm</u>
	class of problems.	
Artificial Intelligence	A branch of computer science	https://www.merriam-
(AI)	dealing with the simulation of	webster.com/dictionary/artificial%
	intelligent behavior in computers.	20intelligence
Automation	Automatically controlled operation	https://www.merriam-
	of an apparatus, process, or	webster.com/dictionary/automatio
	system by mechanical or	<u>n</u>
	electronic devices that take the	
	place of human labor.	
Autonomous	Undertaken or carried on without	https://www.merriam-
	outside control	webster.com/dictionary/autonomo
		<u>us</u>





Term	Description or Definition	Reference
Axon	An axon is a long, slender	https://en.wikipedia.org/wiki/Axon
70.011	projection of a nerve cell, or	nttpo.// cn.wikipedia.org/ wiki// ixon
	neuron, that typically conducts	
	electrical impulses.	
Axon Terminals	Axon terminals are terminations of	https://en.wikipedia.org/wiki/Axon
Axon reminais		
	the telodendria (branches) of an	<u>_terminal</u>
	axon.	
Back-propagation	A method used in artificial neural	https://en.wikipedia.org/wiki/Back
	networks to calculate a gradient	propagation
	required in the calculation of the	
	weights to be used in the network.	
Bayesian Network	A Bayesian network or belief	https://en.wikipedia.org/wiki/Baye
	network is a probabilistic graphical	sian_network
	model that represents a set of	
	variables and their conditional	
	dependencies.	
Bias	Deviation of the expected value of	https://www.merriam-
Dias	a statistical estimate from the	webster.com/dictionary/bias
	quantity it estimates.	webster.com/dictionary/blas
Dia Data		https://sp.wikipadia.org/wiki/Dig
Big Data	Big data is data sets that are so	https://en.wikipedia.org/wiki/Big_
	big and complex that traditional	<u>data</u>
	data-processing application	
	software are inadequate to deal	
	with them.	
Boosting	Boosting is an ensemble meta-	https://en.wikipedia.org/wiki/Boos
	algorithm for reducing bias, and	ting_%28machine_learning%29
	also variance in supervised	
	learning and a family of algorithms	
	that convert weak learners to	
	strong ones.	
Bootstrap	Bootstrap aggregating, is an	https://en.wikipedia.org/wiki/Boot
Aggregating –	ensemble meta-algorithm used in	strap_aggregating
Bagging	statistical classification and	<u>strap_aggregating</u>
Dagging	regression.	
Chatbot	A chatbot is an artificial	https://en.wikipedia.org/wiki/Com
Charbot		· · · · · · · · · · · · · · · · · · ·
	intelligence program that conducts	<u>puter_program</u>
	a conversation via auditory or	
01 16 11	textual methods.	
Classification	Classification is the problem of	https://en.wikipedia.org/wiki/Stati
	identifying to which of a set of	stical_classification
	classes a new observation	
	belongs.	
Clustering	Clustering groups a set of objects	https://en.wikipedia.org/wiki/Clust
-	in such a way that objects in the	<u>er_analysis</u>
	same group are more similar to	
	each other than to those in other	
	groups.	
Cognitive Simulation	Cognitive simulation uses	http://www.alanturing.net/turing_a
Sognitive Simulation	computers that test how the	rchive/pages/Reference%20Article
	human mind works.	
	Human minu Works.	s/what_is_AI/What%20is%20AI02.
		<u>html</u>





Term	Description or Definition	Reference
Combinatorial	The exponential growth in	https://www.frontiersin.org/article
Complexity	computer power required to solve	s/10.3389/fnbot.2013.00023/full
Complexity	a problem that has many	<u>3/ 10.0003/ 11150t.2010.00020/ 1011</u>
	combinations with increasing	
	complexity.	
Combinatorial	A combinatorial explosion is the	https://en.wikipedia.org/wiki/Com
Explosion	rapid growth of the complexity of a	binatorial_explosion
Explosion	problem due to the combinations	<u>Sinatonal_expresion</u>
	of the problem's input parameters.	
Connectionist	Cognitive science that hopes to	https://plato.stanford.edu/entries/
Commodiania	explain intellectual abilities using	connectionism/
	artificial neural networks.	
Data Analytics	The discovery, interpretation, and	https://en.wikipedia.org/wiki/Anal
	communication of meaningful	ytics
	patterns in data.	<u>,</u>
Data Cleaning	Data cleaning detects and corrects	https://en.wikipedia.org/wiki/Data
	(or removes) corrupt or inaccurate	_cleansing
	records from a record set, table, or	
	database and refers to identifying	
	incomplete, incorrect, inaccurate	
	or irrelevant parts of the data and	
	then replacing, modifying, or	
	deleting the dirty or coarse data.	
Data Mining	The process of discovering	https://en.wikipedia.org/wiki/Data
	patterns in large data sets.	_mining
Data Science	Data science uses scientific	https://en.wikipedia.org/wiki/Data
	methods, processes, algorithms	_science
	and systems to understand data.	
Data Scrubbing	See data cleaning.	
Decisions Trees	A decision tree is a decision	https://en.wikipedia.org/wiki/Deci
	support tool that uses a tree-like	sion_tree
	graph or model of decisions and	
	their possible consequences.	
Deep Learning	Deep learning is a class of	https://en.wikipedia.org/wiki/Deep
	algorithms that use a cascade of	<u>learning</u>
	multiple layers for feature	
	extraction and transformation.	
	Each successive layer uses the	
	output from the previous layer as	
	input.	
Dendrites	Dendrites are branched extensions	https://en.wikipedia.org/wiki/Dend
	of a nerve cell that propagate the	<u>rite</u>
	electrochemical stimulation.	
Edges	Edges are the machine learning	https://en.wikipedia.org/wiki/Artifi
	name for the brain's axons	<u>cial_neural_network</u>
Ensemble	Ensemble methods use multiple	https://en.wikipedia.org/wiki/Ense
	learning algorithms to obtain	mble_learning
	better predictive performance than	
	could be obtained from any of the	
	constituent learning algorithms	
	alone.	
Expert Systems	An expert system is a computer	https://en.wikipedia.org/wiki/Expe
	system that emulates the decision-	<u>rt_system</u>
	making ability of a human expert.	





A feedforward neural network is an artificial neural network wherein connections between the nodes do not form a cycle.   Functionality	Term	Description or Definition	Reference
Agenetic Algorithms   Agenetic algorithm (GA) is an algorithm inspired by the process of natural selection.			
Functionality The tasks that a computer software program is able to do. Genetic Algorithms A genetic algorithm (GA) is an algorithm inspired by the process of natural selection. Hardware Hardware are the physical parts or components of a computer. Heuristic is a strategy derived from previous experiences with similar problems. High Performance Computing Super Computing is a computer with a high level of performance whose value is set before the learning process begins. Inductive Reasoning Inductive Reasoning Inductive Reasoning Inductive Reasoning Internet of Things (IoT)  Internet o			
Functionality The tasks that a computer software program is able to do. Genetic Algorithms A genetic algorithm (CA) is an algorithm inspired by the process of natural selection.  Hardware Hardware are the physical parts or components of a computer or components of a computer. Heuristic Heuristic is a strategy derived from previous experiences with similar problems.  HPC or Supercomputing is a computer with a high level of performance computer with a high level of performance computer with a high level of general-purpose computer with a high review of general-purpose computer with sose value is set before the learning process begins.  Inductive Reasoning Inductive reasoning makes broad generalizations from specific observations.  Internet of Things (IoT)  The Internet of Things (IoT) is the network of physical devices, vehicles, home appliances, and other items embedded with electronics, software, sensors, actuators, and connectivity which enables these things to connect and exchange data.  k-Means  **Means**  **Means**  **The Internet of Things (IoT) is the network of physical devices, vehicles, home appliances, and other items embedded with electronics, software, sensors, actuators, and connectivity which enables these things to connect and exchange data.  k-Means  **Memeans**  **Memeans**  **Internet of Things**  **Internet o	Network		TOTWARD_REGISTAL_RECEWORK
Functionality  The tasks that a computer software program is able to do.  Genetic Algorithms  A genetic algorithm (GA) is an algorithm inspired by the process of natural selection.  Hardware  Hardware are the physical parts or components of a computer.  Heuristic Heuristic is a strategy derived from previous experiences with similar problems.  High Performance Computing − Super Computer with a high level of performance compared to a general-purpose computer − A hyperparameter is a parameter whose value is set before the learning process begins.  Inductive Reasoning Inductive reasoning makes broad generalizations from specific observations.  Internet of Things (IoT) is the network of physical devices, vehicles, home appliances, and other items embedded with electronics, software, sensors, actuators, and connectivity which enables these things to connect and exchange data.  k-Means k-means is a clustering algorithm that partitions observations into k clusters in which each observation belongs to the cluster with the nearest mean, serving as a prototype of the cluster.  k-Nearest Neighbors R-wear Serving as a prototype of the cluster.  k-Nearest Neighbors Interior of the serving servin			
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Hardware are the physical parts or components of a computer.	Genetic Algorithms		
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Components of a computer.   Puter_hardware   Heuristic is a strategy derived from previous experiences with similar problems.   High Performance   Computing - Super   Super   Computing   Super   S	Handonana		Later and the control of the control
Heuristic is a strategy derived from previous experiences with similar problems.  High Performance Computing — Super Computer — Super	Hardware		
High Performance Computing − Super Computing − Super Computing  Hyper-parameters  A hyperparameter is a parameter whose value is set before the learning process begins.  Inductive Reasoning Inductive reasoning makes broad general/autions from specific observations.  Internet of Things (IoT)  The Internet of Things (IoT) is the network of physical devices, vehicles, home appliances, and other items embedded with electronics, software, sensors, actuators, and connectivity which enables these things to connect and exchange data.  k-Means  k-Means  k-Means is a clustering algorithm that partitions observations belongs to the cluster with the nearest mean, serving as a prototype of the cluster.  k-Nearest Neighbors  k-Nearest Neighbors  Layers  Neural networks are organized into layers and a layer a set of interconnected nodes.  Linear Algebra  Linear algebra is the branch of mathematics concerning linear equations and functions and their representations through matrices and vector spaces.  (x1, , xn) → al x1++anxn,  Logistic Regression  Logistic Regression  Linear Algesta  Hyper romputer  https://en.wikipedia.org/wiki/Hype rparameter.(machine_learning)  https://en.wikipedia.org/wiki/Inter  net_of_things  https://en.wikipedia.org/wiki/Inter  net_of_things  https://en.wikipedia.org/wiki/Inter  net_of_things  https://en.wikipedia.org/wiki/K-means_clustering  https://en.wikipedia.org/wiki/Inter  net_of_things  https://en.wikipedia.org/wiki/K-means_clustering  https://en.wikipedia.org/wiki/Lineans_clustering  https://en.wiki	11 2 2		
Problems.   Pro	Heuristic		
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Computing — Super Computer with a high level of performance compared to a general-purpose computer  Hyper-parameters A hyperparameter is a parameter whose value is set before the learning process begins.  Inductive Reasoning Inductive reasoning makes broad generalizations from specific observations.  Internet of Things (IoT) is the network of physical devices, vehicles, home appliances, and other items embedded with electronics, software, sensors, actuators, and connectivity which enables these things to connect and exchange data.  k-Means k-means is a clustering algorithm that partitions observations into k clusters in which each observation belongs to the cluster with the nearest mean, serving as a prototype of the cluster.  k-Nearest Neighbors The simplest clustering algorithm used to classify new data points based on the relationship to nearby data points.  Layers Neural networks are organized into layers and a layer a set of interconnected nodes.  Linear Algebra Linear algebra is the branch of mathematics concerning linear equations and functions and their representations through matrices and vector spaces. (x1,,xn)→a1x1++anxn,  Logistic Regression   Logistic Regression is used in binary classification to predict two   Septimers, Second Edition, ISBN   Machine Learning for Absolute   Seginners, Second Edition, ISBN   Machine Learning for Absolute   Seginners, Second Edition, ISBN   Second Edition, ISBN   Seginners, Second Edition, I			
Description			
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		discrete classes.	9781549617218, Oliver Theobald.





Term	Description or Definition	Reference
Machine Learning	Machine learning is a subset of	https://en.wikipedia.org/wiki/Mac
(ML)	artificial intelligence in the field of	hine_learning
(***-)	computer science that gives	
	computers the ability to learn from	
	data.	
Model Optimization	The improvement of the output of	Machine Learning for Absolute
model optimization	a machine learning algorithm (e.g.	Beginners, Second Edition, ISBN
	adjusting hyper parameters)	9781549617218, Oliver Theobald.
Natural Language	Natural language processing (NLP)	https://en.wikipedia.org/wiki/Natu
Processing (NLP)	is an area of artificial intelligence	ral_language_processing
( in the second ( in the second )	concerned with the interactions	
	between computers and human	
	(natural) languages, in particular	
	how.	
Natural Language	Natural language understanding is	https://en.wikipedia.org/wiki/Natu
Understanding (NLU)	term used to describe machine	ral_language_understanding
	reading comprehension	
Nearest Neighbor	The nearest neighbor algorithm	https://en.wikipedia.org/wiki/Near
Algorithm	was one of the first algorithms	est_neighbour_algorithm
	used to determine a solution to the	
	travelling salesman problem.	
Neural Network (NN)	A Machine Learning Algorithm that	https://en.wikipedia.org/wiki/Artifi
	is based on a mathematical model	<u>cial_neural_network</u>
	of the biological brain	
Nodes	Nodes represent neurons	https://en.wikipedia.org/wiki/Artifi
	(biological brain) and are	<u>cial_neural_network</u>
	interconnected to form a neural	
	network.	
One-hot Encoding	Transforms text-based features	Machine Learning for Absolute
	into a numerical form, e.g. false is	Beginners, Second Edition, ISBN
	given the number zero and true is	9781549617218, Oliver Theobald.
	given the number 1.	
Ontology	Ontology is the philosophical study	https://en.wikipedia.org/wiki/Ontol
	of the nature of being, becoming,	<u>ogy</u>
	existence, or reality, as well as the	
	basic categories of being and their	
0 11 101	relations.	
Optical Character	Optical character recognition is the	https://en.wikipedia.org/wiki/Optic
Recognition (OCR)	conversion of images of typed,	al_character_recognition
	handwritten or printed text into	
Over fitting or Over	machine-encoded text.	Machina Lagraina for Abastuta
Over-fitting or Over-	Overfitting is a machine learning	Machine Learning for Absolute
training	model that is too complex, has high variance and low bias. It is the	Beginners, Second Edition, ISBN
		9781549617218, Oliver Theobald.
	opposite of Under-fitting or Under- training.	
Probabilistic	Probabilistic Inference uses simple s	statistical data to build note for
Inference	simulation and models.	statistical data to bullu liets for
Probability	Probability is the measure of the	https://en.wikipedia.org/wiki/Prob
1 Tobability	likelihood that an event will occur.	ability
Pruning	Pruning reduces the size of	https://en.wikipedia.org/wiki/Deci
Truining	decision trees.	sion_tree_learning
Python	A programming language popular	https://pythonprogramming.net
, Julion	in machine learning	nttps://pythonprogramming.net
	in machine learning	





Random Decision Forests  Random decision forests are an ensemble learning method for classification, regression and other tasks.  Random Forests  Random forests are an ensemble learning method or classification, regression and other tasks, that operate by constructing a multitude of decision trees at training time.  Regression Analysis  In machine learning, regression analysis is a simple supervised learning technique used to find a trendline to describe the data.  Reinforcement Machine Learning  Robotics  Robotics  Robotics  Robotics  Robotics  Robotics a well as computer systems for their control, sensory feedback, and information processing.  Robotic Process Automation (RPA)  Robotic Process a dutemation that at utomate the execution of a special run-time environment that automate the execution of tasks that could alternatively be executed one-by-one by a human operator.  Seripting  Seripting are programs written for a special run-time environment that automate the execution of tasks that could alternatively be executed one-by-one by a human operator.  Search  The use of machine learning in search problems, e.g. shortest path  Machine Learning  Sigmoid Equation  A sigmoid function is a mathematical function having a characteristic "S:-shaped curve or sigmoid curve.  Software  Software is a generic term that refers to a collection of data and computer instructions that tell the computer how to work.  Software Robots  A software robot replaces a function that a human would otherwise do.	Term	Description or Definition	Reference
Random Forests   ensemble learning method for classification, regression and other tasks.			
Classification, regression and other tasks.   Random Forests   Random forests are an ensemble learning method or classification, regression and other tasks, that operate by constructing a multitude of decision trees at training time.   Regression Analysis   In machine learning, regression analysis is a simple supervised learning technique used to find a trendline to describe the data.   Reinforcement Machine Learning   Reinforcement Learning (RL) uses software agents that take actions in an environment to as to maximize some notion of cumulative reward.   Robotics   Robotics deals with the design, construction, operation, and use of robots, as well as computer systems for their control, sensory feedback, and information processing.   https://en.wikipedia.org/wiki/Robotics   Robotic Process Automation (RPA)   Robotic process automation technology based on the notion of software robots or artificial intelligence workers.   Scripting are programs written for a special run-time environment that automate the execution of tasks that could alternatively be executed one-by-one by a human operator.   Search			
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otherwise do.			
		otherwise do.	





Term	Description or Definition	Reference
Strong Al or Artificial	Strong Al's goal is the	https://www.ocf.berkeley.edu/~ari
General Intelligence	development of artificial	huang/academic/research/strong
guine a minimigum of	intelligence to the point where the	ai3.html
	machine's intellectual capability is	
	functionally equal to a human's.	
Supervised Machine	Supervised machine learning is the <a href="https://en.wikipedia.org/wiki/">https://en.wikipedia.org/wiki/</a>	
Learning	task of learning a function that	rvised_learning
3	maps an input to an output based	
	on example input-output pairs.	
Support Vector	A support vector machine	https://en.wikipedia.org/wiki/Supp
Machine	constructs a hyperplane or set of	ort_vector_machine#Definition
	hyperplanes in a high- or infinite-	
	dimensional space, which can be	
	used for classification, regression,	
	or other tasks like outlier	
	detection.	
Swarm-intelligence	Swarm intelligence is the collective	https://en.wikipedia.org/wiki/Swar
	behavior of decentralized, self-	m_intelligence
	organized systems, natural or	
	artificial	
Symbolic	Symbolic artificial intelligence is	https://en.wikipedia.org/wiki/Sym
	the term for the collection of all	bolic_artificial_intelligence
	methods in artificial intelligence	
	research that are based on high-	
	level "symbolic" (human-readable)	
	representations of problems, logic	
	and search.	
System	A regularly interacting or	https://www.merriam-
	interdependent group of items	webster.com/dictionary/system
	forming a unified whole.	
The Fourth Industrial	The Fourth Industrial Revolution	https://en.wikipedia.org/wiki/Fourt
Revolution	builds on the Digital Revolution,	h_Industrial_Revolution
	representing new ways in which	
	technology becomes embedded	
	within societies and even the	
Total or March 1999	human body.	The second second second second second
Turing Machine	A Turing machine is a	https://en.wikipedia.org/wiki/Turin
	mathematical model of	<u>g_machine</u>
I lin accomplished	computation. Unsupervised machine learning	https://op.wikingdia.org/wiki/l.lps:/
Un-supervised	infers a function that describes the	https://en.wikipedia.org/wiki/Unsupervised_learning
Machine Learning	structure of unlabeled" data.	<u>pervised_learning</u>
Under fitting		https://an.wikipadia.org/wiki/Overf
Under-fitting	Underfitting is when the machine	https://en.wikipedia.org/wiki/Overf
	learning model has low variance and high bias. It is the opposite of	itting#Underfitting
	Over-fitting or Over-training.	
Universal Design	Universal design (close relation to	https://en.wikipedia.org/wiki/Univ
Oniversal Design	inclusive design) refers to broad-	ersal_design
	spectrum ideas meant to produce	<u>crodi_ucoigii</u>
	buildings, products and	
	environments that are inherently	
	accessible to older people, people	
	without disabilities, and people	
	with disabilities.	
	THE GIOGOITHOS.	





Term	Description or Definition	Reference
	Description or Definition	
Validation Data	A set of data used to test the	Hands-On Machine Learning with
	output of a machine learning	Scikit-Learn and TensorFlow:
	model that is not used to train the	Concepts, Tools, and Techniques
	model.	to Build Intelligent Systems,
		Aurélien Géron, O'Reilly, 2017, ISBN
		1491962291.
Variance	Variance is the expectation of the	https://en.wikipedia.org/wiki/Varia
	squared deviation of a random	nce
	variable from its mean.	
Visualization	Visualization is any technique for	https://en.wikipedia.org/wiki/Visu
	creating images, diagrams, or	alization_(graphics)
	animations to communicate a	
	message.	
Weak AI or Narrow AI	Weak artificial intelligence (weak	https://en.wikipedia.org/wiki/Wea
	AI), also known as narrow AI, is	k_AI
	artificial intelligence that is	
	focused on one narrow task. It is	
	the contrast of Strong AI.	
Weights	A weight function is a	https://en.wikipedia.org/wiki/Weig
	mathematical device used when	ht_function
	performing a sum, integral, or	
	average to give some elements	
	more "weight" or influence on the	
	result than other elements in the	
	same set.	





### 4. Levels of Knowledge / SFIA Levels

This syllabus will provide candidates with the levels of difficulty highlighted within the following table, also enabling them to develop the skills to operate at the highlighted level of responsibility (as defined within the SFIA framework) within their workplace. The levels of knowledge and SFIA levels are further explained on <u>certifications.bcs.org</u>.

Level	Levels of Knowledge	Levels of Skill and Responsibility (SFIA)
7		Set strategy, inspire and mobilize
6	Evaluate	Initiate and influence
5	Synthesize	Ensure and advise
4	Analyze	Enable
3	Apply	Apply
2	Understand	Assist
1	Remember	Follow





### 5. e-CF Mapping

**B.6.** 

D.7.

The mapping of this exam against the e-Competence Framework.

**Systems Engineering** 

**Data Science and Analytics** 

competence is covered partial coverage superficial coverage						
e-Competence Level		1	2	3	4	5
A.7.	Technology Trend Monitoring					
A.10.	User Experience					
B.4.	Solution Deployment					

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### 6. Literature

### **Exam Literature**

The knowledge required for the exam is covered in the following literature:

A. Paul R. Daugherty and H. James Wilson

Human + Machine - Reimagining Work in the Age of Al

Harvard Business Review Press (2018)

ISBN: 9781633693869

B. High-Level Expert Group on Artificial Intelligence

**Ethics Guidelines for Trustworthy AI** 

European Commission B-1049 Brussels (April 2019)

C. Stuart Russell and Peter Norvig

Artificial Intelligence, A Modern Approach (3rd edition)

Pearson (2016)

ISBN: 9781292153964 (paperback)

D. Aurélien Géron

Hands-On Machine Learning with Scikit-Learn and TensorFlow: Concepts, Tools, and Techniques to Build Intelligent Systems

O'Reilly (2017)

ISBN: 9781491962299

E. Ray Kurzweil

The Singularity is Near

Duckworth Overlook (2005)

ISBN: 9780715635612

F. Klaus Schwab

**The Fourth Industrial Revolution** 

Penguin Random House (2016)

ISBN: 9780241300756

### Additional Literature - Specialist Reference List

G. Gilbert Strang

**Linear Algebra and Learning from Data** 

Wellesley-Cambridge Press (1st edition, 2019)

ISBN: 9780692196380

H. Gilbert Strang

**An Introduction to Linear Algebra** 

Wellesley-Cambridge Press (5th edition, 2016)

ISBN: 9780980232776





I. James Lovelock

**Novacene: The Coming of Age of Hyperintelligence** 

Allen Lane - Penguin (2019) ISBN: 9780241399361

J. John R. Searle

**The Mystery of Consciousness** 

The New York Review of Books (1997)

ISBN: 9780940322066

K. The Royal Society

**Machine Learning** 

https://royalsociety.org/topics-policy/projects/machine-learning/

L. Tom Mitchell

**Machine Learning** 

McGraw-Hill (1997) ISBN: 9780071154673

M. Max Tegmark

Life 3.0

Penguin Books (2017) ISBN: 9780141981802

N. David Chalmers

**The Conscious Mind** 

Oxford University Press (1996)

ISBN: 9780195117899

O. Sir David JC Mackay

Sustainable Energy - without hot air

UIT Cambridge Ltd. (2009) ISBN: 9780954452933

P. Mike Berners-Lee

How Bad are Bananas? - The Carbon Footprint of Everything

Profile Books Ltd. (2010) ISBN: 9781846688911

Q. Kevin P. Murphy

Machine Learning - A Probabilistic Perspective

MIT (2012)

ISBN: 9780262018029

R. Malik Ghallab, Dana Nau and Paolo Traverso

**Automated Planning Theory and Practice** 

Elsevier (2004)

ISBN: 9781558608566

S. Keith Frankish and William Ramsey

The Cambridge Handbook of Artificial Intelligence

Cambridge University Press (2014)

ISBN: 9780521691918





T. Lasse Rouhiainen

**Artificial Intelligence: 101 Things You Must Know Today About Our Future** 

CreateSpace Independent Publishing Platform (2018)

ISBN: 9781982048808

U. Frederick P. Brooks, JR., Addison Wesley

**The Mythical Man Month** 

Addison-Wesley Longman (1995)

ISBN: 9780201835953

V. Shai Shalev-Shwartz; Shai Ben-David

**Understanding Machine Learning: From Theory to Algorithms** 

Cambridge University Press (2014)

https://www.cse.huji.ac.il/~shais/UnderstandingMachineLearning/

ISBN: 9781107057135

W. Oliver Theobald

Machine Learning for Absolute Beginners: A Plain English Introduction

Independently published (2<sup>nd</sup> edition, 2017)

ISBN: 9781549617218

#### Comment

Additional literature is for reference and depth of knowledge only.









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