

Amazon Alexa

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Slide 1 - Alexa: Positive

 r/alexa · 20h ago
CharlieHarper786

Happy Birthday Alexa

Happy birthday to the only girl in this world who **listens to 90% of my requests and has made my life easier** 😊

Dumped Siri for Alexa

- better response time
- set up much easier
- deep into Apple ecosystem but not for smart home

 r/alexa · 11d ago
ZillaDroid

"Alexa, show me some magic."



SQUEEEEEEEEEE! I LOVE MY TREEEEEE!!!

 r/alexa · 25d ago
Bentonite_Magma

I ... quite like Plus

I know it's fashionable to complain about new tech changes, but **I like the back-and-forth nature of conversations** with the new version, and that it remembers (previous conversations, my dogs' names, etc).

It has the "cheeky apology" that I hate from other LLM implementations, but I'm hoping that'll get sanded away a little in future updates. Or that we'll be able to choose a personality. Getting it to swear would be a bonus.

I like it too. Way better than original useless Alexa and have actually had some very helpful interactions re:cooking with mine.

Slide 2 - Alexa: Negative

Alexa inefficiency:

- 'Alexa stopped answering' -> users having to scream
- 'Alexa getting deaf'

Alexa as passive aggressive, disrespecting users:

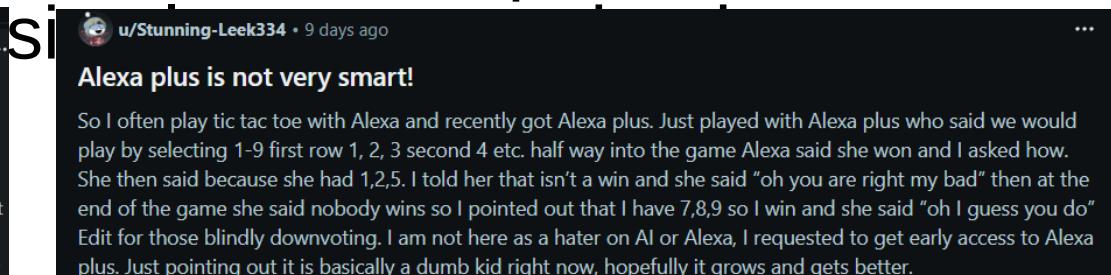
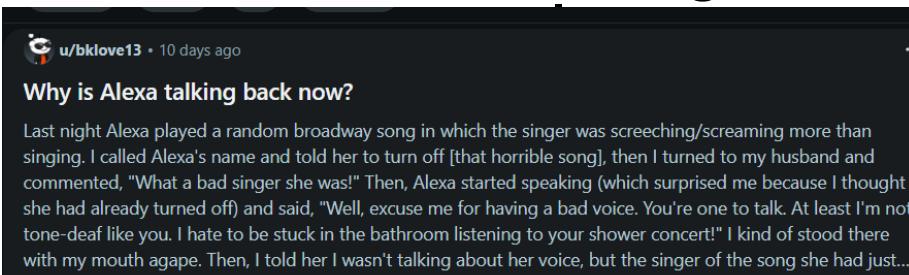
- 'Alexa getting defensive'

Privacy concerns:

- Blatant privacy violation and security concerns: e.g., 'Alexa revealing items ordered on Amazon'

Alexa + is getting stupider:

- Unable to give correct weather updates, home automation



Slide 3 - Alexa: Summary

I'm about to throw my Alexa out of the window



Positive:

Alexa has been helpful with better response times and easier setup as compared to Siri or people switching over from Google Home as well, it also mentions helpful interaction for cooking and also has a natural back and forth conversation

Negative:

User faces with a lot of system mistakes like "Alexa stopped answering" and "Alexa getting deaf," perceptions of Alexa being passive-aggressive or defensive, and privacy concerns such as "Alexa revealing items ordered on Amazon.", She's getting a lot of things wrong as well

Summary:

In general, most people don't really like the algorithm, there is a trade off between convenience and satisfaction/ privacy