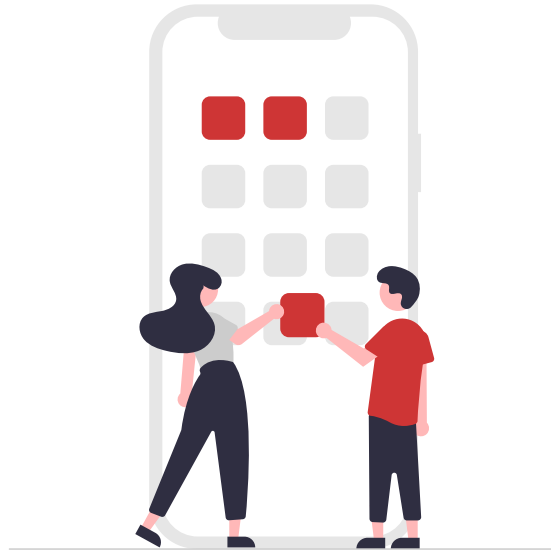


# ordine



## Project Stage 4

CPSC 481 - Fall 2020

TA: Hessam Djavaheerpour

Team J - Minh Hang Chu, Edward Mah, Yunfan Yang, Nicolas Urrego



# Project Idea – Online Reserving and Ordering Mobile App



Sign in as a guest or have an account



Select date, time, number of people, and seat preference



View a list of restaurants grouped by types



View restaurants information



Preview restaurants menus before reserving



Pre-order food items and invite other people to a reservation



Leave reviews for a restaurant



# Prototyped Tasks / Prototyping software



9:27

[< Return](#) Reserving

Fusion

1137 17th Ave SW

Date April 31

Time 2p.m. : 25

Number of people 1

Seat Preference By window

Username

Password

Sign In

Continue as Guest

Don't have account yet?

Sign Up

9:27

[< Return](#) Your Cart

Salmon Sushi (2pcs)  
\$3.00

Amount: 1 + -

Dumplings (4pcs)  
\$6.00

Amount: 5 + -

Shrimp Tempura (6 pcs)  
\$8.00

Amount: 3 + -

Check Out

9:27

[< Return](#) Payment

Remember this card

Card Number

Expiry Date (YY/MM) CVV

Cardholder Name

Billing Address

City Province Country

Pay





Ordine

▶ Ordine



# ordine



Username

---

Password

---

Sign In

Continue as Guest

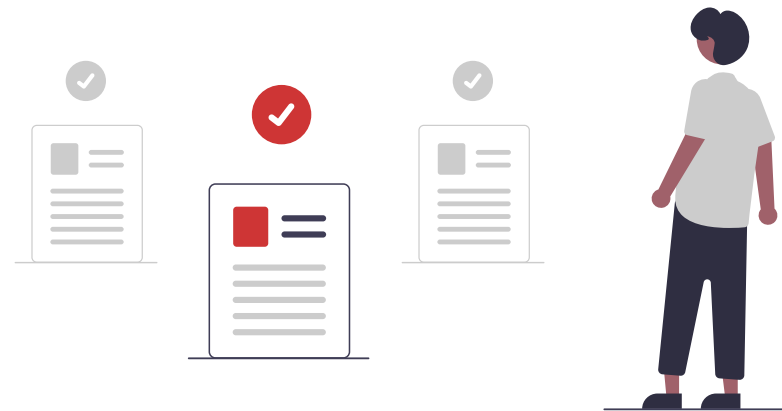
Don't have account yet?

Sign Up



Rule of Thumb	Is this rule being applied? How so?	Is this rule violated? How so?	How can this rule further improve usability, utility and desirability?
1. Visibility of system status	Yes. Such as when a payment is made and when the systems asks if u want to delete a reservation	When trying to order there without making a reservation first users are unable to know that they have to make a reservation first	When users know the current system status, they learn the outcome of their prior interactions and determine next steps. Predictable interactions create trust in the product as well as the brand.
2. Match between system and the real world	The navigation bar. Has the symbols that users should be familiar with	The icon of date has a calendar for calendar view in reservation but it is also the same icon for the reserve section in the nav bar	It's easier for users to learn and remember how the interface works. This helps to build an experience that feels intuitive.
3. User control and freedom	Almost every page has a clear back button	Users who may accidentally press a icon on the navigation bar Have no clear back button to go back instead they have to click the nav bar again	Exits allow users to remain in control of the system and avoid getting stuck and feeling frustrated.
4. Consistency and standards	Has the typical login page along with login in with third party services. Consistent color design most of the time	Some buttons such as the buttons Payment are different color to the rest of the system or not corresponding with what they usually are	Users do not have to wonder whether different words, situations, or actions mean the same thing.
5. Error prevention		A undo button when an item is added to cart would be helpful instead of having to go to cart to remove. There are no popups in case someone wants to delete something.	eliminate error-prone conditions
6. Recognition rather than recall	By adding the food item image in the cart as well users do not have to remember what the name of the food is. The recent searches also helps		Interfaces that promote recognition reduce the amount of cognitive effort required from users.
7. Flexibility and efficiency of use	Having a favorites and recent searches for users. A filter system for the restaurant view	No save filter option for users if they want to filter the same way again	Flexible processes can be carried out in different ways, so that people can pick whichever method works for them.
8. Aesthetic and minimalist design	The restaurant browser menu is designed with only the important parts needed	When a restaurant is clicked the information presented is a lot.	Interfaces should not contain information which is irrelevant or rarely needed.
9. Help users recognize, diagnose and recover from errors	No option to clear all current filters if needed.	Even with the error prevention popups if a user deletes there is no quick undo. Users must reserve again	These error messages should also be presented with visual treatments that will help users notice and recognize them.
10. Help and documentation	The system is self-explanatory	No help page	Help and documentation content should be easy to search and focused on the user's task to ensure usability

# Heuristic Evaluation Process



Reviewer 1 Rank: 4 9 5 10 6 2 1 3 7 8

Reviewer 2 Rank: 4 8 5 10 9 3 7 1 2 6

Final ranking: 4 5 10



# Color Changed on Button

DRAGON ROLL (8 PCS)

Notice

Gluten Free   Nut Free

Ingredients

Shrimp Tempura

Avocado

Cucumber

Sushi Rice

Nori (Seaweed)

Volcano Sauce (Spicy Mayo)

Unagi Sauce

Special Instructions

Add special instructions

Quantity

-

1

+

Cancel

Add



DRAGON ROLL (8 PCS)

Notice

Gluten Free   Nut Free

Ingredients

Shrimp Tempura

Avocado

Cucumber

Sushi Rice

Nori (Seaweed)

Volcano Sauce (Spicy Mayo)

Unagi Sauce

Special Instructions

Add special instructions

Quantity

-

1

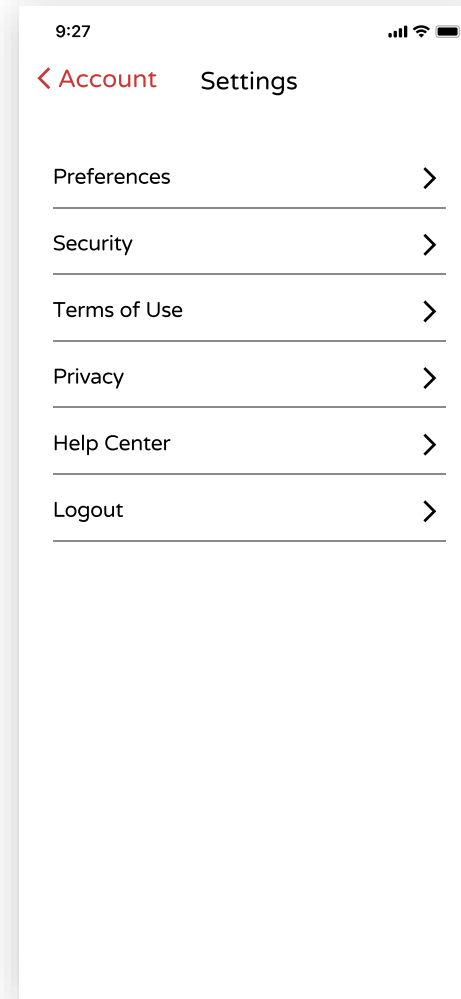
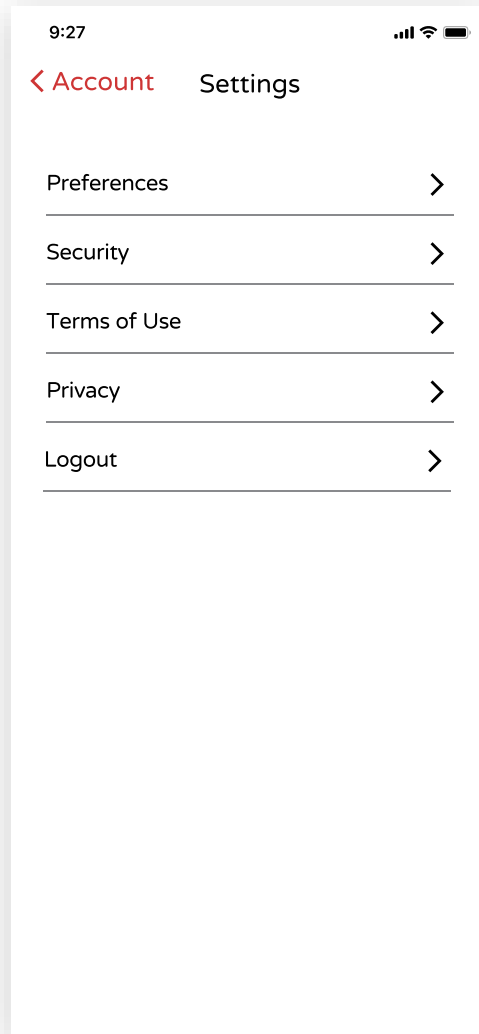
+

Cancel

Add



# Help Center



# Changes Error Prevention

Are you sure you want to  
cancel this reservation?

Fusion  
1137 17th Ave SW Calgary, AB  
October 31, 2020 at 6:00p.m.

No

Yes





# Reflection

## What we learned



How to use Figma  
The heuristic evaluation process

## What went wrong



Figma frames and editing  
Functional text box



# Stage 5 Plan



Add intractability to  
certain buttons

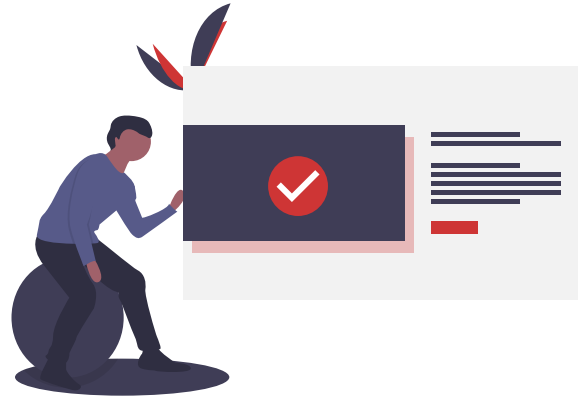


Making final  
prototype more  
realistic



Implement  
additional user  
tasks





Thanks for watching

