

SIMON KIM

Python Developer

Toronto Ontario

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PROFILE

Hi, I currently work in the IT banking industry. While my current position is QA lead in Contact Centre CIBC bank, I have been coding daily to become a professional Developer.

I am passionate, responsible, and love to learn. Please reach out to me via email/call for an opportunity as a software developer.

WORK EXPERIENCE

QA Lead

TATA Consultancy Services| CIBC 2019 - Present

- Planned Test Strategy document and production delivery schedules by working closely with PM, Developers, App owners, and Business Analysts. Handled up to 10 projects during a busy financial year.
- Created Test cases out of SRD, BRD document requirements. Executed Manual and automated test cases when required to meet the deadline by assisting QAs.
- Participated in daily agile pod scrums as a QA lead for intakes using Jira board. Also attended conference calls with Vendors on VCORS and patches.
- Developed UAT Exit documents to have changes released to production, held review sessions with the management, Delivery team, App owners, and developers.
- Troubleshoot issues/ defects with assistance from the TEM and MDCC team.

L3 Support / Developer

TATA Consultancy Services| TD 2018 - 2019

- Maintain and monitor applications including certificate renewal, verify patching activities, and production fixes.
- Provided prompt solutions by identifying issues and finding resolution using logs for lab/ production issues.
- Prepared sample requests for API applications to verify functional check using Postman.

EDUCATION

BACHELOR OF Computer Science

University of Calgary

2017

3rd- 4th year GPA: 3.0/4.0

SKILLS

- Professional

- Python
- Agile Methodology - Using Jira
- API
- Pandas/CSV
- Java
- RCA- Root Cause Analysis
- MySQL
- Documentation/Planning
- ALM
- Terminal/CMD

HOBBIES

- Reading
- Sport
- Travel
- Room Escape