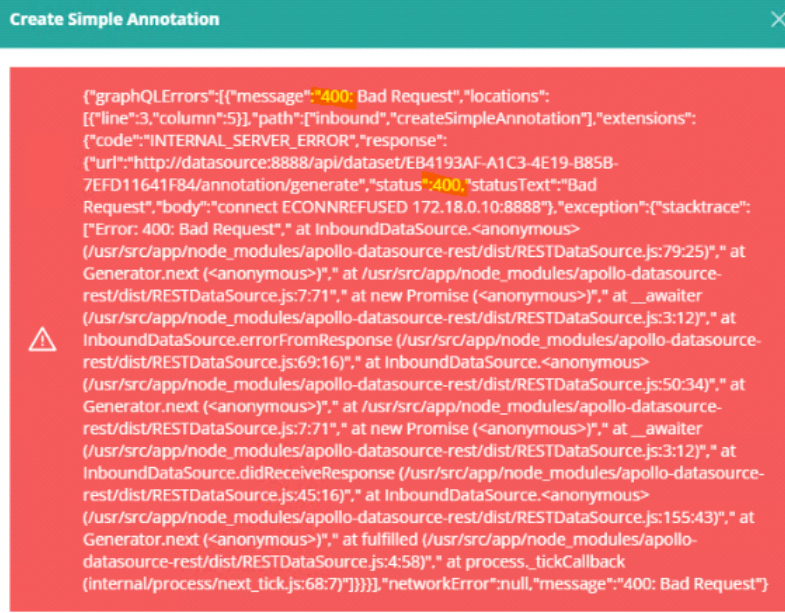


Troubleshoot UI Errors

Monday, 1 November 2021 2:14 PM

Procedure

If you see a red error box like this:



Pick or create an Entity Type

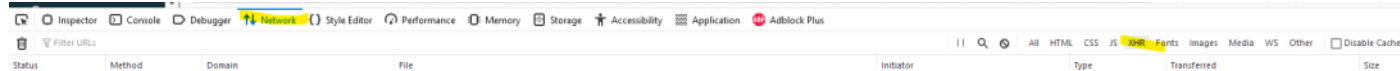
This step will create a simple annotation which will decide the type of object you want to create when the data is

Go to the UI with the issue

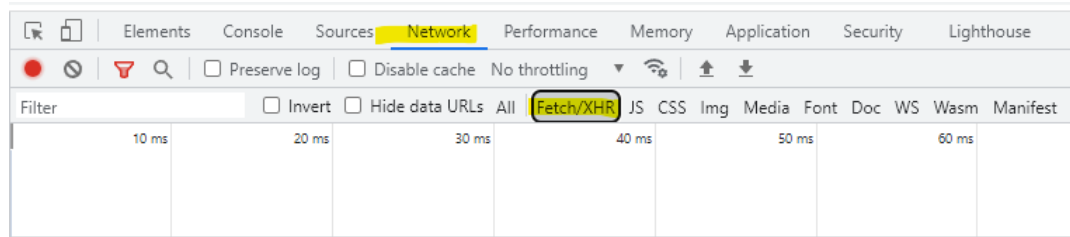
Press F12 to go to dev tools

Switch to Network and XHR

Firefox



Chrome



Look for the 400 status error

Firefox

Status	Method	Domain	File
200	GET	127.0.0.1.nip.io:8888	organization
200	GET	127.0.0.1.nip.io:8888	schema
200	GET	127.0.0.1.nip.io:8888	entityinfo
200	GET	127.0.0.1.nip.io:8888	user
200	GET	127.0.0.1.nip.io:8888	all
200	GET	127.0.0.1.nip.io:8888	available?clientId
204	OPTIONS	127.0.0.1.nip.io:8888	graphql
204	OPTIONS	127.0.0.1.nip.io:8888	graphql
200	POST	127.0.0.1.nip.io:8888	graphql
200	POST	127.0.0.1.nip.io:8888	graphql
200	POST	127.0.0.1.nip.io:8888	graphql
200	POST	127.0.0.1.nip.io:8888	graphql
200	POST	127.0.0.1.nip.io:8888	graphql
200	POST	127.0.0.1.nip.io:8888	graphql

Chrome

Name	Status	Type	Initiator
<input type="checkbox"/> subscribe	200	fetch	requestRefreshT
<input type="checkbox"/> all	200	fetch	requestRefreshT
<input type="checkbox"/> providers?excludeTypes=Connector	200	fetch	requestRefreshT
<input type="checkbox"/> organization	200	fetch	requestRefreshT
<input type="checkbox"/> user	200	fetch	requestRefreshT
<input type="checkbox"/> schema	200	fetch	requestRefreshT
<input type="checkbox"/> available?clientId=foobar	200	fetch	requestRefreshT
<input type="checkbox"/> entityinfo	200	fetch	requestRefreshT
<input type="checkbox"/> all	200	fetch	requestRefreshT
<input type="checkbox"/> graphql	200	fetch	createHttpLink.t
<input type="checkbox"/> graphql	200	fetch	createHttpLink.t
<input type="checkbox"/> graphql	200	fetch	createHttpLink.t
<input type="checkbox"/> graphql	200	fetch	createHttpLink.t
<input type="checkbox"/> graphql	200	fetch	createHttpLink.t
<input type="checkbox"/> graphql	200	fetch	createHttpLink.t

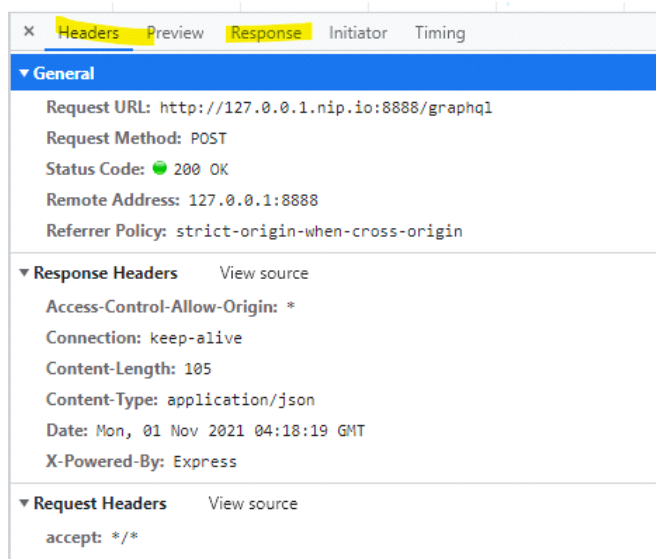
Look through Headers/Request/Response

Firefox

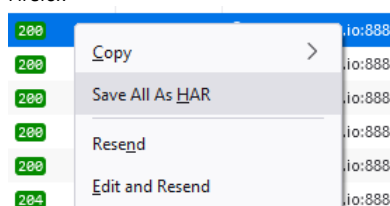
Headers	Cookies	Request	Response	Timings	Stack Trace
Filter Headers					
POST http://127.0.0.1.nip.io:8888/graphql					
Status: 200 OK					
Version: HTTP/1.1					
Transferred: 335 B (147 B size)					
Referrer Policy: strict-origin-when-cross-origin					
Response Headers (188 B)					
Access-Control-Allow-Origin: *					
Connection: keep-alive					
Content-Length: 147					
Content-Type: application/json					

Chrome

Headers	Preview	Response	Initiator	Timing
General				
Request URL: http://127.0.0.1.nip.io:8888/graphql				
Request Method: POST				
Status Code: 200 OK				
Remote Address: 127.0.0.1:8888				



Save out the error for sharing with CluedIn support staff
Firefox



Chrome

