

Marc Mansour

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EDUCATION

Bachelor of Computer Science, Honours
University of Windsor | 09/2017 – 04/2023

EXPERIENCE

Web Developer | Part-Time

Cowlick Studios | Remote | 05/2024 – Present

- ❑ Developed responsive websites using technologies that met the client's requirements (with Astro and Tailwind being predominantly used)
- ❑ Worked with form validation, databases, API's, nanostores, and more
- ❑ Discussed with colleagues to exchange ideas to solve issues regarding images, mailer, and API's

Web Designer | Co-op

University of Windsor | Windsor, ON | 05/2021 – 09/2021

- ❑ Discussed potential web design ideas with co-workers while adhering to web accessibility guidelines
- ❑ Built a modern looking and accessible website with the assistance of Drupal in addition to the use of custom HTML and CSS code
- ❑ Developed thorough instructional videos to assist future website maintainers

UX/UI Designer | Co-op

Communitech | Remote | 09/2020 – 12/2020

- ❑ Understood client needs and outlined a plan of action to complete the deliverables within the two-to-six week engagement
- ❑ Discussed website design ideas with teammates and created wireframes using Adobe XD
- ❑ Created and redesigned websites using content management systems such as Squarespace and WordPress

Tier 1 Support Technician | Co-op

University of Windsor | Windsor, ON | 01/2020 – 03/2020

- ❑ Created service request tickets on behalf of faculty, staff, and students using TeamDynamix
- ❑ Engaged with colleagues to find quick and suitable solutions to a client's technical problems
- ❑ Provided support to clients in the areas of password resets, minor network problems, and more

LANGUAGES

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| ❑ English | Fluent |
| ❑ French | Professional Proficiency |
| ❑ Arabic | Limited Professional Proficiency |

SKILLS

- ❑ Well-versed in web based programming languages and frameworks including: HTML, CSS, JavaScript, React, Bootstrap, Tailwind, and Astro
- ❑ Knowledgeable with web development tools and practices such as: MySQL, UX/UI design, responsive design
- ❑ Built and maintained great working relationships with project team members
- ❑ Developed problem solving and communication skills through Tier 1 tech support

VOLUNTEER EXPERIENCE

AWANA

Grace & Truth Chapel | Windsor, ON | 2015-2020 | Weekly

- ❑ Taught verses and maintained order in classroom
- ❑ Helped organize and distribute end of night awards
- ❑ Assisted in end of night supervision to ensure safety of children crossing the road