

# Marc Mansour

 marcmansour.ca |  webdev.design.code@gmail.com |  Windsor, ON, CA |  Marc Mansour

## EDUCATION

---

Bachelor of Computer Science, Honours  
*University of Windsor* | 09/2017 – 04/2023

## EXPERIENCE

---

### Web Designer | Co-op

University of Windsor | Windsor, ON | 05/2021 – 09/2021

- ❑ Discussed potential web design ideas with co-workers while adhering to web accessibility guidelines
- ❑ Built a modern looking and accessible website with the assistance of Drupal in addition to the use of custom HTML and CSS code
- ❑ Developed thorough instructional videos to assist future website maintainers

### UX/UI Designer | Co-op

Communitech | Remote | 09/2020 – 12/2020

- ❑ Understood client needs and outlined a plan of action to complete the deliverables within the two-to-six week engagement
- ❑ Discussed website design ideas with teammates and created wireframes using Adobe XD
- ❑ Created and redesigned websites using content management systems such as Squarespace and WordPress

### Tier 1 Support Technician | Co-op

University of Windsor | Windsor, ON | 01/2020 – 03/2020

- ❑ Created service request tickets on behalf of faculty, staff, and students using TeamDynamix
- ❑ Engaged with colleagues to find quick and suitable solutions to a client's technical problems
- ❑ Provided support to clients in the areas of password resets, minor network problems, and more

## SKILLS

---

- ❑ Well-versed in web based programming languages including: HTML, CSS, JavaScript, PHP
- ❑ Knowledgeable with web development tools and practices such as: Bootstrap, MySQL, UX/UI design, responsive design
- ❑ Built and maintained great working relationships with project team members
- ❑ Developed problem solving and communication skills through Tier 1 tech support