Tracking App Useability Testing

<u>Scenario</u>: John is a college student that came home for the first time and a few months. No one else is at the home when he gets there and when he opens the door the dog runs out.

Tasks:

- 1. Once getting into the app, find the dog's location.
- 2. After finding the dog's location, post on the community forum to report lost dog
- 3. Pretend you've found the dog and now set up a boundary for the dog to be aware of when it escapes again.

What to Change:

- 1. Navigating to where the boundary set up screen can be confusing, making it easier to find this would be good.
- 2. The actual process of setting up a boundary needs to be improved as the way it currently functions isn't very user friendly.

What to Keep:

- 1. The UI to getting to the map and getting to the community tab were both easy to understand.
- 2. The map itself was considered to be very effective at showing the information that the user needed to know.