

Release Candidate - User Testing  
Christian Marquardt, Cole Sluggett, Kayla Wheeler, Max Carr  
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We had our users create accounts and go through the full website to look for things that need to be fixed. We asked them to friend doctors, post new (fake) conditions, and move throughout the pages however they wanted. We had Andrew Carleton and Denise Carr review our website. Andrew Carleton is an accomplished hospitality expert, world traveler, playwright, professional public speaker and in his free time a 5-star bartender. He has specializations in public speaking, hospitality, and learning/development. He has worked at a hospital as an EMT and is studying to get his medical degree. First on the registration page, under the “Are you a clinician” question, he recommended a drop down yes or no rather than a text box for user input. He also advised us to change the emergency contact to be separated into multiple text boxes. In addition, he advised us to change any/all of the yes or no questions to check boxes rather than text boxes. Finally (as we already knew) he reminded us we need more information for medical records if we want to replace the forms at a traditional doctors office.

Denise Carr was the second person to review our website. Denise studied business communication at Florida State University and has had countless accomplishments since then. She has started 5 non-for-profit organizations to work with kids on things from reading, writing, and math to musical instruments, dancing, singing, and acting all of which are still successful after she left. She is the first person in her firm to hit the 50 million mark in sales her rookie year as an agent. She was a guardian ad litem in Florida and is still in Montana. She has traveled all over the world and has specializations in teaching, public speaking, marketing, business communications, and academic advising. Most of her advice stemmed towards the graphical side of the website. Her first recommendation was for the home page, it needs a title and a graphic or at least a way to tell what page you are on.

From all this, we learned we need to work on the graphic design of our website. We also need to make it clear to the user what page they are currently on. It is really interesting to see other people use a website that we have designed, we learned that users rarely care about the code behind what you’re doing and mainly focus on the front end and what they can see.

Since the Denise and Andrew tested our website, we added an underline to the home and friend pages so that when you click on those in the nav bar it will underline the corresponding button so it is easier for the user to tell what page they are on. We changed the emergency contact to have the name, number, relation, and address are separated into multiple text boxes.