Christian Matthews

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EDUCATION

ANGELO STATE UNIVERSITY
San Angelo, TX
Bachelor of Science (B.S.) Computer Science
Candidate (Expected graduation May 2021)

PROGRAMMING LANGUAGES

- C++
- JavaScript
- Java
- PHP
- HTML & CSS
- Visual Basic
- React JS
- Node JS

Additional Skills

- Bilingual
- Great understanding of computer hardware and software
- Microsoft Office
- Mac & Windows OS
- Fixing cellular device issues (Hardware & software)
- PC Hardware

My Work

To view some of my work please visit

codepen.io/Cmattt

EXPERIENCE

APPLICATION SUPPORT TECHNICIAN
Angelo State University, San Angelo, TX / May 2019 – Present

- Worked with vendors on troubleshooting and resolving problems within their systems.
- Worked with end-users in person or via Bomgar to diagnose and resolve software issues.
- Created and deployed deployment software packages.
- Developed scripts on implementing installs, fixes and workarounds.
- Deployed software to multiple computers at a time.
- Migrated Users email from Gmail to office 365.

FIELD SERVICES TECHNICIAN
Angelo State University, San Angelo, TX / Nov 2018 - May 2019

- Provided technical support in hardware and software issues including diagnosing, troubleshooting and resolving.
- Successfully troubleshot and resolved end-user complications.
- Imaged and updated workstations using to windows and mac OS.
- Gained communication skills through face to face, phone, and email communication with users.
- Installed software for end users.

CASHIER
Murphy USA, Austin & San Angelo, TX / Mar 2018 - Nov 2018

- Supervise others and provide on-the-job training.
- Assist customers by providing information and resolving their complaints.
- Maintain clean and orderly checkout areas and complete other general cleaning duties, such as mopping floors and emptying trash cans.
- Answer customers questions and provide information on procedures or policies.
- Receive payment by cash, check, credit cards, vouchers, or automatic debits.