

Muiga Cynthia Mumbi

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Professional Summary

Goal-oriented individual with a pleasant personality and a tenacity that knows no restrictions. An IT Expert considered ambitious, willing to meet or exceed expectations and capable of maximizing own skill and expertise.

Skills

- **Web Design:** Axure RP, InVision, Photoshop, Illustrator.
- **Software Development:** Prototyping, QA, UI/UX Design, Documentation, Support and Implementation.
- **Operating Systems:** Windows (7/8/10, Server 2003/2008/2012), Ubuntu.
- **Programming:** HTML, CSS, JavaScript, Flask(Python), C#, Crystal Reports.
- **Networking:** LAN, WAN, Wireless, IP telephony, FTP Client.
- **Database Management:** Access, Excel, Oracle, MS SQL, MySQL.
- **Microsoft:** Office Suite (Publisher, PowerPoint, Outlook, Project, Word), Microsoft Exchange.
- **Active Directory (AD),** Open Source, CMS (WordPress & Divi).
- **Personal attributes:**
<https://app.plum.io/profile/b952752d7629110082d8daf9a67169be2d58cba5>

Work Experience

IT Intern

The Aga Khan Hospital, Kisumu ~ 2019 March – Present

- Helpdesk, remote and onsite desktop support.
- Installation and configuration of new software and hardware.
- System and application software upgrade and updates.
- Conduct systems preventive maintenance exercise.
- End user training on systems and Microsoft Office Suite.
- Set up and maintain telecom equipment, IP telephones and other network equipment.

Software Development Intern

Fintech Kenya Limited, Nairobi ~ 2018 January – 2018 June

- Debugging and enhancement of existing systems.
- QA of systems in development.
- Documentation of user manuals.
- Utilizing Visual Studio as my IDE, programming in C# and VB.net, MS Word for documentation, Crystal reports for generation of reports and Oracle for database management.
- Acquired basic financial knowledge in regards to dealing with financial systems.

Software Development Intern

Virtual City, Nairobi ~ 2017 January – 2017 September

- Part of the UI/UX department which entailed designing, developing and modifying software systems.
- Used AxureRP for wireframe building, Visual Studio as the IDE, developed in Angular JS, C#, HTML/CSS and MS SQL Server for database management.

Education

B.Sc Information Technology - Kabarak University ~ 2013 – 2019

Bachelor's Degree

K.C.S.E - Limuru Girls' High School ~ 2009 – 2012

Mean grade of B-

K.C.P.E - Effort Junior School ~ 2006 – 2008

Mean grade of A

Professional Training

1. Application Security Specialist with IBM Security AppScan v8.7.
2. Member of Women TechMakers (WTM), Google Developer Groups(GDG) and Red Cross.

Referees

1. Evelyn Kilel

eve.kilel@gmail.com

Technology Security – Cybersoc Analyst

Safaricom Ltd

0718-250224

2. Charles Wahome

thewahome.cw@gmail.com

Software Engineer

Microsoft

0701-375980

3. Crispus Omollo

crispus.omollo@akhkenya.org

ICT Officer

The Aga Khan Hospital, Kisumu

0725-721789