



Your warranty order has shipped All replacements parts are due back before of by May 12th

SHIPPED

RECEIVED

INSPECTED

COMPLETE

TRACK YOUR REPLACEMENT

Expected delivery Apr 12 - 16, 2023

Case ID: 000234 Shipping Method: FedEx Ground
Display: Quality Inn Rt 1 Sign Shipping Address:

Order Number: \$100654 Andrew Kimball
Invoice Date: May 12th 1190 Lafayette Rd,
Portsmouth, NH 03801

Although we strive for an issue free experience, sometimes that isn't always the case. That's where your included 5 year parts warranty comes in.

Parts included in this order are:

Part Description	Qty	
Outdoor 12mm Module	1	

Please return the replaced parts shown above by **May 12, 2023** to avoid being charged for the replacement part. Download your shipping label using the button below.

Replacement Tips:

- Please use the existing packaging your new Outdoor 12mm panel comes in to ensure a safe return for the one being returned.
- If the return does not match what's being replaced under warranty, or does not fall within the warranty terms, you will be charged for the full value of the new product.
- . Do not use a FedEx Drop Box

DOWNLOAD SHIPPING LABEL

**Only the parts listed above will be accepted, any shipped parts not listed above will be discarded.









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SHIPPED



COMPLETE.

Your warranty parts have been received

Please allow 48 hours for these parts to be processed to the warranty department

Case ID:	000234	Date Received:	April 14th
Display:	Quality Inn Rt 1 Sign	QA Number:	100024
Order Number:	S100654	Return Number:	1000684

INSPECTED

Thank you for returning the parts in a timely manner, once processed by our logistics department you will be notified that our warranty department has started their inspection.

Parts Received:

Part Description	Qty	
Outdoor 12mm Module	1	

We will keep you in the loop on our progress.

Got a question? Email us at support@cirrusled.com or give us a call at (877) 636-2331.







Your warranty order is with the warranty department Please allow 1-3 days for these parts to be fully inspected

SHIPPED	RECEIVED	INSPECTED	COMPLETE
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Case ID:	000234	Date Received:	April 14th
Display:	Quality Inn Rt 1 Sign	QA Number:	100024
Order Number:	S100654	Return Number:	1000684

The returned parts below have now been assigned to the warranty department, they will be starting their review and inspection shortly.

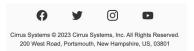
Parts Received:

Part Description	Qty	
Outdoor 12mm Module	1	

We will keep you in the loop on our progress.

- Our warranty team will perform a complete diagnostics of all parts, and if required, engage with our engineering team.
- If the return parts are covered under our warranty program you will receive a copy of the findings report.
- Parts returned that are found not to be covered under warranty, you will receive the complete findings report along with an invoice for the original parts sent.

Got a question? Email us at support@cirrusled.com or give us a call at (877) 636-2331.







Your warranty order is now complete!

SHIPPED	RECEIVED	INSPECTED	COMPLETE	
Case ID:	000234	Date Received:	April 14th	
Display:	Quality Inn Rt 1 Sign	QA Number:	100024	
Order Number:	S100654	Return Number:	1000684	

The returned parts below have now been assigned to the warranty department, they will be starting their review and inspection of them shortly.

Parts Received:

Part Description	Qty	
Outdoor 12mm Module	1	

We will continue to keep you up to date on our progress.

- Our warranty team will perform a complete diagnostics of all parts, and if required, engage with our engineering team.
- If the return parts are covered under our warranty program you will receive a copy of the findings report.
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DOWNLOAD FINDINGS REPORT

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