



**Your warranty order has shipped**  
All replacements parts are due back before of by May 12th

SHIPPED

RECEIVED

INSPECTED

COMPLETE

TRACK YOUR REPLACEMENT

Expected delivery Apr 12 — 16, 2023

Case ID:	000234	Shipping Method:	FedEx Ground
Display:	Quality Inn Rt 1 Sign	Shipping Address:	
Order Number:	S100654	Andrew Kimball	
Invoice Date:	May 12th	1190 Lafayette Rd,	
		Portsmouth, NH 03801	

Although we strive for an issue free experience, sometimes that isn't always the case. That's where your included 5 year parts warranty comes in.

Parts included in this order are:

Part Description	Qty
Outdoor 12mm Module	1

Please return the replaced parts shown above by **May 12, 2023** to avoid being charged for the replacement part. Download your shipping label using the button below.

Replacement Tips:

- Please use the existing packaging your new Outdoor 12mm panel comes in to ensure a safe return for the one being returned.
- If the return does not match what's being replaced under warranty, or does not fall within the warranty terms, you will be charged for the full value of the new product.
- Do not use a FedEx Drop Box

DOWNLOAD SHIPPING LABEL

\*\*Only the parts listed above will be accepted, any shipped parts not listed above will be discarded.



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200 West Road, Portsmouth, New Hampshire, US, 03801



**Your warranty parts have been received**  
Please allow 48 hours for these parts to be processed to the warranty department

SHIPPED

RECEIVED

INSPECTED

COMPLETE

Case ID:	000234	Date Received:	April 14th
Display:	Quality Inn Rt 1 Sign	QA Number:	100024
Order Number:	S100654	Return Number:	1000684

Thank you for returning the parts in a timely manner, once processed by our logistics department you will be notified that our warranty department has started their inspection.

Parts Received:

Part Description	Qty
Outdoor 12mm Module	1

We will keep you in the loop on our progress.

Got a question? Email us at [support@cirrusled.com](mailto:support@cirrusled.com) or give us a call at (877) 636-2331.



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**Your warranty order is with the warranty department**  
*Please allow 1-3 days for these parts to be fully inspected*



SHIPPED

RECEIVED

INSPECTED

COMPLETE

Case ID:	<b>000234</b>	Date Received:	<b>April 14th</b>
Display:	<b>Quality Inn Rt 1 Sign</b>	QA Number:	<b>100024</b>
Order Number:	<b>S100654</b>	Return Number:	<b>1000684</b>

The returned parts below have now been assigned to the warranty department, they will be starting their review and inspection shortly.

Parts Received:

Part Description	Qty
Outdoor 12mm Module	1

We will keep you in the loop on our progress.

- Our warranty team will perform a complete diagnostics of all parts, and if required, engage with our engineering team.
- If the return parts are covered under our warranty program you will receive a copy of the findings report.
- Parts returned that are found not to be covered under warranty, you will receive the complete findings report along with an invoice for the original parts sent.

Got a question? Email us at [support@cirrusled.com](mailto:support@cirrusled.com) or give us a call at (877) 636-2331.



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**Your warranty order is now complete!**



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COMPLETE

Case ID:	<b>000234</b>	Date Received:	<b>April 14th</b>
Display:	<b>Quality Inn Rt 1 Sign</b>	QA Number:	<b>100024</b>
Order Number:	<b>S100654</b>	Return Number:	<b>1000684</b>

The returned parts below have now been assigned to the warranty department, they will be starting their review and inspection of them shortly.

Parts Received:

Part Description	Qty
Outdoor 12mm Module	1

We will continue to keep you up to date on our progress.

- Our warranty team will perform a complete diagnostics of all parts, and if required, engage with our engineering team.
- If the return parts are covered under our warranty program you will receive a copy of the findings report.
- Parts returned that are found not to be covered under warranty, you will receive the complete findings report along with an invoice for the original parts sent.

DOWNLOAD FINDINGS REPORT

Got a question? Email us at [support@cirrusled.com](mailto:support@cirrusled.com) or give us a call at (877) 636-2331.



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