

**PART 6**

**Directions:** Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131–134 refer to the following article.

**Local Barbershop Wins State Competition****By Miranda Warren**

MALENDRA COUNTY (January 12)—Pat and Kenny's Barbershop, \_\_\_\_\_ at 3949 Grand Street, has **131.**

been named the best barbershop in the state by the Barber and Hairdresser's Coalition. The criteria for selection include reputation, affordability, professionalism, and accreditations.

**132.**

Founders and owners Kenneth Webber and Patrick Miller have been best friends since childhood. \_\_\_\_\_ opened the shop 34 years ago. \_\_\_\_\_ the shop retains its old-fashioned charm, **133.** **134.** the barbers have mastered the latest styles, not just the more traditional ones. People of all ages seeking a haircut or a new style should try Pat and Kenny's Barbershop.

- 131.** (A) locate  
(B) located  
(C) locates  
(D) location

- 133.** (A) I  
(B) We  
(C) They  
(D) He

- 132.** (A) The results will be announced later this month.  
(B) We are proud to serve our community with excellence.  
(C) Pat and Kenny's shop excelled in all four categories.  
(D) Please call in advance to schedule an appointment.

- 134.** (A) While  
(B) Despite  
(C) Even  
(D) Yet

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**Questions 135-138** refer to the following instructions.

### **Gasgo Propane Tank Exchange**

You have chosen a safe and ----- way to obtain fuel for your stoves, grills, heaters, fireplaces, or  
**135.**

other devices. Simply follow the directions ----- .  
**136.**

When your tank runs out of propane, take it to our store and leave it on one of the clearly marked green shelves outside the store. ----- . Then, pay the cashier inside the store for a fresh tank of  
**137.** propane. Next, the cashier or another staff member will accompany you to the outdoor exchange area. The staff person will give you a full tank to take home and provide help if you have multiple tanks to carry. Follow the instructions on the tank to connect it to your device.

Be sure to visit us again when you need a ----- .  
**138.**

- 135.** (A) economy  
(B) economics  
(C) economize  
(D) economical

- 136.** (A) below  
(B) finally  
(C) sometimes  
(D) hourly

- 137.** (A) Come again very soon.  
(B) It is warmer in the store.  
(C) Do not take it inside.  
(D) The tank is prefilled.

- 138.** (A) model  
(B) version  
(C) heater  
(D) replacement

Questions 139-142 refer to the following e-mail.

To: Technicarn Enterprises Customers  
From: Technicarn Enterprises Customer Service  
Date: 10 September  
Subject: Serving You

Dear Valued Customer:

We want your ----- with Technicarn Enterprises to be easy and enjoyable. To that end, we are 139. pleased to announce our newly designed Web site, with enhanced customer-friendly features. Our new Web site provides answers to your questions 24 hours a day, every day of the year. On our home page, you can get information about system setup, or you can troubleshoot by visiting ----- the Internet Issues or TV and Streaming Issues pages. ----- , you can find 140. 141. detailed information concerning account management, access, billing, and payment. ----- . Please explore the new Web site at your earliest convenience: 142. www.technicarncenterprises.com. As always, thank you for allowing us to serve you.

Best regards,

The Technicarn Enterprises Customer Service Team

139. (A) experience  
(B) experienced  
(C) experiencing  
(D) experiential

140. (A) either  
(B) both  
(C) rather  
(D) each

141. (A) Therefore  
(B) Regardless  
(C) For example  
(D) Moreover

142. (A) We also need to inform you that your payment is five days past due.  
(B) We recommend that you purchase all related accessories in our retail store.  
(C) If you get an error message, disconnect from the Internet and try again.  
(D) If you cannot find what you need online, simply call our support number.

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Questions 143-146 refer to the following notice.

**Garner City Transport Cares About the Environment**

Beginning May 1, the sale and use of paper tickets and transit passes will be ----- on all Garner  
143.

City Transport bus and subway lines. This change applies to single-ride tickets ----- to weekly  
144.  
and monthly passes. Eliminating paper benefits the environment and leads to less litter.

Riders can download the free Garner City Transport app. With the app, they can add money their  
accounts, purchase tickets, plan ----- , and track arrival and departure times.  
145.

Alternatively, passengers can purchase a rechargeable transit card at any station. ----- . Value  
146.  
can be added to the card via the Garner City Transport Web site at [www.garnercitytransport.org](http://www.garnercitytransport.org).

143. (A) enlarged  
(B) discontinued  
(C) accessible  
(D) refreshed

144. (A) sharing  
(B) but  
(C) except  
(D) as well as

145. (A) routes  
(B) responses  
(C) software  
(D) careers

146. (A) People often use credit cards to  
purchase meals during the flight.  
(B) Many people like public transportation  
because it is inexpensive.  
(C) The durable cards are made from  
recycled materials.  
(D) There was a small price increase last  
month.

**PART 7**

**Directions:** In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147–148 refer to the following advertisement.

<b>Harbis Stationery Store Clearance Sale</b>		
Prices indicated are for in-store purchases only.		
500 Pinstone Street / SHEFFIELD / S12HN		
<b>Seasonal items</b>		
Box of ten preprinted seasonal cards (25% off)	£	8.99
Box of five customizable seasonal cards or invitations (50% off)	£	11.99
<b>All school supplies 10% off</b>		
Box of 24 pens	£	1.79
Desk lamp	£	19.99
Wireless mouse	£	17.99
Backpack	£	29.99
Visit Harbis Stationery at <a href="http://www.harbissstationery.uk">www.harbissstationery.uk</a>		

147. What is indicated about Harbis Stationery Store?

- (A) It provides materials for students.
- (B) It has stores in multiple locations.
- (C) It is celebrating an anniversary.
- (D) It provides free shipping for online orders.

148. What item is discounted by the greatest percentage?

- (A) Box of ten cards
- (B) Box of five invitations
- (C) Wireless mouse
- (D) Desk lamp

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**Questions 149-150 refer to the following e-mail.**

To:	Wenbin Peng <wpeng@chenconstruction.com>
From:	Toshi Auto Group <cs@toshiautogroup.com>
Date:	February 26
Subject:	Your leased vehicle

Dear Mr. Peng:

As you know, Toshi Auto Group handles all the service needs for cars leased by employees of Chen Construction. According to our records, you took possession of your leased car on March 1 of last year. Your car is now due for its required annual service and maintenance check. To book your appointment, please call us at (215) 555-0109 or visit us online at [www.toshiautogroup.com/serviceappointments](http://www.toshiautogroup.com/serviceappointments).

Sincerely,

Toshi Auto Group  
Customer Service

**149. What is the purpose of the e-mail?**

- (A) To inquire about leasing a vehicle
- (B) To inform a customer of required car maintenance
- (C) To announce the release of a new car
- (D) To register a used car for an extended warranty

**150. What is indicated about Chen Construction?**

- (A) It performs the servicing of its company vehicles.
- (B) It has a new project beginning March 1.
- (C) It provides leased cars to some employees.
- (D) It will soon begin a construction project for Toshi Auto Group.

Questions 151–153 refer to the following article.

LONDON (2 February)—On Thursday, Tillford Press announced the launch of its new imprint, Tillford Exalt. This new line will feature books promoting healthy lifestyles, memoirs with uplifting messages, and volumes that provide guidance for special occasions such as birthdays and weddings. Tillford Exalt will also publish calendars and greeting cards that complement the main products.

Already contracted to write memoirs are the award-winning actress Alexia Leoz, London-based conductor and composer Seung-Hyun Bae, and celebrity cook Lain Lai. Ms. Lai's story of her life and career will be the first to be launched. It is set for release in December.

Tillford vice president Frederick Bissett said the company saw a need for books that celebrated accomplishments and life events from multiple perspectives. “We wanted authors from a wide variety of cultural backgrounds, and we think we’re off to a great start,” he said. He noted that Tillford Exalt’s authors were not always famous; the books will be exploring their beginnings, their everyday lives, their first jobs, their marriages and families—as well as their achievements.

Tillford Press is based in Manchester. It has offices in New York, Toronto, and Sydney, but its publications are sold throughout the world.

151. What is the main purpose of the article?

- (A) To promote a new line of cookware
- (B) To advertise an orchestra concert
- (C) To announce a new series of books
- (D) To provide a calendar of local events

152. What is planned for December?

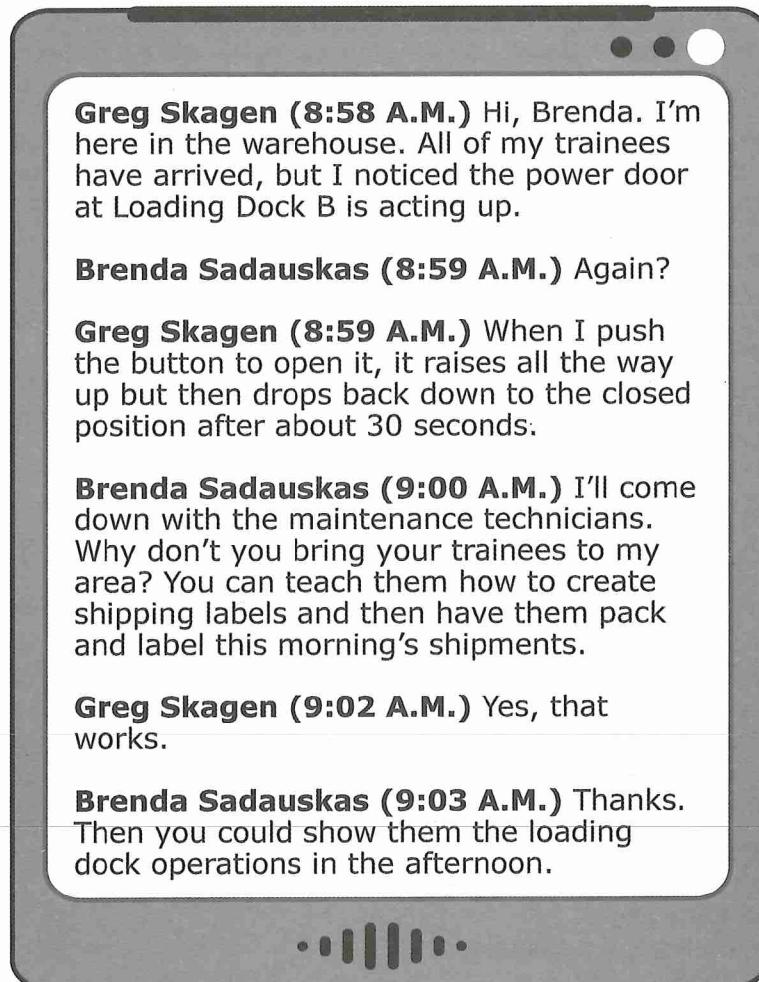
- (A) An awards ceremony
- (B) The publication of a life story
- (C) The release of a new album
- (D) The launch of a celebrity's restaurant

153. What does Frederick Bissett emphasize about Tillford Exalt?

- (A) Its record-breaking sales
- (B) Its roots in Manchester
- (C) Its focus on fiction and poetry
- (D) Its broad range of authors

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Questions 154-155 refer to the following text-message chain.



154. What problem does Mr. Skagen mention?

- (A) Some new employees are absent.
- (B) Some boxes are incorrectly labeled.
- (C) A package delivery is delayed.
- (D) An access door is malfunctioning.

155. At 9:02 A.M., what does Mr. Skagen most likely mean when he writes, "Yes, that works"?

- (A) An electrician has arrived at a work site.
- (B) Some equipment is operating smoothly.
- (C) Trainees can help with some shipments.
- (D) Ms. Sadauskas is well suited for her job.

Questions 156-157 refer to the following form.

### SERVICE REQUEST FORM

Complete all fields and deliver to Technology Services (room 412).

**Requester Name:** Elenora Deckow

**Requester Office:** Room 718

**Requester Phone:** Ext. 5709

**Service Location:** Room 500

**Service Type (choose one):**

Cleaning     Repair     Installation/Setup     Other

#### Description of Request

There is a problem with the television audio. When I played an online video, the image was fine, but I could not hear anything. I checked all the settings, and I was able to hear the same video on other televisions with no problem.

I'm supposed to deliver a product demonstration for a client in room 500 next Monday, so I would greatly appreciate it if the issue can be fixed by this Friday.

156. Why was the form submitted?

- (A) An image is not displaying clearly.
- (B) A projector needs to be set up.
- (C) Audio is not functioning properly.
- (D) A microphone needs to be repaired.

157. What is Ms. Deckow planning to do next week?

- (A) Visit a client site
- (B) Deliver a product
- (C) Create an online video
- (D) Give a presentation

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Questions 158-161 refer to the following text-message chain.

**Ella Glatt (11:34 A.M.)**

Hi. I know this is a busy day, but I wanted to know whether anyone from the finance team could come to the marketing meeting.

**Stef Goldberg (11:35 A.M.)**

Hi, Ella. I wish I could, but it starts at 2:00. I need to be at a different meeting at 2:30.

**Ella Glatt (11:36 A.M.)**

Oh, right. I forgot you were going to the executive board meeting.

**Daniel Seidal (11:36 A.M.)**

I'm also supposed to go to the 2:30 meeting. Is it essential that one of us attend the marketing meeting?



**Ella Glatt (11:37 A.M.)**

Well, it would be helpful to have someone from the finance department there, at least for 15 minutes or so.

**Bill Iverman (11:38 A.M.)**

The quarterly reports just came in, and Daniel, Stef, and I need to review them by the end of the day.

**Ella Glatt (11:39 A.M.)**

You all have plenty to do.

**Daniel Seidal (11:41 A.M.)**

That's true! But I could come from 2:00 to 2:15. That's all I can commit to.

**Ella Glatt (11:43 A.M.)**

Sounds great. We just need one of you to clarify a few quick points about the budget for the next advertising campaign.



158. At what time will the executive board meeting begin?
- (A) 2:00 P.M.  
(B) 2:15 P.M.  
(C) 2:30 P.M.  
(D) 3:00 P.M.
159. In what area does Mr. Iverman most likely work?
- (A) Marketing  
(B) Finance  
(C) Advertising  
(D) Executive management
160. Why does Ms. Glatt want a colleague to attend a meeting?
- (A) To summarize a previous meeting  
(B) To explain a promotional campaign  
(C) To provide information about a budget  
(D) To review recently approved documents
161. At 11:43 A.M., what does Ms. Glatt most likely mean when she writes, "Sounds great"?
- (A) She accepts Mr. Seidal's offer.  
(B) She agrees that Mr. Iverman should attend the meeting at 3:00 P.M.  
(C) She is pleased with the proposed budget.  
(D) She is happy that a project has been completed.

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**Questions 162-165** refer to the following e-mail.

To:	amal.abboud@bunzifoundation.org
From:	maria_mcfarland@myemail.com
Date:	Thursday, August 22
Subject:	Project Coordinator Position
Attachment:	résumé_m.mcfarland.pdf

Dear Mr. Abboud,

My friend Josiah Wilkins told me that you are seeking a project coordinator for your company. I have a degree in business administration and am attaching my résumé as I think I am an excellent fit for your needs. As you will see, I have experience using several cloud-based project-management programs. Furthermore, my organizational skills enable me to coordinate multiple activities simultaneously, and I can convey expectations clearly to team members involved in each phase of a project.

My current role as project coordinator for an international engineering firm, where I have worked for the past five years, has also afforded me ample experience managing teams, schedules, and budgets. While I enjoy the kind of work I do, it has become clear to me that I need motivation from a strong mission. The goal of your company to create sustainable housing projects is something that I strongly support and would be delighted to work on.

Through my work and volunteer activities, I have spent many months abroad in various countries throughout Asia and the Middle East. This seems particularly relevant to mention, as I am comfortable leading geographically and culturally diverse teams.

Thank you for your attention, and I look forward to speaking with you soon.

Kind regards,

Maria McFarland

162. What does Ms. McFarland mention about Mr. Wilkins?
- (A) He informed her of a job opening.
  - (B) He will require a professional reference.
  - (C) He would make a good business partner.
  - (D) He is considering resigning from his position.
163. The word “convey” in paragraph 1, line 5, is closest in meaning to
- (A) transport
  - (B) communicate
  - (C) recommend
  - (D) adapt
164. Why does Ms. McFarland want to leave her current position?
- (A) She wants a higher salary for her efforts.
  - (B) She wants to work with a more experienced team.
  - (C) She wants more opportunities for advancement.
  - (D) She wants a role that inspires her more.
165. Why does Ms. McFarland mention her travels?
- (A) To request a placement in a particular country
  - (B) To discuss how she came to acquire strategic industry contacts
  - (C) To explain how she became aware of certain world issues
  - (D) To emphasize her experience with people of different backgrounds

Questions 166-168 refer to the following Web page.

The screenshot shows a web browser window with a title bar containing the URL <https://trexdale.com/aboutus>. The main content area displays the following text:

**About Our Company**

Trexdale Supply specializes in designing, producing, and installing furniture for all types of scientific laboratories. We provide a range of fully assembled cabinets, workstations, benches, and more, all made exclusively at our production facility in Dallas, Texas. Our lab furniture is available in a wide variety of sizes and configurations to match the needs of any research application.

Our business offers products as well as design-consulting services. For start-up labs, we have a team of consulting specialists available to evaluate your facility's specific needs and assist you in arranging your space and choosing the most suitable furniture. Recently, for example, we were chosen by a major producer of biofuels to provide expert help in changing the layout of a research laboratory to maximize available space. As a result of this project, this client has realized substantial savings by reducing energy usage in the lab.

Please visit the "Lab Planning" section of this Web site if you are interested in learning more about building or renovating a laboratory facility. There, you can fill out an interest form to contact one of our consultants about your next project.

- 166.** What does Trexdale Supply make?
- (A) Medical supplies
  - (B) Farming equipment
  - (C) Cabinets and furniture
  - (D) Glass laboratory equipment
- 167.** What did Trexdale Supply do in a recent project?
- (A) It reorganized a client's laboratory.
  - (B) It converted its vehicles to use biofuels.
  - (C) It expanded staffing at its production facility.
  - (D) It helped a client organize a trade show.
- 168.** What method of communicating with Trexdale Supply is mentioned?
- (A) By e-mail
  - (B) By phone
  - (C) By instant message
  - (D) By an online form

Questions 169–171 refer to the following job advertisement.

## PRODUCT DEMONSTRATORS NEEDED!

Are you outgoing and enthusiastic? — [1] —. Do you enjoy talking to all types of people? Put your personality and communication skills to work! — [2] —. BBD Staffing is seeking to hire in-store product demonstrators to promote our clients' merchandise to shoppers. — [3] —. As a member of our team, you will demonstrate a wide range of small kitchen appliances and tools in grocery stores and other retail venues.

For some products, you will be required to prepare simple recipes. You will also need to answer shoppers' questions. Thus, it is essential that you can become familiar with clients' products and provide key information to consumers. Because many of the demonstrations require working with food, candidates must have a Professional Food Handler certificate. — [4] —.

To apply, upload a video of no more than one minute in length telling us why you would be a successful product demonstrator at [www.bbdstaffing.com/applications](http://www.bbdstaffing.com/applications).

169. What work experience would best qualify a candidate for the position?

(A) Cook  
(B) Cashier  
(C) Interior designer  
(D) Event planner

170. According to the advertisement, what should people interested in applying do next?

(A) Respond to a survey  
(B) Arrange for an interview  
(C) Submit a recording  
(D) Provide references

171. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"Many of the world's best-known brands rely on our product demonstrators to generate positive impressions of their products."

(A) [1]  
(B) [2]  
(C) [3]  
(D) [4]

**Questions 172-175 refer to the following article.**

### **Gorman Unveils Newest Smartphone Model**

LONDON (20 April)—Gorman Mobile unveiled its newest smartphone to an eager reception at the annual Technobrit Conference. The Pro Phone 4, which includes 512 GB of storage, a 7-inch screen display, and an optional stylus pen, will hit the shelves on 11 June. Unlike its predecessor—the Pro Phone 3—it features a larger screen, an ultrawide camera lens, and 8K-resolution filming capability.

— [1] —. The £999 starting price is £100 more than that of the previous model. Add-ons, such as the stylus pen, protective case, and wireless headphones, cost an additional £39, £59, and £79, respectively.

Gorman Product Manager Ian Hill doesn't believe the price increase will dissuade customers. — [2] —.

“The Pro Phone 4 is a game changer in terms of its picture quality and sleek design,” said Hill. “Improvements were based on direct customer feedback, which cited the poor camera functionality as the biggest drawback of prior models. Our clients spoke, and we listened and adapted accordingly.” — [3] —.

One similarity that the Pro Phone 4 has with previous models is the charger. Going against the trend of competing wireless companies, Gorman is instead focusing on convenience.

“We want to afford our customers the ability to reuse elements of the other Gorman devices they've already purchased,” said Hill. “Why add to the overload of cables already in circulation?” — [4] —.

172. What is the purpose of the article?  
(A) To promote a technology show  
(B) To introduce a product  
(C) To interview smartphone users  
(D) To announce a recall of a device
173. How much do the Gorman Pro Phone 4 wireless headphones cost?  
(A) £39  
(B) £59  
(C) £79  
(D) £100
174. What does the Pro Phone 4 have in common with prior models?  
(A) The screen size  
(B) The camera resolution  
(C) The price  
(D) The charger
175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?  
“These upgrades do come at a cost.”  
(A) [1]  
(B) [2]  
(C) [3]  
(D) [4]

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Questions 176-180 refer to the following work order and e-mail.

## WORK ORDER: 7549

<b>Requester:</b>	Xi, Gina
<b>Date Entered:</b>	Wednesday, 9 April
<b>Date Due:</b>	Thursday, 10 April
<b>Type:</b>	Technology end-user request
<b>Summary:</b>	Voice-mail security settings
<b>Technician Assigned:</b>	Arnold, Sam
<b>Computer Workstation ID:</b>	HYS31

### Description:

Is it possible to remove the new layers of security on my voice mail in the new phone system? I really don't want to use a password, and I certainly don't want to change it every month. I don't need a high degree of security because my work is not confidential. If someone else gained access to my messages, it wouldn't do much harm.

<b>To:</b>	Gina Xi
<b>From:</b>	Sam Arnold
<b>Date:</b>	Thursday, 10 April
<b>Subject:</b>	Tech support request 7549

Hello, Ms. Xi,

This is in reference to your work order 7549 related to the new phone system. I am happy to help you with that. I understand that you do not feel that a high degree of security is needed for your voice-mail settings, but the new system does require you to have a password to retrieve your voice mail. However, company policy allows me to change the settings for employees who do not work with confidential material. I can update the security settings so that you do not have to reset the password on a regular basis.

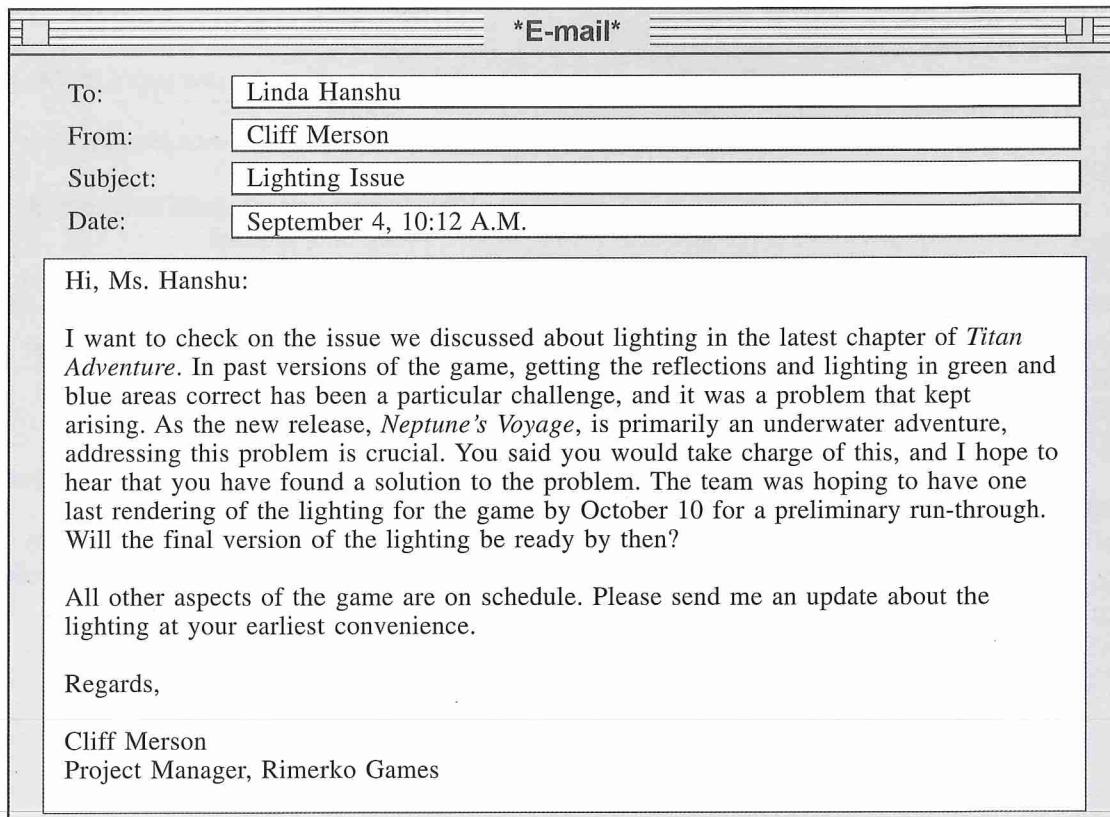
I want to make sure that you understand the risk involved with a lower level of security. Anyone who gains access to your voice-mail account can do more than simply listen to your messages. They would be able to delete messages, change your greeting, or change your password so that you would lose access to your own voice mail (at least until someone here at IT could override the password change). If you still feel comfortable with that level of risk, let me know, and I will change the settings so that your password never expires.

Sam Arnold

Tech Support Associate

176. What does Ms. Xi's request indicate about the company?
- (A) It provides mobile phones to some employees.
  - (B) Its employees value confidentiality.
  - (C) It has recently changed its phone system.
  - (D) It offers technology training to employees.
177. In the e-mail, the word "regular" in paragraph 1, line 6, is closest in meaning to
- (A) periodic
  - (B) orderly
  - (C) customary
  - (D) legitimate
178. Where did Mr. Arnold learn about the details of Ms. Xi's request?
- (A) In a weekly managers' meeting
  - (B) In a work order
  - (C) In a phone call
  - (D) In a personal voice mail
179. How does Mr. Arnold try to satisfy Ms. Xi's request?
- (A) By agreeing to everything Ms. Xi asked for
  - (B) By resetting the password on Ms. Xi's phone
  - (C) By referring the matter to another technician
  - (D) By proposing to fulfill only part of Ms. Xi's request
180. What does Mr. Arnold ask Ms. Xi to do?
- (A) Make the needed changes to her voice-mail system
  - (B) Attend training about the new voice-mail system
  - (C) Confirm that she wants him to change her voice-mail system
  - (D) Provide a clear description of the problem with her voice-mail system

Questions 181-185 refer to the following e-mail and review.



#### Review of *Titan Adventure: Neptune's Voyage*

By Leo Weber, April 1

This new installment of *Titan Adventure* will surprise and delight both new players and old aficionados long familiar with the series. Though open-world formats have been widespread in recent years, *Neptune's Voyage* brings something new to the format. By stripping down instructional guides, the game gives users the opportunity to discover new areas and devices. In *Neptune's Voyage*, you wake up as Thetis, a dolphin that is tasked with rescuing Neptune from an underwater cave. Users then climb, run, ride, sail, and fly through the world of the game, encountering new towns, ruins, and other creatures along the way. Some of these creatures will be familiar to longtime fans, but there is plenty of novelty as well. This newest version also corrects the green and blue image rendering that was sometimes a problem in earlier installments of *Titan Adventure*.

*Neptune's Voyage* launches May 5 on Rimerko Clutch and FS5. It is available in English, Korean, Japanese, French, and Spanish.

181. In the e-mail, what is suggested about Mr. Merson?
- (A) He coordinates a game development team.
  - (B) He is convinced that *Titan Adventure* is overpriced.
  - (C) He is a new employee at Rimerko Games.
  - (D) He will leave on a business trip on October 10.
182. In the review, what is indicated about *Neptune's Voyage*?
- (A) It is a major competitor of *Titan Adventure*.
  - (B) It features an open-world format.
  - (C) It is the first video game in a series.
  - (D) It is Rimerko's most challenging game.
183. What can be concluded about Ms. Hanshu?
- (A) She wrote the script for *Neptune's Voyage*.
  - (B) She successfully addressed Mr. Merson's concern.
  - (C) She won an award for game design.
  - (D) She is a project manager.
184. What does Mr. Weber find exciting about *Neptune's Voyage*?
- (A) It has players act in the role of Neptune.
  - (B) It uses lighting to show players where to navigate.
  - (C) It introduces a completely new set of characters.
  - (D) It lets players explore new features without guidance.
185. When will *Neptune's Voyage* be available?
- (A) On September 4
  - (B) On October 10
  - (C) On April 1
  - (D) On May 5

Questions 186-190 refer to the following schedule, e-mail, and job advertisement.

<b>Wonder Ridge Radio Broadcast Schedule, Monday-Friday</b>			
6 A.M.-Noon	Noon-4 P.M.	4 P.M.-7 P.M.	7 P.M.-10 P.M.
<b>COFFEE BREAK</b> Local news and interviews with community members	<b>AFTERNOON JAZZ</b> Music from traditional jazz to jazz fusion	<b>FOLK FRENZY</b> Folk music from around the world	<b>JOSIE'S JOINT</b> Modern sounds selected by our station's own music director
Host: Felice Finney	Host: Malachi Mzee	Host: Penny Ariza	Host: Josie Jones

**\*E-mail\***

To: feedback@wonderridgeradio.org  
From: pfabre@sendmail.net  
Subject: My new radio station!  
Date: October 22

To the folks at Wonder Ridge Radio:

As I was driving last week, I got tired of listening to sports talk and turned the dial. Suddenly, my car was filled with a song that I hadn't heard in many years. It was traditional music from France, where my grandmother was born. She used to play that song when I was a child. I never expected to hear it on the radio here in Wonder Ridge. Thanks for this experience and for all your great programs.

Your new fan,  
Pierre Fabre

**Wonder Ridge Radio Job Opening: Programming Assistant**

Posted November 2

**Job Description**

The programming assistant reports to the director of programming and supports the radio station by performing a variety of research and communication functions. This role is an entry-level, part-time position.

**Responsibilities**

- Conducting background research on interviewees
- Keeping up-to-date on news and news makers in order to suggest potential topics and guests for on-air interviews
- Updating the station's Web site and program host biography pages
- Using scheduling software to update the broadcast schedule
- Communicating with listeners, especially via e-mail and social media

To apply, e-mail a résumé and cover letter to [hiring@wonderridgeradio.org](mailto:hiring@wonderridgeradio.org).

**186.** According to the schedule, who is Ms. Jones?

- (A) The advertising manager at a radio station
- (B) The host of a community news program
- (C) The music director at Wonder Ridge Radio
- (D) The host of a sports radio program

**187.** What is the purpose of the e-mail?

- (A) To express praise for the radio station
- (B) To ask about job opportunities
- (C) To request more sports talk show programming
- (D) To inquire about the name of a song

**188.** When did Mr. Fabre most likely first listen to Wonder Ridge Radio?

- (A) Between 6 A.M. and noon
- (B) Between noon and 4 P.M.
- (C) Between 4 P.M. and 7 P.M.
- (D) Between 7 P.M. and 10 P.M.

**189.** What does the job advertisement suggest applicants must have?

- (A) A willingness to travel
- (B) Familiarity with computers
- (C) A degree in communications
- (D) Extensive experience in the radio industry

**190.** What radio program will probably receive the most support from the programming assistant?

- (A) *Coffee Break*
- (B) *Afternoon Jazz*
- (C) *Folk Frenzy*
- (D) *Josie's Joint*

**Questions 191-195** refer to the following instructions, e-mail, and sign.

**Instructions for Requesting Records**

Thank you for your interest in official records and documents maintained by the City of Abilene. To file a request for public information, please follow these steps.

1. Create an account in the Records Center Web portal. Currently, all requests must be made through the portal.
2. Use the drop-down menu to locate the department from which you are seeking information and submit your request. You will receive a confirmation e-mail with a reference number.
3. The department staff will locate the requested records and contact you when they are available. You can have the records delivered to you, or you can pick them up in person. If you prefer to pick them up in person, you must make an appointment with the department staff.
4. If there are any fees associated with your request, you will receive an itemized statement detailing the services provided and the charges for those specific services.

**E-Mail Message**

To: Joo-Hee Park <jhpark@coa.net>  
From: Keith Brandenberg <kbrandenberg@mailcurrent.com>  
Date: May 3  
Subject: RE: Reference number W2486

Dear Ms. Park,

Thank you for confirming that my documents are available. I would like to pick them up in person as soon as possible. Do you have any appointments available this week?

I have a question about the fee. Apparently, I am being charged \$300 for my documents. I do not understand why the fee is so high, and there was no explanation included in your e-mail. I have requested records several times in the past in my role with RJ Environmental Engineering and have never paid such a high fee. In this case, I am only requesting two maps of the city's underground pipelines, which will inform our firm's current work advising the city on wastewater management.

Please clarify the fee for me, and let me know if I can pick up my documents this week. Thank you.

Best regards,

Keith Brandenberg

## City of Abilene Administrative Building

Visitors must sign in prior to entering this facility.  
Please enter your name and the room you will visit  
in the logbook.

### First-Floor Directory:

IT Services – Room 100

Parks and Recreation – Room 101

Transportation – Room 102

Wastewater – Room 103

191. What do the instructions indicate about records requests?
- (A) They can be made only on certain days.
  - (B) They can be made only online.
  - (C) They can be filed only by authorized personnel.
  - (D) They can be filed only after a fee is paid.
192. According to the e-mail, how does Mr. Brandenberg plan to use some public information?
- (A) To add information to a Web portal
  - (B) To help his company advise the city
  - (C) To identify an accounting error
  - (D) To learn how an agency is structured
193. What does the sign indicate visitors must do before entering a building?
- (A) Go through a security screening
  - (B) Get a parking permit
  - (C) Present some identification
  - (D) Sign a logbook
194. What was Mr. Brandenberg expecting to receive?
- (A) An itemized statement of fees
  - (B) A letter from his company
  - (C) A phone call from a city official
  - (D) A password for the Web portal
195. What room will Mr. Brandenberg most likely visit?
- (A) Room 100
  - (B) Room 101
  - (C) Room 102
  - (D) Room 103