

Comilla University

Faculty of Engineering

Department of Computer Science and Engineering

2nd Year 1st Semester Final Examination- 2014

Session: 2012-13

Course Code: MGT-218

Course Title: Industrial Management

Time: 2 Hours

Full Marks: 30

Instructions

- Answer any Four (4) Questions: $4 \times 7.5 = 30$;
- Write each part of a set of questions consecutively;
- Figures in right margin indicate the marks for the questions.

1. (a) Briefly discuss the skills required by the managers. 1.5
 - (b) Is Management science or art? Explain. 2
 - (c) Describe any seven universal principles of Management introduced by Henry Fayol. 4
2. (a) What is industrial management? Write down the requisitions of a good industrial organization 2.5
 - (b) Define line and functional organization. State the advantages and disadvantages of these two types of organization. 4
 - (c) Distinguish between "Delegation of Authority" and "Decentralization". 1
3. (a) What do you mean by industrial relations? 1
 - (b) What is trade union? Elucidate the registration process of a trade union. 4
 - (c) Elucidate the rules regarding cleanliness and drinking water according to the Bangladesh labor code, 2006. 2.5
4. (a) What is human resource planning? 1
 - (b) Briefly discuss the objectives of human resource planning. 2
 - (c) Discuss the various methods of performance appraisal. 4.5
5. (a) What is organizational change? How does it differ from organizational development? 2.5
 - (b) Do you think organizational change leads to employee conflict? Why or why not? 2.5
 - (c) How can you minimize the conflict among your subordinates? 2.5
6. (a) What do you mean by scientific management? How does it differ from traditional management? 3.5
 - (b) Do you think that the labor-management relations in the Ready-made Garments sector of Bangladesh are healthy? Give arguments in favor of your answer. 4