

# COMILLA UNIVERSITY

Dept. of Computer Science & Engineering

2<sup>nd</sup> Year 1<sup>st</sup> Semester B.Sc (Hon's) Final Examination 2013

Course Title: Industrial Management

Session: 2011-2012

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Time: 2 hours

Total Marks: 30

Instructions:

- Answer any four questions: 4x7.5=30
- Write each part of a question consecutively.
- Figures in right margin indicate marks for the question

- What do you understand by business? Describe the nature of business. 3
  - Describe the various components of business. *--- element* 3
  - Define plant, firm and industry. 1.5
- What do you understand by industrial relation? 2
  - How to maintain good industrial relation at work place? 4
  - What is meant by interpersonal relationship? 1.5
- What do you understand by motivation? 2
  - Describe the motivational process. 2.5
  - Describe the theory X and the theory Y given by Douglas McGregor. 3
- Define cost planning and control. 1
  - Briefly explain the elements of costs of products depreciation. 2
  - From the following information find out the Break-even Point (BEP), per unit production costs, per unit sales price, total cost, and total income at Break-even Point (BEP): 4.5  
 Per unit variable cost Tk. 10  
 Total fixed cost Tk. 300,000  
 Total expected sales (production) 50,000 units  
 Total investment Tk. 10,00,000  
 Target profit on sales 20%
- Define Delegation of Authority and Span of Control with examples. 2
  - Write down the advantages and disadvantages of Decentralization and Centralization. 3
  - Why is poor delegation of authority often found to be the most important cause of management Failure? 2.5
- What do you understand by industrial disputes? 3
  - Describe various forms of industrial disputes. 4.5

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