Bryan Wise Jr

Tampa, FL 33602 | T: (386) 793-4705 | E: wisebry11@gmail.com

LinkedIn: https://www.linkedin.com/in/wisebry | Github: https://github.com/Coach-BWise

Portfolio: https://coach-bwise.github.io/profileUpdate/public/index.html

Summary

Motivated Software Engineer with an aptitude for learning new skills quickly. 7+ years of experience supporting technical processes in a client-focused environment. Strong client relations skills with the ability to reach mutually beneficial resolutions. Proven skills in leadership, communication, and problem solving. Well-versed working independently or on a team.

Technical Skills

Object-Oriented design, MERN Stack, MVC, Agile Project Management, Visual Studio, C, C++, C#, Java, Javascript/JQuery, XML/HTML, CSS, React/Redux, Python, Ajax, Nodejs, Express/Handlebars, MySQL, MongoDB, MS Office Suite.

Projects

Haggle-Haus | https://github.com/cgrady3/Haggle-Haus | https://haggle-haus.herokuapp.com/login

Haggle Haus is a full-stack application which allows users to post trade items as well as offer trades to other users.

Responsible for the interface and getting all routes created and rendered.

Created with Node, MySQL, Sequelize ORM, and Javascript

BrewGo | https://github.com/jscottusf/brewgo | https://jscottusf.github.io/brewgo/

BrewGo is a resource for people to look up breweries in their area and cross reference restaurants in the same area

Responsible for choosing and integrating the API's that we used for this project.

Created with Javascript, JQuery, and several API's.

WiseFriend | https://github.com/Coach-BWise/FriendFinder | https://wisefriend.herokuapp.com/

WiseFriend takes data from a survey and compares it to other entries to match the closest responses.

Full Stack Developer on this project

Created with Javascript, JQuery, Node, Express, and Path

Work Experience

Nextech, Tampa, FL.

10/2017 - 03/2020

Technical Support

- Worked with ophthalmologists, dermatologists, orthopedic surgeons, and plastic surgeons on integrating Nextech's cloud-based software into the practice.
- Integrated diagnostic equipment used in the medical professions to the electronic health records system we provided.
- Worked with HL7 to securely integrate our electronic health records system to various practice management software
- Assisted clients via remote access to their personal and/or business computers while maintaining the security and privacy of client information at all times
- Interacted with customers extensively to ensure they were compliant with the Merit-based Incentive Payment System per government orders.

ACI, Palm Coast, FL.

12/2013 - 08/2017

Technical Support

- Performed all aspects of customer support, including answering telephones, coordinating special promotions, and providing details for products and services
- Handled inbound sales duties, including order entry processing and fulfillment
- Consistently provided excellent, informed customer service and maintained strong reliable work ethic
- Resolved billing questions and disputes, initiated customer calls, and performed data entry
- Interacted with customers extensively to maintain customer satisfaction
- Provided product information, pricing, quotations and delivery information to customers

Education

Certificate, Full-Stack Development	2020
University of Central Florida, Orlando, FL.	.020
Bachelor of Science, Computer Engineering	017
University of South Florida, Tampa, FL.	.017
Associate of Arts, Math and Science	2007

Daytona State College, Daytona Beach, FL.