# **Zachary Betz**

Software Developer & Tester

#### Contact

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## Work

#### Freelance

2016-02 — Present

Developed desktop apps for a local petroleum transport company via C#/WinForms. Company accountant used apps to import timesheet spreadsheets into QuickBooks, and export payroll spreadsheets.

## Systems Analyst at Geocent, LLC

2016-02 — Present

Developed extensive functional/accessibility test suites via NightwatchJS. Created general development documentation via MkDocs that is used across USCIS.

Wrote a Jaspersoft Server reports test framework via Bash/cURL.

Maintained clear, concise project documentation.

Wrote a diffing tool for AWS DMS to monitor the data replication of billions of records via SQL/Bash/sqlplus/psql.

#### **Applications Consultant at Capgemini**

2015-06 - 2016-02

Authored the documentation for migration of apps/databases from Solaris/WebLogic app servers to Linux/JBOSS.

Supported a real-time dashboard app which displayed generation/demand data to wholesale energy traders. Gathered requirements, designed, developed, and tested a Windows Forms/SQL Server proof-of-concept solution to manage boiler tube welds within plants. Used SSRS for reporting.

Automated the deployment of a Maximo app using Rundeck. Reduced deployment time from 3 hrs to 40 mins. Engaged in tri-weekly calls with offshore India team to discuss project status and debug app/database/infrastructure issues.

## **Developer Intern at Framework IT Solutions**

2014-05 - 2015-05

Led the API conversion of a sports society iPhone app from iOS 6 to iOS 7/8. Developed various construction equipment/sales rep reports using SSRS for a major equipment services client.

Created stored procedures for data dumps, to be run on a nightly basis.

#### **Data Intern at Louisiana Highway Safety Research Group**

2013-08 — 2014-05

Used Splunk to monitor the network for low traffic points so that the database backups would run at those times

Transitioned annual LA Crash Data Fact Book compilation from manual Excel process to automated, parameterized SSRS reports.

## **Lead Student Computer Technician at Louisiana State University**

2011-08 - 2013-05

Troubleshooted LSU's wireless network and made requests for additional access points to be installed in low-coverage areas.

Trained new employees on helpdesk processes and maintained knowledge management wiki.

Repaired and maintained staff/student/lab computers and print servers.

Created and distributed system images using Symantec Ghost.

#### Retirement Benefits Analyst at Louisiana State Employees' Retirement System

2011-05 - 2011-08

Analyzed Retirement Documents and Letters for correct criteria.

Managed work baskets for Change of Address, Beneficiaries, Drop Accounts, Repayment of Refunds, and Refunds

## **System Builder at DETEL Computer Solutions**

2008-05 - 2010-08

Custom built over 600 desktop and laptop computers.

Assembled and installed SMART boards for various Louisiana schools.

## **Education**

### **Louisiana State University**

2011 - 2015

Information Systems and Decision Sciences, Bachelor

## **Skills**

HTML CSS

JavaScript

SQL

SchemaSpy

Shell

	Bash Hugo Selenium NodeJS NPM NightwatchJS Cucumber Java Jaspersoft C# SSRS Docker Docker Compose Technical Writing Customer Service
Certifications	DHS Section 508 Trusted Tester v4, 2018
Awards	Top 3 contributor to Hugo's Support Forum, 2019
Writing Samples	Make a Hugo blog from scratch, https://zwbetz.com/make-a-hugo-blog-from-scratch/
Profiles	@zwbetz-gh on <u>GitHub</u> @zwbetz on <u>Hugo's Support Forum</u>