

Coby Yates

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Profile

Acquired experience and confidence, through ten years in multiple industries, working in teams and individually without supervision or instruction. Communicated with clients to find best solutions and provide options to complete projects and stay within allotted project time. Creative in finding efficient ways to be productive. Strong desire to exploit skills and knowledge to excel in any work environment.

Professional Experience

Self-Employed // Web Developer (May 2020> current)

Developed a fully functioning client management web application for a local business.

- Built 8+ pages in Vue.js with Vuetify as the CSS framework.
- Utilized PHP and AXIOS to execute CRUD functions to and from the MySQL database.
- Ran a local server using XAMPP for PHP and MySQL.
- Maintained daily communication with company representative and backend developer.
- Learned Moment.js for time manipulation.
- Created authentication using Firebase.

RainFire Restoration // Technician/Shop Manager (Mar 2018> Aug 2019)

Professionally remediated mold, water, and fire damage from customers' homes and places of business quickly and according to industry standards and safety.

- Remediation of mold, water, and fire damage.
- Cleaned carpets by using industry standard equipment.
- Worked with web developer to make appropriate changes to the company website.
- Managed email setup using IMAP connection on multiple devices.
- Managed web hosting for website and email.
- Improved efficiency by implementing interactive checklists with job equipment and supplies.

Local9Marketing // SEO Consultant (Oct 2017 > Mar 2018)

Consulted with potential and existing clients about basic SEO knowledge and best practices using leading SEO tools.

- Coordinated ongoing client interaction including progress made, and consulting on business success.
- Organized existing clients into a CRM program.
- Found potential clients using resources such as LinkedIn, UpWorks, and paid lists.

ThermoWorks // Small Electronics Repair Tech. (Jun 2017 > Nov 2017)

Repaired electronic thermometers by soldering and replacing components. Answered phone calls consisting of answering questions and guiding customers step-by-step for proper usage of products.

- Repaired over 500 thermometers.
- Worked in the warehouse with a perfect shipping record with zero errors.

Bluehost // Web Adviser (June 15 > May 2017)

Talked with customers and implemented troubleshooting skills to resolve hosting issues.

Contacted necessary department to further solve escalated troubleshooting.

- Hosting
 - Helped install SSL certificates on websites including .htaccess modification.
 - Walked customers through connecting POP and IMAP email on multiple devices.
 - Instructed on best practices for managing hosting accounts including file management and security.
 - Educated and sold security products to improve website security.
 - Changed code and file structure when needed to improve website functionality.
- WordPress and other software
 - Diagnosed WSOD errors for WordPress and other developing software.
 - Installed and taught customers how to use plugins and themes.
 - Educated customers on how to manage WordPress dashboard and features.
- Job flow
 - Created multiple spreadsheets to help me and others organize sales and products for call center agents.
 - Helped during initial training of Web Adviser position.

America First Credit Union // Teller (Mar 15 > June 15)

Acquired Level 3 Teller position through additional training.

- Fast pace environment in multiple locations.
- Drive-through teller and standard teller position experience.
- Offered simple financial advice to members.

LDS Mission// (Apr 13 > Jan 15)

Served a religious 2-year mission with the LDS Church.

Floorcraft Design //Delivery Manager/Driver (Jan 12 > Apr 13)

Work with bidders, customers and installers to ensure all materials were on time and accurate for every job.

- Assure shipment of flooring from vendor was on schedule and correct.
 - Organized all pickups and deliveries to every job.
 - Delivered all flooring and supplies to every job
 - Forklift experience (forks and carpet stinger).
- Designed spreadsheets to manage all inventory and shipments.
- Demolished carpet, tile and hardwood from jobs.

Empire Brands // Warehouse Worker (Jul 10-Jan 11)

- Unloaded trucks in timely manner to keep driver on schedule.
- Prepared and organized products for shipping.
- Built product displays for customers.

LL Greens Hardware // Store Associate (Nov 09-May 10)

Interacted with customers to help find, order and educate about products. Restocked and faced shelves throughout work day to stay organized.

- Worked as cashier.
- Mixed paint manually for customers.

Blaine County School District Tech Dept. // Computer Tech. (Jun 08-Oct 09)

Used a helpdesk ticketing system to solve and repair computer and printer problems at 6 schools throughout the county. Setup and removed machines for upgraded equipment.

- Installed computers and printers individually and in bulk.
- Repaired computers and printers.
- Re-imaging computers when bulk computer upgrades were needed.
- Helped install, maintain and update over 2,000 computers.

KD Excavation // Laborer (Aug 05-07)

Worked as a laborer digging and preparing for final stages of excavation and construction.

- Operated heavy machinery on construction sites.
- Experience in various excavation tools and machinery.
- Maintained grade by using lasers, levels and other forms of equipment.

Education

Wood River High School – Hailey, ID

High School Diploma (Graduated 2009)

Information Technology Academy (2006-2009)

I took all classes offered through the IT Academy, including web design, A+ certification, and programming. I learned to teach myself new things in order to adapt to changes in technology. I took an internship at the school technology department during my years in the class and graduated from the academy my senior year.

- A+ certification training
- Microsoft Visual Studio (C# programming and game design)
- Graphic Design

Utah Valley University – Orem, UT (Graduating Aug. 2020)

Currently enrolled in the Web and Application Development degree.

Skills

Programming Languages

HTML

JavaScript

Vue.js

CSS (Preprocessing, LESS, SAAS)

Bootstrap

Vuetify

PHP

CSS Grid / Flexbox

Git Certification

C#

C++

Experience With

React

Node.js

MongoDB

Express

Mongoose

Next.js

Material-UI

Software

Adobe Illustrator

Adobe InDesign

Adobe XD

Visual Studio Code

GitKraken

WordPress

Microsoft Office

Microsoft Windows

Google Sketchup

Additional Skills

WordPress, A+ training, Computer Technician, Bank Teller, Cashier, Heavy equipment Operator