1.As a user, I want to be able to control who has access to the data, without having to reprogram the application, so that I can protect sensitive information.

2. As a user, I want the application to offer user-friendly tutorials and documentation to help me make the most of its features and capabilities.

A3.As a user, I want to be able to create a secure account with a unique username and password.

A4.As a user, I want to logout whenever I want.

5.As a user I want to contact customer support through app in case of any issues or questions regarding a service.

6.As a user, I want to browse and search for services based on categories and keywords to find the specific service I need.

7.As a user, I forgot the password for my account, what should I do?.

8.As a user, I don't see where I can leave a feedback.

9.As a user, I expect the platform to have clear and easily accessible terms of service, privacy policy, and customer support contact information.

10. As a user, I want the application to support multiple user roles and permissions, allowing me to tailor access levels and control to the specific needs of my clients and team members.