

## CONTACT

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# **SKILLS**

- · Excellent communication skills
- Emergency management
- Safety procedure compliance
- · Company culture and values
- Flight safety checks
- Customer service
- Decision-making

# ANDIBANBANG CECIL UNDEAKEM

## PROFESSIONAL SUMMARY

Service-oriented professional with more than 7 years working as a member of a flight crew. A key decision-maker who enjoys finding solutions to problems. Presently studying for a master's degree in international business management at the University of Hertfordshire. In addition, I am enrolled in a coding bootcamp at Le-Wagon.

# **WORK HISTORY**

VIP Flight Attendant

DANA AIRLINES - Lagos, Nigeria

07/2015 - 09/2022

- Greeted passengers on entering the aircraft and showed them to their seats.
- Performing operational safety protocols in accordance with Civil Aviation and company standards on the Learjet45.
- Reassured and comforted passengers during turbulent flights and unavoidable delays.
- Answered passengers' questions and provided solutions to issues arising during flight
- Served food and beverages to passengers while consistently complying with airline health and safety standards.
- Administered first aid on passengers experiencing medical emergencies. etc.
- Maintained high standards of cleanliness and personal appearance, promoting sense of professionalism and passenger confidence in crew.

#### **School Teacher**

06/2012 - 06/2013

#### National Youth Service Corps - Ogun, Nigeria

- Planned and organised classrooms that consistently facilitated a positive learning experience.
- Adapted teaching methods and materials to meet students' varying needs and interests.
- Planned, implemented, monitored and assessed classroom instructional programme.
- Communicated frequently with parents, students and faculty to provide feedback and discuss instructional strategies.
- Encouraged students with special academic interests to fully pursue those subjects.

## **EDUCATION**

M.Sc. International Business Management(in view) University Of Hertfordshire, Sept. 2022 till date

Flight Attendant Training , 2014 College of Aviation Technology – Kaduna

BA in Mass Communication, Madonna University Okija, 2009 - 2012