



FREQUENTLY ASKED QUESTIONS

LET'S MAHJ GENERAL QUESTIONS

What rules does the online game follow and what card do I use?

The game adheres to the National Mah Jongg League, Inc. rules and uses its official mah jongg card. You must have your own card to play; we are not able to display the card due to copyright laws. You may choose to play with the current year card or the previous year's card.

How do I join the group and is there a free trial?

Click the "Join the Mahj Group button on the home page.

*Free Trial Period – You may be a guest of the site for 2 weeks with unlimited games. You do not need to give a credit card – just free play and you can decide later if you wish to join.

**Membership – Membership includes unlimited play, charity and Let's Mahj Happenings.

Monthly \$ 7.50

Annually \$75.00 (\$6.25/month)

A portion of every annual membership goes to charity. For more information click here (takes you to charity faq)

You may cancel at any time and your membership will expire on your renewal date.

CHARITABLE GIVING PROGRAM

Let's Mahj was created with philanthropy in mind. The company began in the middle of the pandemic with a goal to connect people, to provide an online way to enjoy mah jongg and to have a direct impact on philanthropy with our members and our members' passions. Each quarter a portion of the annual proceeds will be donated to a designated non-political charity. Members will have opportunities to nominate their favorite charity to be the recipient. Follow the Let's Mahj Happenings for the latest information. (click to go there)

LET'S MAHJ HAPPENINGS

Let's Mahj will frequently create challenges and contests for member fun, giveaways and charity. Sign up with your email to be alerted when there is a new posting or click the Let's Mahj Happenings button (hot button to take you there) from the home page to learn more. You must have your mailing address in your profile to receive giveaways.

LET'S MAHJ GAME QUESTIONS

How do I start a game?

From the home screen choose Let's Play Mahj and choose start a game and then choose your game options. There are four game modes.

1. Open Game - Anyone with the same card, game speed and Discard Tutor options may join your game.
2. Friends Only – Friends from your Let's Mahj Friend's List may join your game.
3. Private Game – A code is generated for you and players must enter that code to join your game.
4. Individual Game – Just you and the computer bots.

How do I join a game?

From the home screen choose Let's Play Mahj and choose join a game and then choose your game options . There are three game modes to join.

1. Open Game - Find a game with the same card, game speed and Discard Tutor options
2. Friends Only -Search for a member that is playing. If you are on their friend list you may join their game if there is an available spot at the table.
3. Private Game – You have a code that a member gave you for a table they set up.

*A player may join a game in progress that has bot players. The live player will bump a bot out of the game and the live player will take over the bot's hand.

What is a computer bot and why did it just join my game?

Computer bots are computer players. They can fill in as players for your game. They will play if they are needed at a table or if a member leaves the game, the computer bot will take over their hand so the game continues uninterrupted. Let's Mahj computer bot names are real flower names...unusual flowers!

If a player is unresponsive for 50 seconds a computer bot will take over the hand. The member or another member may rejoin the game and will pick up where the bot left off.

How do I create a friend list?

Go to the profile page and click the Friends tab. Enter the user name for the friend you would like to add to the list. You may also send them an email and let them know you added them to your list. Friends may join your Friends Only games. You may filter who sees your Friend Only games.

How do game options work?

The player that starts a table sets the game options. You may set your default options on the profile page and you may also access it from the game page.

What is Discard Tutor mode?

The Discard Tutor mode is either on or off for the game (individual players may not choose their own mode within a game). Playing with the Discard Tutor on will protect you from accidentally letting a tile go by that you can call to expose. The computer will pause on your turn and ask you to call or pass the tile . If you call it, you must expose it. The Discard Tutor mode will also call "Mahj!" for you if you get it!

If the Discard Tile Tutor mode is off then as each tile is discarded players choose whether they want to call the tile or not. If a tile is called by mistake the National Mah Jongg Rules apply...so if no other tile from your hand is exposed you can put it back but if you exposed a tile you are committed to it. If you are not able to make an exposure your hand will be dead.

What are my tile choices?

Classic tiles – (the set graphics pop up)

Let's Mahj custom tiles – (the set graphics pop up)

How do I Zoom, Talk and Chat during the game?

Choose the options you wish to allow during your game. Each player sets their own options. Take note what the other players' settings are so you don't end up on Zoom by yourself!

How do the points work?

If you declare Mah Jongg you earn the number of points the hand is worth on the National Mah Jongg League Card.

- *If a player self-picks the last tile needed for “Mahj!” they earn double the number of points.
- *If a player’s hand is jokerless at the time of calling “Mahj!” the player earns double the card points but not for Singles and Pairs hands which may not contain jokers.
- *If it is a wall game everyone earns 10 points.
- *If a player is the first player to correctly call a player’s hand dead they earn 20 points
- *If a player threw the winning tile they are penalized -10 points.
- *If a player incorrectly calls “Mahj!” they are penalized -15 points.
- *If a player’s hand is correctly called dead they are penalized 20 points
- *If a player incorrectly called a hand dead they are penalized -25 points

How do I sort my tiles?

Click the sort icon (show what it looks like). You may manually sort the tiles by dragging them.

How do I pass tiles?

Either double click or drag the tile you want to pass to the middle of the table and drop it. If you change your mind you may click the x on the tile and it will go back into your rack. When you are ready to confirm your selection click pass.

How do I blind pass a tile?

On the first left and the last right of the Charleston you may pass 0-3 tiles. Just pass however many tiles you want and then click the pass button. If you don’t want to pass any tiles just click pass without selecting any tiles to pass. The computer will automatically “borrow” from the tiles being passed to you.

How do I stop the Charleston?

After the first Charleston click on the stop Charleston option that pops up

How does the Optional Pass work?

After the second Charleston pass however many tiles you want (0,1, 2, or 3) and then click the pass button. If you don’t want to pass any tiles just click pass without selecting any tiles to pass. If the player opposite you chooses less tiles than you did, you will have to adjust your pass to the same amount of tiles as that player.

How do I discard a tile?

Double click the tile or drag it to the middle of the table

How do I call a tile or change my mind after calling a tile?

- *In Discard Tutor mode on – click on the “call tile” pop up button and the tile will move to your rack for you to expose tiles from your hand. The option will only appear when you may call a tile based on your hand.
- *Discard Tutor mode off – after each discard an option to either call or pass will pop-up. Choose which action you desire.

**You may change your mind about the call up until the time you expose a tile from your hand. If you wish to put the tile back before you expose a tile click on the x and it will move back to the discarded tile pile.

Once you expose a tile from your hand you are committed to the called tile and an exposure. You may change which tiles are exposed from your hand until you discard a tile, then your turn is over.

How do I expose tiles?

Double click or drag the tile to your rack. You may change which tiles are exposed up until the time you discard a tile and then your turn is over.

How do I substitute an exposed joker?

Either double click the joker you are going to substitute or drag the tile you are substituting to the joker and the tiles will switch.

How do I call Mahj?

*Discard Tutor mode on – When you pick or call the winning tile the computer will call Mahj!

*Discard Tutor mode off – After picking or calling the winning tile click on the MAHJ button. If you called Mahj incorrectly, your hand will be declared dead and the game will end.

How do I call a hand dead?

Choose the option on the screen and click which player's hand you are calling dead. If you are correct (and the first player to call it) you get 20 points and the player with the dead hand is penalized -20 points. If you are incorrect you are penalized -25 points. Computer bots will not call hands dead and computer bots hands cannot be called dead.

AND FINALLY...

WHY DO BOTS ALWAYS WIN, GET ALL THE JOKERS, GET THE BEST DEALT HANDS, ETC.....???

The don't! It just seems that way! Tiles are randomly dealt 😊

REFER A FRIEND

Share the fun and get rewarded! Check out the referral program on the Happenings page – (click to get there)

Contact Let's Mahj – help, comments, or anything else! Click to send an email