Six Thinking Hats Guided Session

Step 1 – Define Your Problem

Step 2 – Use Lateral Thinking To Solve Your Problem



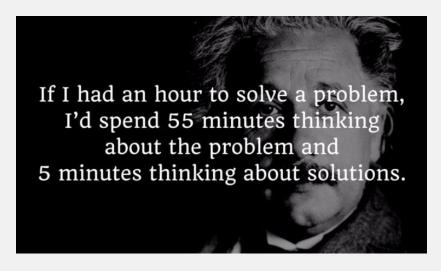
Step 3 – Print Your Report

Print

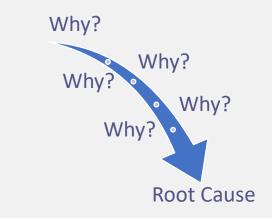
Always finish with the Blue Hat!

Defining your Problem

Check it's the right Problem



Ask Why Five Times



To determine root cause!

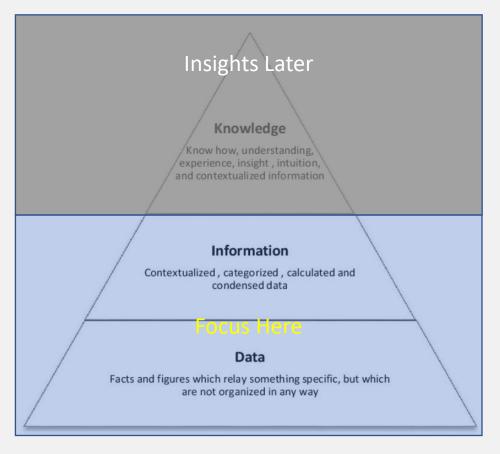
Types of Problems could be:

- Relationships
- Job and work
- Finances
- Health (physical and mental)
- Addiction

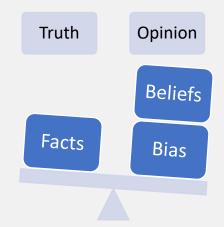
- Moving home
- Business decision
- Family
- Stress and Anxiety
- Life Changes



Objective Facts and Figures = Truth



Avoid subjective bias and personal beliefs



Data and Information Gathering

- Time
- Scope
- Money (Cost and Value)
- Location
- Quantity

- Quantitative vs Qualitative
- Laws and regulations
- Research
 - Known vs Unknown
 - Verified and unchecked



Recognise your Emotions

Anticipate the emotions of others

Identify your hunches and intuitions



Different Feelings

- Love
- Joy
- Excitement
- Passion
- Pleasure
- Certainty
- Contentment
- Pride
- Ambition
- Desire

- Anger
- Anxiety
- Fear
- Frustration
- Pain
- Doubt
- Guilt
- Shame
- Indifferent
- Disgust









The Risks and Weaknesses

Causes

- Flawed assumptions
- Uncertain environment
- Existential Threats
- Adverse Trends
- Obstacles



Caution!

Possible Consequences

- Loss (time and finances)
- Reputation Damage
- Legal violations
- Physical loss
- Security breaches









The Manager: Overseeing the Whole Process



Structure all the inputs from the other Hats

Make Decisions and Prioritise Ideas

Form Conclusions and Agree Next Actions!