## Six Thinking Hats Guided Session

Step 1 – Define Your Problem

Step 2 – Use Lateral Thinking To Solve Your Problem



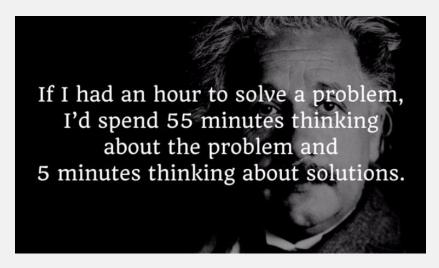
Step 3 – Print Your Report

Print

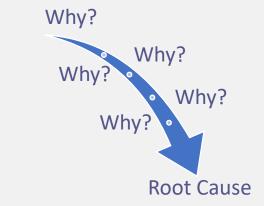
Always finish with the Blue Hat!

## Defining your Problem

#### Check it's the right problem



#### Ask why five times



To determine the root cause!

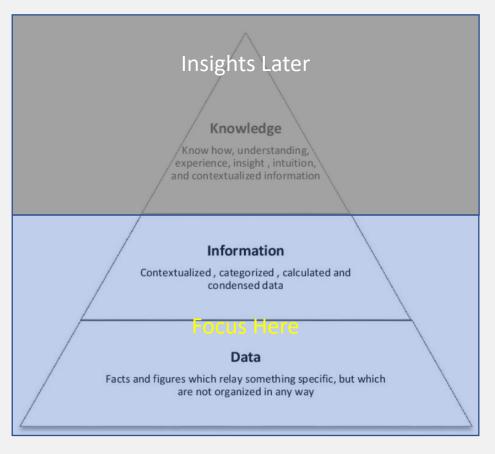
#### Types of problems could be:

- Relationships
- Job and work
- Finances
- Health (physical and mental)
- Addiction

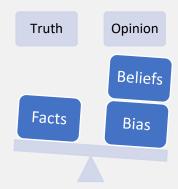
- Moving home
- Business decision
- Family
- Stress and Anxiety
- Life Changes



### Objective Facts and Figures = Truth



# Avoid subjective bias and personal beliefs



#### **Data and Information Gathering**

- Time
- Scope
- Location
- Quantity
- Finances

- Quantitative vs Qualitative
- Laws and regulations
- Research
  - Known vs Unknown
  - Facts Verified or Unchecked



#### Recognises your emotions

#### Anticipates the emotions of others

#### Identify your hunches and intuitions



#### **Different Feelings**

- Love
- Joy
- Excitement
- Passion
- Pleasure
- Certainty
- Contentment
- Pride
- Ambition
- Desire

- Anger
- Anxiety
- Fear
- Frustration
- Pain
- Doubt
- Guilt
- Shame
- Indifferent
- Disgust









#### The Risks and Weaknesses

#### Causes

- Flawed assumptions
- Uncertain environment
- Existential Threats
- Adverse Trends
- Obstacles



Caution!

#### Possible Consequences

- Loss (time and finances)
- Reputation Damage
- Legal violations
- Physical loss
- Security breaches





Always finish with the Blue Hat!

The Manager: Oversees the whole process

Make decisions and prioritise ideas



Structure and contextualise the inputs from all the hats

Form conclusions and next actions!