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ENGAGEMENT Ltd

Continuous Engagement Ltd – online learning

Work done can be put into 2 categories:

Value and Waste

Click on each of them to see the definition ...

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“Value” is defined as
work that directly
contributes to what the
Customer is paying for

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Value
and
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Work done can be put into 2
categories:

Value
and
Waste

Click on each of them to see the
definition ...

“Waste” is defined as
work that if it wasn’t
carried out, the Customer
wouldn’t consider this a
drop in quality

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