| User     |                       |   |  |
|----------|-----------------------|---|--|
| _        | As a/an               | I want to be able to                                | So that I can  |
| Browsin  | g and naviga          |   |  |
| 1        | Shopper               | See what is on exhibition currently                 | Decide if I want to attend, read up about the artist(s), find out about artwork  |
| 2        | Shopper               | Browse art available                                | Select artworks to purchase  |
| 3        | Shopper               | View all artists                                    | Choose one I like and then view all their artwork  |
| 4        | Shopper               | Make contact with the gallery                       | Commission an artwork (including portraits) (form where you will describe what you want, make an offer and leave your details/be logged in)    |
|          |                       |   |  |
| Registra | tion and Use          | er Accounts   |  |
| 5        | Site user             | Easily create an account                            | Have a personal account where I can view all my saved items. Have the choice of creating an account by email or social account.                |
| 6        | Site user             | Receive an email confirmation after registering     | Verify my email address and gain access to my account  |
| 7        | Site user             | Easily log out of my account                        | Make sure my account is secure   |
| 8        | Site user             | Easily log in to my account                         | Access my personal account information   |
| 9        | Site user             | Save favourite items to my account                  | Get notifications about the items – like watching the items.<br>AND view the items in my account when I am logged in.                          |
| 10       | Site user             | Follow an artist                                    | Get notifications when he/she is exhibiting, sells artwork or adds new artwork to the site   |
| 11       | Site user             | Join a mailing list                                 | Choose which artists and artwork I want to follow, or sign up for all news from the gallery  |
| 12       | Site user             | Easily find a 'reset password' link                 | Reset my password if I have forgotten it   |
| 13       | Site user             | Have a personal account on the site                 | View items I have saved/artists I am following, purchase and order history   |
| 14       | Artist – site<br>user | Create an account                                   | Create an account that will allow me to manage my public-<br>facing CV and portfolio   |
| 15       | Artist – site<br>user | Manage my details                                   | View all my details and edit public-facing information and submit for approval   |
|          | Artist – site<br>user | Consign artwork in and out of the gallery           | Consign artwork into the gallery for approval by the site owner. If approved, the artwork will be on display and can be sold through the site. |
| C        |                       | _   |  |
|          | and searchin          |   | Colort automobile / a sinte for any thort autist to a south  |
|          | Shopper               | Sort by navvest art                                 | Select artworks/prints from that artist to purchase Find all the latest artwork added to the site  |
|          | Shopper<br>Shopper    | Sort by newest art Sort by price                    | Find art the latest artwork added to the site  |
| 18       | Suobbei               | Soit by price                                       | Find artwork that is a specific type I am looking for  |
| 19       | Shopper               | Sort by type  | (sculpture, oil, acrylic, print, etc)  |
|          | Shopper               | Sort by size  | Find artwork that will fit into a space I have   |
|          | Shopper               | Sort the available artwork by type, price, artist   | Easily identify artwork by the types and artists I prefer and by price   |
| 22       | Shopper               | Type keywords into a search input field             | Quickly find an artwork I am looking for   |
| 23       | Shopper               | Easily see the search results and number of results | Browse through the search results  |
|          | Shopper               | particular artwork                                  | Find out the full details about it and decide whether I want to buy it   |
| 25       | Shopper               | View an artist's CV                                 | Learn more about the artist  |
| 26       | Shopper               | See which art has sold by this artist               | Evaluate the prices the artist is asking   |
|          |                       |   |  |

| Purchasing and checkout |         |   |   |  |
|-------------------------|---------|---|---|--|
| 27                      | Shopper | Pay a fee to become a   | Get a percentage off any future purchases (10%?), get notifications about upcoming exhibitions first and be able to get pre-viewings of new artwork/exhibitions |  |
| 28                      | Shopper | Put down a deposit on an artwork  | Reserve the artwork and pay off the balance later   |  |
| 29                      | Shopper | Easily select an item I want to purchase  | Add it to my shopping cart  |  |
| 30                      | Shopper | Easily select a size of the print (if buying a print) or frame option (if buying a canvas or print) | Customize my purchase   |  |
| 31                      | Shopper |   | Find the best shipping option for me and add it to my purchase  |  |
| 32                      | Shopper | Easily check out and pay for all items in my shopping basket as well as shipping                    | Complete my purchases   |  |
| 33                      | Shopper |   | Not purchase the item if I have changed my mind about it, but want to continue shopping or checkout the other items in my basket.                               |  |