

## **VLADIMIR VUKDRAGOVIC**

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### **PERSONAL PROFILE**

I am studying and currently pursuing change in career to IT Sector. I am self-disciplined and have a clear goals on what I want to achieve.

I have a fundamental knowledge of Java Programming, Database Administration, Software Development, Software Testing.

I am eager for furthering my education in IT and development of my practical knowledge skills which would effectively lead to full-time employment in IT sector.

### **KEY SKILLS**

- **Applications:** Microsoft Office Suite (Word, Excel, PowerPoint, Outlook, Access)
- **Programming Languages:** Java, CSS, HTML5
- **Operating Systems:** Windows7, Windows 8, Windows 10, Windows Vista
- **Database Systems:** MySQL, SQL
- **Networking:** ComptiaA+
- **Customer Service Experience**
- **Reception and Administration Skills**
- **Full Irish Driving Licence and own transport**
- **Languages:** Fluent Serbian language

### **EDUCATION AND TRAINING**

- 2019 – **MTA Database Administration Fundamentals**
- 2019 – **ISTQB Certified Tester Foundation Level**, UK Testing Board
- 2018 – **Java Oracle Certified Associate Programmer (Java 8)** – Oracle, Dublin
- 2017 – **MTA Software Development Certificate** from Microsoft
- 2017 – **Java Foundations Certificate in Programming** – Oracle, Dublin

- 2012 - **Computer Technician, Comptia A+ awarding body**, Fas, Tralee, Co. Kerry
- 2010 - **Certificate in Entrepreneurship Studies**, Level 8 NFQ, Institute of Technology, Tralee, Co. Kerry
- QQI Level 5 recognition of previous learning
- 2010 - **Fire-fighter**, FETAC Level 5, Kerry Fire Brigade
- 2009 - **European Computer Driving Licence**, ICS Skills, Cork, Co. Cork
- 2009 - **Occupational First Aid**, Irish Red Cross Society, Cork, Co. Cork
- 1995 - **Diploma Installer of Industrial Electrical Installations and Equipment**, EPS School, Belgrade, Serbia

## **WORK EXPERIENCE**

2013 – 2018

**Maintenance in Kenmare Bay Hotel**, Kenmare, Co. Kerry

- Project Supervisor assistant
- Carrying out Maintenance duties with a strong focus on customer satisfaction
- Developed good relationship with customers and suppliers
- Excellent team communication and working closely with all Departments
- Prepared weekly reports for Operations Meetings with focus on cost effectiveness
- Troubleshooting and problem solving skills

2010- Present

**Junior Officer in Kenmare Fire Brigade**, Kerry Co. Council

- Strong focus on team work
- Training in Conflict Resolution within a team
- Leadership skills
- Assigning duties to team members based on their skill levels
- Problem solving and troubleshooting in stressful situations
- Following strict rules of conduct at workplace and in line with current Operational Procedures
- Continuous training and development

2008-2010

**Self-employed Electrician**, Kenmare, Co. Kerry

- Strong customer relationship
- Planning and organizing projects in line with strict customer demands

- Sticking to pre-determined time frames and deadlines
- Adapting to changes during the project
- Focus on high quality and safety standards of work
- Troubleshooting and problem solving

2004-2008

**Senior Electrician / Foreman**, Keane & Co. Electrical, Kenmare Co. Kerry

- Work involved leading, organizing, planning and working with teams of electricians on domestic and industrial electrical installations.
- Key Holding and general maintenance of customers holiday homes and providing security for the same.
- Maintenance of industrial electrical installations at “Kenmare Timber Frame Factory”, Kenmare, Co. Kerry
- Maintenance of industrial electrical installations at “Piercan Factory Kenmare”, Kenmare, Co. Kerry
- Maintenance of industrial electrical installations of various local Pubs and Restaurants, Kenmare, Co. Kerry

2002-2004

**PICW (Person in Charge of Work)** High Voltage Power-Lines Linesman,  
**Transmission and Distribution Utilities**, Mallow, Co. Cork

- Work involved leading and organizing work for teams of electricians working on above ground 10KV Power Lines and Domestic and Industrial Electrical connections and supplies.
- Focus was on team leading skills and work in high risk of injury environment.
- Responsible for maintaining safety practices at work, quality control of work, general health and safety at work place.

1997-1998

**Fire-fighter Military Service**, Serbian Military, Valjevo, Serbia

- Working as a Fire-fighter in the base. Position involved working with hazardous substances, explosives, and general fire-fighting and first responder aid.

1995-2002

**10KV Electrical Transmission and Distribution Linesman**, Electric Distribution of Belgrade, Belgrade, Serbia.

- Working on building new and maintaining old 10 KV Power Lines, 10 KV underground cables, public lights, transformer stations and Domestic and Industrial Electrical connections in city of Belgrade.

- Focus was on team work and safe conduct at work.

### **ADDITIONAL INFORMATION**

- Dual Irish/Serbian citizenship
- Languages: Fluent English, Serbian
- Full Clean B,C Driving License and own transport
- Safe Pass
- Occupational First Aid
- Manual Handling
- Member of National Retained Firefighters Association

### **INTERESTS**

- New Technology: Keen interest in software developments – self-taught in many applications (HTML,CSS)
- Reading: I am a member of ProQuest EbookCentral Library where I can source books related to new technologies. I am also a regular contributor to CodeGym Forums.
- Running: I run on regular basis with focus on long distance running and mountain running.
- Diving: I am certified Advanced Open Water Diver

### **REFERENCES AVAILABLE ON REQUEST**