Scope of work

What the customer thinks they need:

- A book review site
- A site that allows users to view book reviews.
- The ability for users to create,delete and edit reviews.
- A comments and likes section on each review

What they actually need:

- A web application that allows users to create reviews that are then stored in a database and presented in a friendly way for users to view.
- A homepage that describes what the web application does.
- A log in ability that allows users to securely log in to create and review their own reviews.
- A registration page that allows users to create their log in to add their own reviews.
- A private user reviews area where they can view,edit and delete their reviews.
- A simple yet friendly layout that will appeal to a variety of users.
- A link to a bookstore to generate income from the reviews left

What they don't know they need:

The customer at this moment in time does not need a like and comment section - this is better kept for future releases once the user base and review base has grown.

| Interaction: customer wants to see book oher users book reviews | → | Requirement: to provide a layout that clearly shows the name of the review, the athour, book, the review itself and an overall rating of the book. |

| Interaction: customer wants to add there own reviews. | → | Requirement: to providea form for customers to input there own reviews onto the site in a clear east fashion |

| Interaction: customer wants to be able to edit and delete there own reviews. | → | Requierment: to have bvisable buttons on the users reviews allowing them to edit there review or deltete them, this is in there "your reviews" section and secure from the main review pool. |

| Interactions: customer wants to be able to purchase book if they like the review | → | Requirement: provide a link to a partner book site on the review sop the customer can navigate there easily. |