



1. The hotel day begins when the animal is left in the care of the animal and ends at the same time on the next day.
2. If the hours of the hotel day are exceeded by 4 hours from its end, a fee of 50% of the rate is charged.
3. If the hours of the hotel day are exceeded by more than 4 hours from its end, the fee is charged as for each next day of stay.
4. For the safety of your pets, parties and pick-ups of animals take place until 8 pm.
5. Pets accepted after 5:00 pm are subject to a fee of £25 (the next day is charged from 8:00 am of the next day)
6. Transport: bringing or dropping off an animal is £30 in the city of Wolverhampton, outside the city, this fee is agreed individually.
7. Additional services: a visit to the vet £30 (plus costs of the veterinary service), bathing the dog £25 , trimming the claws £10 , the price of other grooming services is determined individually.
8. Provision of food from the hotel: dogs up to 20 kg additionally £5 per day, over 20 kg £10 per day, dogs over 50 kg £20 per day. For our part, we provide premium class feeds by Wolfsblut or Simpsons Premium.

### **Reservations**

Due to the safety of the other guests, we do not accept aggressive dogs and bitches in heat

Since we do not have the conditions to isolate the animals, the dog cannot be sick or suspected of any infectious diseases. Before arriving at the hotel, the dog must be vaccinated, dewormed, protected against fleas and ticks, viral and fungal infections that could infect other animals or people.

To reserve a place for a pet, contact us by phone to arrange a meeting: +447868197008.

## IMPORTANT!

Due to the limited number of places, reservations should be made well in advance.

You must bring your dog's health book or passport. In addition, it is worth taking with you a collar and leash that the dog already knows, a favorite toy, a blanket or a bed that will minimize stress through a familiar smell.