

Mark Dyson

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Profile:

An experienced team player I get on well with others. I can also show the initiative needed to work well on my own. I am genuine and friendly with a cheerful personality. I take pride in my work and I am always looking to learn new skills. I have the qualities to make a positive and real difference to your workplace and I am looking forward to the challenge of showing what I can do for you.

Strengths and Abilities:

- Able to manage and motivate
- Set and meet objectives
- Can keep a calm and level mind in highly pressured situations
- Very technically minded
- Keen to learn and have new experiences
- Responsible and honest person
- Supportive when collaborating with other colleagues
- When dealing with tasks I am efficient and conscientious to achieve a positive result
- Fair minded and considerate when dealing with other colleagues
- Dependable and flexible when required.

Professional Qualifications:

- Microsoft Office Diploma (Home Study Course - Ongoing)
- Comp TIA A+ (Home Study Course - Ongoing)
- Comp TIA Network+ (Home Study Course - Ongoing)
- ADR

Work/Voluntary Experience:

- IT Support (Helpdesk Level 1)
- Special Constable
- Lowland Search and Rescue
- Driving Instructor
- HGV Driver

Driving Experience:

- Containers
- Curtain siders
- Tippers
- Fridge
- Tramping
- Day work
- ADR

Work History (Driving):

Bibby Distribution Services Ltd

HGV Driver – February 2019 to Present

General haulage. Multi-drop, Curtain sided. Collections and Delivery's.

Seven Lincs Ltd

HGV Driver – September 2016 to February 2019

Container work. Various locations all over the country. This work is a mixture of goods to include the collection and delivery of ADR classed products. During the harvest I have been using a tipper trailer to collect and deliver wheat and grain.

Malcolm Logistics

HGV Driver – December 2015 to August 2016

Container and Curtain sided work to various locations all over the country. This work was a mixture of goods including the collection and delivery of glass.

Stobart Biomass

HGV Driver – February 2015 to December 2015

Walking floor trailers collecting and delivering biomass and general haulage products to various locations all over the country.

Maritime Transport Ltd

HGV Driver – May 2011 to February 2015

Container work. Various locations all over the country. This work is a mixture of goods including the collection and delivery of ADR classed products.

ADR Network and Haul IT

HGV Driver – August 2009 to May 2011

Chilled good to various locations all over the country.

Work History (Continued):

Mark's Driving Services Ltd

Director – August 2009 to March 2011

Driver instructor for car drivers. Assessing for NVQ Level 3, Coaching drivers for Safe Driving and Eco Driving. Design and build of the company's website, marketing, book keeping and general administration.

Wincanton – Sainsbury's (Northampton)

HGV Driver – November 2007 to August 2009

Mixed temperature loads to Stores and Distribution Centres.
Yard Shunter

AR Haulage

HGV Driver – August 2007 to November 2007 (Temporary contract)

Goods to and from various locations all over the country

Eddie Stobart

HGV Driver – March 2006 to August 2007

Store Deliveries, General Haulage

Work History (IT Support):

Phoenix IT

Helpdesk Analyst – October 2003 to March 2006

Providing 1st line IT support
Clients including OFSTED and CPS
End users were home, and office based
Microsoft Environment
Managing accounts on active server
Call logging
Managing email enquiries from end users

Pink Roccade

Helpdesk Analyst – May 1998 to October 2003

Providing 1st line IT support
Running an overnight helpdesk.
Using tools to monitor services
Responding to issues attempting to resolve
Fault logging
Call escalation
Management reporting
Maintaining Service Level Agreements

Voluntary Work:

Northamptonshire Police

Special Constable – March 2004 to March 2006

Special Constable working within the Dog Section. Responding to all types of call outs. Often being part of the first response to an incident. Dealing with members of the public both victims of crime and the offenders. It was essential to be a good team player, organised and able to manage good records.

Midshires Search and Rescue

Team Manager – May 1995 to December 1999

Collaborating with the Police in looking for missing people. Managed teams whilst on call outs. In addition, I was also in the control room helping with radio communications and record management.

References are available upon request.