| USER STORY ID | AS A/AN | I WANT TO BE ABLE TO | TESTING |
|---------------|-----------|---|---|
| | | regist | er an account |
| 1 | site user | easily register a new account | There is a clear Sign Up link in the main navbar and and easy form to fill in to |
| | | | Sign Up, which redirects to an email verification message |
| | site user | email verification of a new account | There is a ntification message that an email has been sent to the provided |
| 2 | | | address. The email system works and an email with a confirmation link is sent. |
| 2 | | | Clicking on the link in the email takes the user to an email verification |
| | | | confirmation page, on confirm, this redirects to sign in |
| | site user | easy login / logout | Clear, bold Login / Logout button on the main navbar (normal menu item in |
| 3 | | | mobile). Confirmation notification displayed of successful login / logout and |
| | | | redirection to the home page |
| 4 | site user | have a user profile | Once authenticated the user can access a profile page with user details and |
| 4 | | | order history |
| | | view and navi | gate the site and tours |
| | | | There are several clear, big buttons directing the user to See All Tours on the |
| 5 | shopper | easily view all the available tours | home page, plus an obvious navbar link. |
| 3 | | easily view all the available tours | There are numerous Back To All Tours buttons for the user to refind this page |
| | | | easily |
| | shopper | see detailed tour information | By clicking on the photo or the title of a tour card the user is taken to the |
| 6 | | | detailed tour information. |
| 0 | | | The title contains an arrow icon indicating a link, and clicking on photos to |
| | | | access more is predictable behaviour on a n e-commerce site |
| 7 | shopper | see reviews of tours | Each individual tour page has a list of reviews below the tour information, with |
| | | | easy visual cues in the form of emoji images, plus review content, title, name of |
| | | | reviewer and date |
| 8 | shopper | feel the site is professional and reputable | The site has a consistent, professional looking layout, including fonts, images, |
| | | | colours, and fluent use of language. There are clear actions for authenticated |
| | | | users outwith the business' control (e.g. reviewing). |
| | | | There are warnings and notifications during the secure checkout, including order |
| | | | numbers that can be accessed subsequently and email confirmation |

| USER STORY ID | AS A/AN | I WANT TO BE ABLE TO | TESTING | |
|--------------------------------|---------|--|--|--|
| | | search and s | ort through the tours | |
| 9 | shopper | find specific tours | There is a search bar on the main navbar and also a search bar on the All Tours pages. Users can also narrow down the list of tours with the links to gross categories in the navbar, or the buttons for all categories on the All Tours page | |
| 10 | shopper | sort tours by price | Tours can be sorted by price, ascending or descending | |
| | | pur | chase a tour | |
| 11 | shopper | purchase a tour | On individual tour pages users can select the number of people and required date for the tour with a large Add to Basket button The basket in the top right is updated with the new addition and a notification message is displayed. Users can click the baskeet to view the contents of the basket and then proceed to Secure Checkout. On the Secure Checkout page, the user has to fill in the billing details and card number before checking out. An order number is generated, a successful checkout page is displayed with the order number and details and a notification message is displayed. | |
| 12 | shopper | email verification of order | A notification message is displayed that an order has been made and an email has been sent, however the send mail function is not working (due to a google issue?), and despites efforts to the contrary this has been left as a manual process for the owner to find the order in the admin console and draft an email | |
| 13 | shopper | view order history | By accessing the Profile & Order History page from the navbar, the user can see their order history, click on the highlighted order number and see the original order. | |
| review the tour after purchase | | | | |
| 14 | shopper | submit a review | Authenticated users can Leave a Review on an individual tour page, with a verbal rating, displayed as a visual image | |
| contact the company | | | | |
| 15 | shopper | easily find contact details for the company or send a message through the site | There is a contact us link in the main navbar with a simple form for the user to submit a query, incuding the order unmber if appplicable. | |

| USER STORY ID | AS A/AN | I WANT TO BE ABLE TO | TESTING |
|----------------------|--------------------|--|--|
| | | read additional infor | mation abut the area / tours |
| 16 | site user | view all blog posts | There is a link in the main navbar to view the blog, which lists all posts that can be sorted on title or date. There is also a search function for keywords |
| 17 | site user | view blog posts related to a particular tour | Individual tour pages contain all the related blog posts at the bottom of the page so a user can read a post of direct interest |
| 18 | site user | comment on posts | Individual post pages have a Leave a Comment feature, where authenticated users can leave comments and view previous comments |
| | | manage the | tours and site admin |
| 19 | tour company owner | manage tours | Options for vewiing all tours and adding a new tour are provided in the main navbar and edit and deletion buttons on the individual tour pages |
| 20 | tour company owner | add new tours | There is a link for superusers to Add a New Tour in the main navbar. This takes the user to a simple form to fill in with all the required details to add a new tour. The user is redirected to the new tour page, and a notification message is displayed showing that the tour was created successfully |
| 21 | tour company owner | edit existing tours | Individual tours can be edited via a button click on the individual tour page. This takes users to the prepopulated tour form where edits can be made. A notification is displayed so the users knows they are editing a certain tour. A clear update button is clicked to submit updates and the user is redirected to the individual tour page, and a confirmation message is displayed, to show it was updated successfully |
| 22 | tour company owner | delete tours | A Delete button is present on all individual tour pages. On click the tour is deleted and the user is redirected to the all tours page, with a confirmation message of deletion displayed |
| 23 | tour company owner | manage tour categories | Options for viewing all and adding a new category are provided in the main navbar. Edit and delete buttons are found in the all categories page |
| 24 | tour company owner | add new categories | There is a link for superusers to Add a New Category in the main navbar. This takes the user to a simple form to fill in with all the required details to add a new category. The user is redirected to the all categories page, and a notification message is displayed showing that the category was created successfully |

| JSER STORY ID | AS A/AN | I WANT TO BE ABLE TO | TESTING |
|---------------|--------------------|------------------------------|---|
| | | manage the | e tours and site admin |
| | | edit existing categories | Individual categories can be edited via a button click on the all categories page. |
| | | | This takes users to the prepopulated category form where edits can be made. |
| 25 | tour company owner | | A clear update button is clicked to submit updates and the user is redirected to |
| | | | the all categories page, and a confirmation message is displayed, to show it was |
| | | | updated successfully |
| | | delete categories | A Delete button is present on all category cards on the all categories pages. On |
| 26 | tour company owner | | click the category is deleted and the user remains on the all categories page, |
| | | | with a confirmation message of deletion displayed |
| 27 | tour company owner | allow customer reviews | A Leave a Review option is available for users on the individual tour pages. The |
| | tour company owner | | site owner can only manage these reviews through the admin console. |
| | tour company owner | manage blog posts | Options to view all posts and add new a post are provided in the main navbar, |
| 28 | | | and superusers can edit posts by clicking the Edit or Delete buttons on the |
| | | | individual post pages. |
| | | add blog posts | There is a link for superusers to Add a New Post in the main navbar and also a |
| | tour company owner | | large button at the top of the All Posts page |
| 29 | | | This takes the user to a simple form to fill in with all the required details to |
| | | | publish a new post. |
| | | | The user is redirected to the new individual post page, and a notification |
| | | | message is displayed showing that the post was created successfully |
| | tour company owner | edit blog posts | Individual posts can be edited via a button click on the individual post page. This |
| | | | takes users to the prepopulated post form where edits can be made. |
| 30 | | | A clear update button is clicked to submit updates and the user is redirected to |
| | | | the individual post page, and a confirmation message is displayed, to show it |
| | | | was updated successfully |
| 31 | | 1 | A Delete button is present on individual post pages. On click the post is deleted |
| | tour company owner | delete blog posts | and the user ris redirected to the all posts page, with a confirmation message of |
| | | | deletion displayed |
| 32 | tour company owner | allow comments on blog posts | Individual post pages have a Leave a Comment feature, where authenticated |
| | | | users can leave comments and view previous comments. These can only be |
| | | <u> </u> | managed by the site owner through the admin console |
| 33 | tour company owner | see all orders | Orders can be accessed through the admin console |