## **Strategy Plane**

## What's culturally appropriate?

Will be a wide range of users who going to access the website, they need to be prepare for all the types of users.

## What content type would be relevant?

The website needs to be simple in order to keep an easy access to everyone.

#### Why is this so special?

For users being able to check the Menu, book a table and see pictures of their foods.

# Why would a user want this?

They want to check the menu and being able to book a table, the restaurant it's always busy every day so being able to cut the queue and sit with our own reserved table is a must.

## What make a good experience for the user?

Being able to access the restaurant, check the menu, book a table and also see their social medial channels.

# What does the user expect?

- What is this?
  - Picture of their foods needs to be prominent.
- Is this what I expected to see?
  - Logo, food pictures, simple texts.
- Does it offer what I want?
  - Menu, About the restaurant, Book a table
- Does it valuable enough to stay?
  - Being able to book a table it will make them return every week.
- What actions can I take?
  - About the restaurant, menu, book a table, delivery
- How do I book a table?
  - By filling the form on their website.

Opportunity / Problem	Importance	Viability / Feasibility
Create an online presence	2	2
Increase the restaurant bookings	5	5
Food options	5	5
Showcase picture of their foods	4	5
Information about the owners	3	4
Connect on Social Media	3	3
Total:	32	24

Based on the above table I will concentrate on the below items.

- Increase the restaurant bookings
- Menu
- Pictures of their foods
- Information about the owner and awards