

Design Thinking

Case Study



Case Study: Improving Traffic Flow Using Computer Vision

Scenario:

Imagine a bustling metropolis where the daily commute is a constant battle against traffic congestion, causing frustration for commuters and inefficiencies for the city's transportation system. Every day, countless hours are wasted in gridlock, contributing to pollution, lost productivity, and heightened stress levels. The city's traffic management team is under immense pressure to find innovative solutions to improve traffic flow and reduce delays. In this challenging environment, a group of dedicated engineering students takes on the ambitious project of leveraging cutting-edge computer vision technology to revolutionize urban traffic control. Their goal: to optimize traffic signal timings using real-time data, ultimately transforming the daily commute for millions and setting a new standard for smart city traffic management.

Assignment:

To address this complex challenge, we seek a solution grounded in the Design Thinking approach, emphasizing user-centric problem-solving and iterative development. We invite participants to engage in a comprehensive, phase-wise process to devise and implement a computer vision-based traffic management system. The phases include:

- 1. **Problem Statement Submission** Conduct empathy and literature surveys to understand users' needs and define a precise problem statement.
- 2. **Problem Statement Definition** Utilize brainstorming, interviews, and surveys to refine and clearly articulate the problem.
- 3. **Ideation** Generate a broad range of potential solutions through techniques like mind mapping and sketching.
- 4. **Implementation/Testing** Develop prototypes of the selected solution and conduct real-world testing to gather feedback and make necessary iterations.
- 5. **Presentation/Evaluation** Present the final solution to stakeholders, incorporating feedback to finalize the project.

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Participants are required to submit their findings and deliverables at the end of each phase, ensuring a thorough and well-documented design process that culminates in an innovative solution to optimize urban traffic flow.

Solution:

Phase 1: Problem Statement Submission

Activities:

• Empathy/Literature Survey/Users Need: Explain the steps of Design Thinking (DT).

Duration:

• 5-10 Hours Session + 1 Week

Description:

This phase involves understanding the challenges faced in urban traffic management and the potential impact of computer vision solutions.

Tasks:

1. Empathy and Literature Survey:

- Conduct surveys and interviews with city traffic managers and commuters.
- Review existing research on traffic management and computer vision applications.
- Understand the pain points, such as traffic congestion, accident-prone zones, and inefficient traffic signal timings.

2. Understanding Users' Needs:

- o Identify the specific needs of traffic authorities and daily commuters.
- o Gather qualitative data through interviews and focus groups.

3. Methods for Creating Problem Statements:

- Use empathy maps to visualize the users' experiences.
- o Compile findings into a comprehensive report.



4. Students Research on Identifying Specific Problems:

- Analyze data to identify the most pressing traffic issues.
- Formulate a preliminary problem statement based on gathered insights.

Solution for Phase 1:

Create a detailed report summarizing the empathy and literature survey findings. Highlight key pain points like prolonged wait times at traffic signals, frequent traffic jams, and areas with high accident rates. Draft a preliminary problem statement focusing on optimizing traffic signal timings to alleviate congestion.

Phase 1 Deliverables:

- Comprehensive empathy and literature survey report.
- Preliminary problem statement focusing on traffic management issues.

Phase 2: Problem Statement

Activities:

• Define Stage: Various methods to create specific problem statements.

Duration:

• 1 Week

Description:

This phase focuses on refining the problem statement using various ideation techniques.

Tasks:

1. Clearly Define Problems:

 Narrow down the problem to a specific, manageable issue, such as optimizing traffic light control to reduce congestion.

2. Use Methods like Brainstorming, Interviews, Surveys:

 Conduct brainstorming sessions with stakeholders to refine the problem statement.



o Use interviews and surveys to validate the refined problem statement.

Solution for Phase 2:

Facilitate brainstorming sessions and conduct surveys with traffic authorities and commuters to gather their input. Refine the problem statement to: "How can computer vision be used to optimize traffic signal timings to reduce congestion and improve traffic flow in urban areas?"

Phase 2 Deliverables:

• Finalized problem statement: "How can computer vision be used to optimize traffic signal timings to reduce congestion and improve traffic flow in urban areas?"

Phase 3: Ideation

Activities:

• Generate a wide range of solutions using techniques like Mind Mapping, Brainstorming, and Sketching.

Duration:

• 5-10 Hours + 1 Week

Description:

This phase involves generating and selecting the best potential solutions to address the problem.

Tasks:

1. Generate a Wide Range of Solutions:

- o Use mind mapping to explore different aspects of traffic management.
- o Conduct brainstorming sessions to come up with innovative solutions.
- o Create sketches and storyboards to visualize potential solutions.

2. Techniques Used:

- Mind Mapping: Identify all possible interventions in traffic management.
- Brainstorming: Encourage wild ideas and build on others' suggestions.



 Sketching: Visualize how computer vision can be integrated into traffic systems.

Solution for Phase 3:

Generate solutions such as using computer vision to monitor real-time traffic density, predictive modeling for traffic flow, and adaptive traffic signal control systems. Create sketches and diagrams to illustrate these solutions.

Phase 3 Deliverables:

- List of potential solutions.
- Detailed sketches and mind maps of top solutions.

Phase 4: Implementation/Testing

Activities:

• Prototype and Test: Develop prototypes and test them.

Duration:

• 5-10 Hours + 2 Weeks

Description:

This phase involves creating prototypes of the selected solutions and testing them in real-world scenarios.

Tasks:

1. Create Prototypes:

- Develop a computer vision system prototype for traffic signal optimization.
- o Use real-time traffic data to train the computer vision model.

2. Conduct Testing Sessions:

- Deploy the prototype at a few key intersections.
- o Monitor traffic flow and collect data on improvements.

3. Collect Feedback and Iterate:

o Gather feedback from traffic authorities and commuters.

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- Make necessary adjustments to the prototype based on feedback.
- Iterate on the design to improve performance.

Solution for Phase 4:

Develop a prototype system that uses cameras to capture real-time traffic data and machine learning algorithms to optimize traffic signal timings. Deploy this system at selected intersections, monitor traffic patterns, and adjust signal timings based on traffic density.

Phase 4 Deliverables:

- Functional prototype of the computer vision system.
- Test results and data showing improvements in traffic flow.

Phase 5: Presentation/Evaluation

Activities:

• Present the final solution and evaluate the outcomes.

Duration:

• 5-10 Hours

Description:

This phase involves presenting the final solution to stakeholders and evaluating its success.

Tasks:

1. Prepare Presentation Materials:

 Create a comprehensive presentation including problem statement, ideation process, prototype development, and test results.

2. Present the Project to Stakeholders:

- Present the project to city traffic management authorities, urban planners, and other stakeholders.
- o Highlight the benefits and potential impact of the solution.



3. Receive and Incorporate Feedback:

- o Collect feedback from the presentation.
- o Make final adjustments to the solution based on stakeholder feedback.

Solution for Phase 5:

Prepare a detailed presentation showcasing the entire design process, from problem identification to solution implementation. Include data and visualizations demonstrating the effectiveness of the prototype in improving traffic flow. Present this to stakeholders, gather their feedback, and make any necessary final adjustments.

Phase 5 Deliverables:

- Final presentation materials.
- Report on feedback and final adjustments made to the solution.

By following these phases, the case study provides a comprehensive approach to developing a computer vision solution for traffic management, covering all aspects of design engineering from problem identification to solution implementation and evaluation.