



**Asfera Technologies**

Technology Quality Services

**CALL CENTER SOLUTIONS**

[www.asfera.in](http://www.asfera.in)

**+91-9066677770**



“

**Convoque, call Centre solution increased the performance of any setup considerably over manual dialing no matter if its international or domestic process.**

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**More Details**



## MAJOR CONVOQUE FEATURES



Outbound agent-controlled, broadcast and predictive dialing

Inbound, Outbound and Blended call handling

Web-based agent and administrative interfaces

Ability to have agents operate remotely

Integrated call recording

Three-Way calling within the agent application

Scheduled Callbacks: Agent-Only and Anyone



## INTEGRATE CONVOQUE WITH ZOHO

**Integration of Convoque with Zoho allows you to use your Convoque Telephony services from a host of Zoho Services. Integration of Convoque with Zoho provides the following**



Incoming / Outgoing calls popup in Zoho with contact information from Zoho Contacts.



All calls logged as activities in Zoho.

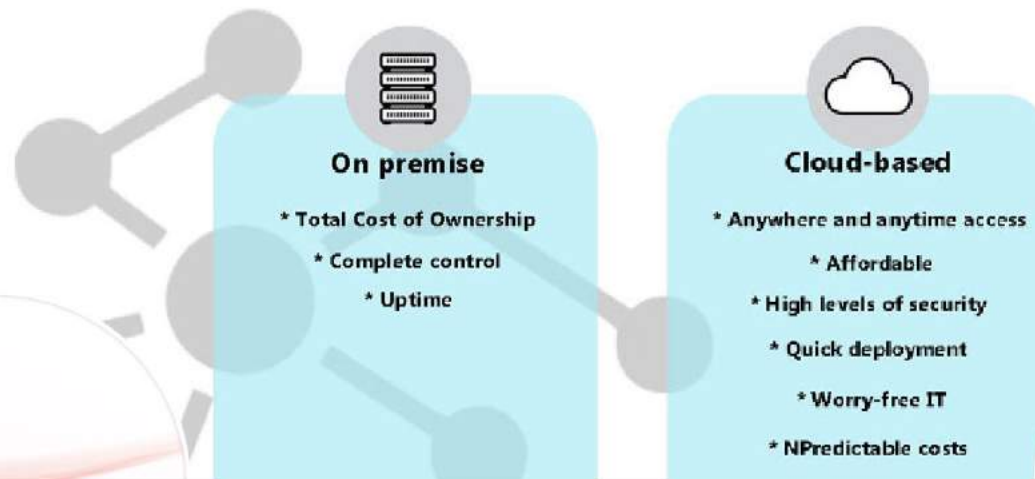


Call recording in Zoho activity.



Click-to-Call a contact from Zoho with call originating through Convoque System seamlessly.

## Cloud vs On-Premise Software Service





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