



INBOUND CALL CENTER SOFTWARE

**DIALER SOFTWARE
SOLUTIONS**

About us

Asfera Technologies is a Global Computer and Telephony integration (CTI) Solution Provider, Software Development Company based in India. As an India registered company, we provide our clients with the security and operational development framework they require across the country. The company was founded at the beginning of the year 2010 as a Telecom Solution Provider by a team of enthusiastic Application Integration Specialists who wanted to overcome the routine and create a company that would act in the market not only for business success but for the sake of Technology itself. Thus, the mission of the company was defined





Introduction

Management interface is also web-based and offers the ability to view many real-time and summary reports as well as manage campaigns, agent options and settings for the call centre solutions and we are also providing Dialer Software.

Convoque can function as an ACD for inbound calls or for Closer calls coming from Convoque outbound frontends and even allows for remote agents logging in from remote locations as well as remote agents that may only have a phone thus providing for enormous agent connectivity boost in comparison to the traditional call centre solutions.



Benefits

- CRM Integration
- Call center
- Analytics Live
- Feeds
- Time-based call routing
- Unlimited calls concurrently
- Easy to
- Appropriate agent

THANK
YOU

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