

# Nidhi Shetty

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## Work Experience

### Zehrs — Deli Clerk

Nov 2023 - Present

Ontario | Canada | HMR

- Provided customer service, addressing inquiries and resolving issues in the fast-paced environment, leading to a 50% increase in stakeholders' satisfaction ratings.
- Organized deli displays and product placement to maximize visibility and accessibility, improving sales by 15% and enhancing overall store presentation

### Reliance Jio Digital Pvt Ltd. — Junior Software Developer

Jul 2019 – Jul 2022

Mumbai | India | Jio Aadhar

- Improved system efficiency of a high-performing software for monitoring the approval system, utilizing programming languages like Angular and TypeScript, reducing 30% system processing time and 15% increase in monitoring accuracy.
- Build scalable administrative web applications using Liferay, enhancing backend management capabilities and administrative workflows, increasing 20% administrative efficiency and 15% reduction in task completion times.
- Managed user counts for the government platform's Android application, leveraging Kibana and Analytical Platform, Microsoft Word, and Excel, achieving a 95% accuracy rate in user data tracking and analysis.
- Optimized SQL queries for database maintenance and updated legacy code to meet modern standards, improving 25% in system performance and reliability across information systems.
- Facilitated improvement in the project by configuring deployment environments using Linux commands within operating systems, ensuring application deployment, reducing deployment time by 30%, and minimizing setup errors by 20%.
- Refactored and updated legacy code to ensure compatibility with modern frameworks, user specifications, and standards, improving code maintainability by 35% and reducing technical debt by 20%.
- Participated in Agile development teams, contributing to strategic planning like a sprint, daily stand-ups, software documentation (architectural wireframe), and retrospective meetings, applying innovative problem-solving techniques to enhance team collaboration, achieve user requirements, and improve product delivery speed by 20%.
- Implemented solutions to resolve cross-browser compatibility issues, ensuring user experiences across multiple browsers and devices, improving user satisfaction ratings by 25%, and reducing compatibility-related bug reports by 35%.

## Volunteering Experience

### Conestoga College — Spring Orientation Volunteer

2023

Ontario | Canada

- Organized logistics for the Spring Orientation event at Conestoga College, including managing schedules, leading to a 15% increase in event efficiency and a 20% improvement in overall attendee satisfaction.
- Distributed orientation materials, including guides and schedules, using Microsoft Office Suite, contributing to a 15% increase in new student comprehension and preparedness.

## Certifications & licenses

### Introduction to Programming Using Java, NIIT Limited

2015

- Earned certification in Introduction to Programming using Java, showcasing proficiency in core programming concepts and Java syntax.

Amazon Web Services (AWS) Foundation: Getting Started with the AWS Cloud Essentials - [Certificate](#)

- Earned certification in getting started with the AWS Cloud Essentials, showcasing proficiency in AWS cloud concepts like AWS Lambda

## Education

### Conestoga College, Canada – Postgraduate Degree, Web Development

2024

**Concentration 1:** Specialization #1 Angular JS, Typescript **Concentration 2:** React JS Specialization #2 Java, Spring boot

**Courses:** Web Development

### University of Mumbai, India – Bachelor's degree, Computer Engineering

2019

## Skills & interests

### Technical Skills:

Frontend development, Back end, web developer, full-stack developer, ReactJS(Babel), AngularJS, NodeJS, Express, Bootstrap, TypeScript, JavaScript, HTML 5, CSS 3, Java, Spring Boot/Spring MVC, MySQL, SQL, REST APIs, jQuery, Ajax, graphql, Cross-functional Integration, Testing and Debugging, Web Performance Optimization, Responsive Designs, Microsoft Office, User Interfaces, Liferay, Microsoft Visio, Linux Commands(Bash), Apache, Database Maintenance, WordPress, version control, GitHub, Git, AWS, Webpack

**Skills:** Inventory Management, Quality Checks, Customer service, Sales Promotions, Transaction Processing, Code Refactoring, Application Deployment, Event Logistics, Project Management, Code Review

**Soft Skills:** Teamwork, communication, Problem-Solving, Attention to Detail, Time Management, Collaborative with the scrum team, Adaptability, Organizational Skills, Leadership, decision-making, Scalability, self-motivated, Creativity, Problem-Solver, continuous improvement