

## Tarring of Strauss Street

Verification Item:

Has the area been properly identified?

Response: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Verification Item:

Has a service provider been identified?

Response: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Verification Item:

Have materials been purchased?

Response: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Next the social audit team holds a public hearing where they give the community and government feedback on the social audit's findings. This ties in with Strategy 7.

## Strategy 5: Use your ward committee meetings

Attending ward committee meetings is an **extra opportunity** for you to ask for progress on the different projects, or to raise awareness about progress on the projects (which you have identified through your social audit in Strategy 4). It also gives you an extra space for asking questions from your councillor, and working together with members of your ward and the relevant officials to help take projects forward.

## Strategy 6: Join your Integrated Development Planning representative forum

As part of the integrated development planning process, each municipality must establish an **IDP representative forum** or committee. These should draw from members of the community, and ward committees should **communicate directly** with the groups. It provides an opportunity to deal with IDP-specific issues.

## Strategy 7: Mobilise your community members

A cause is greatly forwarded if people who care about the issue come together. Civil society groups<sup>2</sup> have noted that:

- You can **organise** by calling a meeting to talk about local problems and discuss how to take issues forward;
- You can **develop ties** with other community based groups, movements or coalitions to add strength (especially where they are looking at similar issues);
- You can **identify allies** outside of government like human rights organisations, and inside of government like your local ward councillor.

Once you have mobilised as a community, you can then think of strategies together to help voice your concerns and cause. These might include:

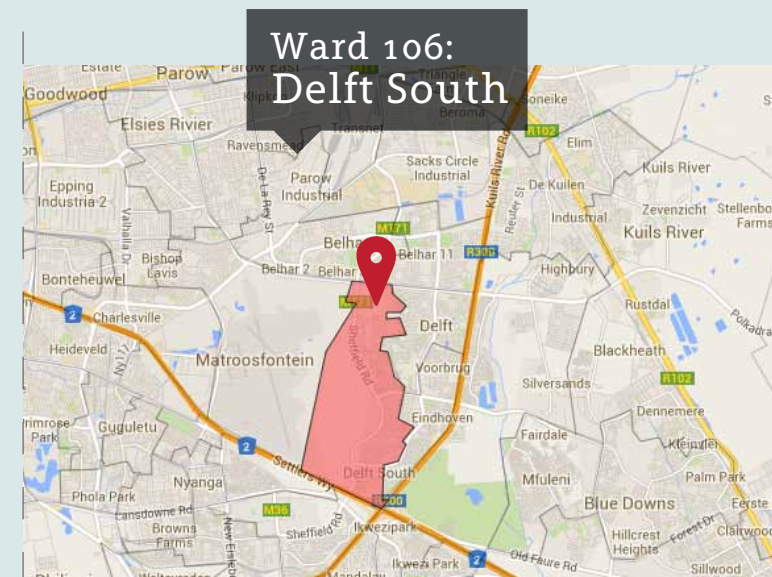
- Drafting and circulating a petition
- Contacting the media and issuing a press release
- Organising a protest or gathering

## Strategy 8: Make a complaint

If your other strategies are not making progress, you can explore escalating your matter by making a complaint either to the Public Protector or the South African Human Rights Commission, with both entities having potential oversight of IDP-related problems. The Public Protector will consider complaints related to government service or conduct, and the South African Human Rights Commission will consider complaints relating to a human rights violation.

## Further information

ODAC	The Open Democracy Advice specialise in access to information, protection of whistleblowers and freedom of expression. Get further information at <a href="http://www.opendemocracy.org.za">www.opendemocracy.org.za</a> .
Afesis-corplan	Afesis-corplan specialise in promoting active citizenship and good governance, and have done specific work in integrated development planning processes. Go to <a href="http://www.afesis.org.za">www.afesis.org.za</a> or call +27 (0) 43 743 3830.
Section 27	Section 27 and others have developed a detailed guide for activists working in their local communities. To download a copy to help you identify actions you can take, go here: <a href="http://www.seri-sa.org/images/stories/activistguidetolocalgovernment_aug11.pdf">http://www.seri-sa.org/images/stories/activistguidetolocalgovernment_aug11.pdf</a>



## Your Ward is defined as:

Cape Town Airport (West of Delft -1, -2, -3, -5, -6, -7, -9 and Delft South build-up areas and north of the N2 Freeway) - Delft 1 & 2 - Delft 3 - Delft 4 - Delft 5 - Delft 6 - Delft 7 - Delft 9 - Delft South (South of Delft 9 build-up area, west of Delft Main Road, R300, Kliphout Road and Boekenhout Road, north of N2 Freeway and east of Symphony Way) - LEIDEN (South of Homtini Street, west of Leiden Avenue, North of Hindle Road, east of Lobombo Street) - The Hague.

## Who is your councillor?



Councillor  
Khayaletu  
Makeleni  
(ANC)

## The contacts for your councillor are:

Telephone: 073-821-4207  
Address: 39 Strauss Street  
DELFT SOUTH 7100  
Email: [Khayaletu.Makeleni@capetown.gov.za](mailto:Khayaletu.Makeleni@capetown.gov.za)

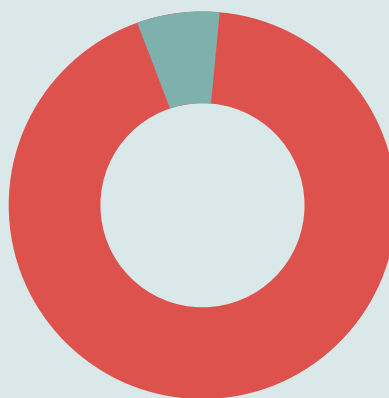
<sup>2</sup> Section 27 et al, 'Making Local Government Work: an activists guide' at: [http://www.seri-sa.org/images/stories/activistguidetolocalgovernment\\_aug11.pdf](http://www.seri-sa.org/images/stories/activistguidetolocalgovernment_aug11.pdf)

## Projects planned for your area

Ref. No.	Department	Description	Amount
C11.94075	City Parks	Delft Cemetery Development	R5 031 955,00
C14.94217	City Parks	Upgrade of Parks: Ward 106	R180 000,00
C13.10427	Roads and Stormwater	Tarring of Sidewalk, Strauss Street	R139 184,00
C14.01014	Roads and Stormwater	Traffic Calming: Abberdare Street	R80 000,00
C14.01015	Roads and Stormwater	Sidewalk Strauss Street Ward 1	R140 000,00

Accordingly, the distribution of funds for project allocations over Departments is:

## Allocation



- City Parks
- Roads and Stormwater

### What is useful about this information?

This information shows the **prioritisation of projects** in your area, which is interesting to compare against the targets described in the integrated development plan. It also gives you **specific projects** that you can follow up on and ideas on where the gaps are in your area that are not being dealt with, which could be raised in time for the **next integrated development plan** (or directly lobbied for now).

## Taking action on the information

### Strategy 1:

Get more details on the status of the projects from your Ward Councillor (this will help with all other strategies)

You might **ask the following questions**:

- Are the facts about the projects correct? If not, why not? If they are correct, are there any plans to make changes?
- Who is the project manager on the project and what are their details?
- What is the project's timeline?
- What is the current status of the project?

### Strategy 2: Get more information

There are **different tools** available to you, which might help you in taking action on this information. For instance, if you want more information about the projects you can use the **Promotion of Access to Information Act 2 of 2000**. This allows you to request information from public or private bodies.

If you want to know about why an administrative decision was taken or not taken (so for instance, why did the City chose to invest in sidewalk development but not street drainage?) you can ask for written reasons for that decision through the Promotion of **Administrative Justice Act 3 of 2000**.

### Strategy 3: Make your own social audit<sup>1</sup>

A social audit is a technique to **measure, verify, understand and report on local government's performance** on a project. The social audit process involves engaging with a number of **stakeholder groups**. These include:

- the local municipality and project managers (identified through strategy 1 and 2);
- community members; and
- contractors and any other individuals or civil society organisations interested in participating.

Your first step is to **pick which project** you want to monitor. You then get all the relevant associated documents (which you have done in strategy 1 and 2). The type of documents depends on the type of project and service you picked. This can range from tender documents, service delivery agreements, programme or project plans (even building plans), invoices, proof of payments, labour lists, and more.

The community members are then trained so that they have the knowledge and skills to analyse the documents. These community members will make up the social audit team who check **whether the documents match reality**. After the social audit team has looked through all the documents, the team goes into the field to verify the standard of service delivery. You can create a simple checklist to help, for example:

<sup>1</sup> See further, M Sithole 'Social Audits: understanding process' at <http://www.localgovernmentaction.org/blog/social-audits-understanding-process>.