

Angelo Morcilla Tiquio

+1 (437)239-8553 | angelo.tiquio@outlook.com | www.linkedin.com/in/angelotiquio23 | https://github.com/CodeBenderX

Professional Summary

Motivated and dedicated Software Engineering student with hands-on experience in Python, JavaScript, and other dynamic programming languages. Eager to apply my skills and knowledge in designing, developing, and optimizing projects as a Website Developer at your company. Able to quickly contribute to the team and company goals while learning new industry experiences.

Technical Skills and Soft Skills

- **Programming Languages:** Python, JavaScript, C#, SQL
- **Tools & Technologies:** Google Colab, Anaconda
- **Website Development:**
 - **Frontend Development:** HTML5, CSS3, (Flexbox, Grid, Media Queries), JavaScript (ES6+, DOM manipulation, event handling), React, Version Control (Git, GitHub)
 - **Backend Development:** SQL (database queries), AWS (hosting, cloud services)
- **Software Development:** Agile methodologies, team collaboration
- **Data Structures & Algorithms:** Strong understanding of fundamentals
- **Social Media Utilization:** Content Creation (using Facebook, Instagram, Twitter, TikTok for posts, stories, reels, etc.), Audience Targeting (understanding demographics, interests, and behaviors), Hashtag Strategy (for increasing visibility and engagement), Analytics (tracking performance metrics on Facebook Insights, Instagram Analytics, Twitter Analytics, TikTok Analytics)
- **Digital Marketing:** Designing graphics using Canva and Photoshop
- Productivity, Sustainability, Compliance requirements

Other Core Competencies

- Collaboration
- Customer Service
- Communication
- Time Management
- Problem Solving
- Conducting research and seeking resources to support project tasks

Education

Software Engineering Technician Diploma

Centennial College | Scarborough, ON

Current

Expected Graduation: June 2025

- **GPA: 4.031**
- **Relevant Courses:** Data Structures, Algorithms, Software Development, Web Development, Database Management, Software Engineering Requirements

Memberships

Canadian Information Technology Professionals (CIPS)

Valid Until 02/2025

Certifications & Achievements

Web Development

Udemy, Instructor: Dr. Angela Yu, Certificate #: UC-5f1e089a-cdaa-4b26-abfc-6266f0880de9

01/2023 - 10/2023

Agile Project Management

Coursehero, Google Agile Project Management

08/2024

Angelo Morcilla Tiquio

+1 (437)239-8553 | angelo.tiquio@outlook.com | www.linkedin.com/in/angelotiquio23 | <https://github.com/CodeBenderX>

Relevant Project Experience

Game Type Drag-and-Drop Interface

Summer 2024

- Developed a drag-and-drop interface that allowed users to interact with images, providing dynamic descriptions upon drop.
- Implemented using JavaScript, HTML, and CSS, with a focus on user experience and seamless functionality.
- Received recognitions from colleagues for the design of the interface.

OX System Self-Ordering Kiosk (Software Engineering Specification)

Summer 2024

- Designed and developed a use case narrative for a self-ordering kiosk system, focusing on the user experience from menu selection to payment.
- Collaborated with a team to present the project, ensuring a clear and concise explanation of the system's benefits and functionality.

Other Experience

Grocery Clerk

02/2024 – Present

Longo's | 808 York Mills Road, Toronto, Ontario, M3B 1X7

- Provided exceptional service to our customers
- Maintain product quality by date checks and product rotation
- Received recognition from branch managers, department manager, co-team member through Voglia (Company's recognition and networking system) for exceptional service done.

Team Member

02/2024 – Present

Tim Hortons | 3295 Monarch Dr, Orillia, ON L3V 7Z4

- Consistently ensured exceptional customer satisfaction through prompt and accurate service delivery.
- Consistently achieved and maintained an industry-leading drive-thru customer handling time of under 30 seconds, showcasing a proven track record in optimizing operational efficiency and enhancing the overall guest experience.
- Recognized for efficiency and precision in order fulfillment, receiving commendations from both management and customers.

Customer Service Representative – Operations Specialist

07/2015 – 05/2015

Concentrix Daskh Philippines | 17 San Miguel Ave, Ortigas Center, Pasig, 1605 Metro Manila, Philippines

- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Answered customer telephone calls promptly to avoid on-hold wait times.
- Offered advice and assistance to around hundreds of customers each shift, paying attention to special needs or wants.
- Achieved consistent top performance as an Agent in Claims and Benefits for a consecutive five-month period