



Aown Abbas

Nationality: Pakistani Date of birth: 05/10/2004 Gender: Male

○ WhatsApp Messenger: +923150004389

in LinkedIn: https://www.linkedin.com/in/aown-abbas-41952b304

Website: https://aownabbas.netlify.app/

• Home: ASAD PARK, HOUSE NO. 99, SARGODHA, PAKISTAN, 40100 sargodha (Pakista

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ABOUT ME

Task-driven professional with over 1 years of experience in web design and development across diverse industries.. I'm adept at motivating myself and others and passionate about Full Stack Web Development and I want to incorporate my creativity into my work. Have demonstrated leadership skills while working at TritecKodes.

WORK EXPERIENCE

Senior customer service representative

Hat Informatics [01/05/2023 - 10/12/2023]

City: Sargodha | Country: Pakistan

- Handling Medicare campaign and outbound calls from United State.
- Taking a lead role in managing the **Medicare campaign**, ensuring compliance with regulations, and providing specialized support for customers navigating the complexities of Medicare.
- Playing a crucial role in **leads generation**, utilizing effective communication and persuasion skills to identify and qualify potential customers interested in the company's offerings.

Web developers

Tritec Kodes Co. [04/06/2023 – 24/12/2023]

Address: Kartaba Town, 40100 sargodha (Pakistan)

- Developed and maintained dynamic web applications, demonstrating proficiency in **HTML**, **CSS**, **JavaScript**, **Bootstrap**, **jQuery**, **PHP**, **Laravel**, **and MySQL database**.
- Designed and implemented **responsive and mobile-friendly web interfaces**, ensuring optimal user experience across various devices.
- Provided ongoing **support and troubleshooting** for web applications, ensuring seamless functionality and user satisfaction.
- Designed and established user-friendly websites, with very positive Clients Feedback.

Web developers

Destinator pvt Ltd. [27/12/2023 – Current]

Address: City Plaza, 40100 sargodha (Pakistan)

- Diagnosed and troubleshooted different websites of the company's critical clients, deploying updated knowledge of **modern technologies and techniques** in the industry.
- Successfully led and executed diverse **Ecommerce**, **Business**, **Educational**, **Blogging and Portfolio Websites** and **Landing pages** of different companies at Destinator.
- Proactively collaborated with the **hardworking team** at Destinator, fostering a culture of shared knowledge and effective communication.

EDUCATION AND TRAINING

Matriculation

The Hope School

Address: Faisalabad Road, sargodha (Pakistan)

F.S.C PRE-ENGINEERING

Superior Group Of Colleges [04/04/2021 - 01/05/2023]

City: sargodha | Country: Pakistan | Website: https://www.superiorcolleges.edu.pk/sargodha/

LANGUAGE SKILLS

Mother tongue(s): Urdu | Panjabi

Other language(s):

English

LISTENING C2 READING C2 WRITING C2

SPOKEN PRODUCTION C1 SPOKEN INTERACTION C1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DIGITAL SKILLS

HTML5 / CSS / Bootstrap / JavaScript / Web Development and Web Design / JQUERY/AJAX / PHP / Laravel / MySQL / Github / WordPress / Version Control System (Git) / Deployment / Responsive Design / Server Management

HONOURS AND AWARDS

OpenWeaver

Web Development Certified in Web Development by *OpenWeaver*, showcasing expertise in the latest technologies and best practices to create dynamic and user-friendly web solutions

Great Learning

Project Management Fundamentals Completed Project Management Fundamentals certification from *Great Learning*.

HOBBIES AND INTERESTS

Machine Learning

Robotics

Cricket

COMMUNICATION AND INTERPERSONAL SKILLS

Team Management

Patience, empathy, and understanding

Problem-solving