



DANIEL HOWARD

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Summary

Highly-motivated employee with desire to take on new challenges. Strong work ethic, adaptability and exceptional interpersonal skills. Adept at working effectively unsupervised and quickly mastering new skills.

Skills

- Customer Service
- Positive Attitude
- Teamwork and Collaboration
- Workplace Safety
- Complaint Resolution
- Analytical Thinking
- Attention to Detail
- Multitasking
- Critical Thinking
- Problem-Solving
- Planning
- Resource Allocation
- Application Debugging
- Interface Design and Implementation
- Scripting Languages
- Coding
- Debugging
- Program Coding

Experience

Chick-fil-A | Summerville, SC

Team Member

05/2020 - 10/2023

- Assisted customers with product selection and ordering process.
- Provided customer service support to ensure satisfaction.
- Received, processed, and stocked merchandise in accordance with store policies.
- Organized inventory shelves for easy access and maintenance of stock levels.
- Performed opening and closing duties such as setting up displays, restocking items, and cleaning the sales floor.
- Operated cash registers to process payments from customers.
- Collaborated with team members to maximize productivity and efficiency.
- Greeted customers upon entering the store with friendly demeanor.
- Resolved customer issues promptly in a professional manner.
- Answered phone calls regarding inquiries about products or services.
- Participated in training sessions for new employees when needed.

Firehouse Subs | Summerville, SC

Team Member

08/2018 - 04/2020

- Provided customer service support to ensure satisfaction.
- Greeted customers upon entering the store with friendly demeanor.
- Resolved customer issues promptly in a professional manner.
- Answered phone calls regarding inquiries about products or services.
- Performed opening and closing duties such as setting up displays, restocking items, and cleaning the sales floor.

Performing Arts Center | Charleston, SC

Stagehand

- Loaded and unloaded equipment from trucks.
- Set up and tore down stage sets, lighting, rigging and sound equipment.
- Assisted with the installation of audio-visual systems in venues.

- Performed basic maintenance on equipment to ensure proper working order.

Education and Training

Charleston Southern University | Charleston, SC

Bachelor of Science

Expected in 05/2026

- Completed coursework in Object Oriented Programming, Survey of Scripting, and Procedural Programming