

1.Login And Register Pages

Complaint Tracker

LoginRegisterHome

Complaint Tracker

Welcome to the campus complaint portal. Login to raise, track and resolve issues transparently.

© 2025 Complaint Tracker

Login

Email

Password

Login

Don't have an account? [Register](#)

localhost:3000/register

Complaint Tracker

LoginRegisterHome

Join Complaint Tracker

A centralized platform to register and track complaints efficiently.

- **User:** Raise and monitor complaints
- **Staff:** Resolve assigned issues
- **Admin:** Manage users and assignments

Create your account

Full Name

Email

Password

User

Register

Already have an account? [Login here](#)

2.USER DASHBOARD

React App

localhost:3000


Complaint Tracker

LoginRegisterHome

Complaint Tracker System


Empowering institutions to handle complaints with speed, clarity, and transparency.

Key Features




Raise Complaints

Submit complaints with all necessary details and track their progress.



Assign & Resolve

Admins assign complaints to appropriate staff for quick resolution.



Track Status

Real-time updates on complaint status for all stakeholders.

React App

localhost:3000/user

Complaint Tracker

DashboardHomeView ProfileLogout

My Complaints

Raise Complaint

Your Complaints

No Wi-Fi Connectivity in Lab Block

There has been no internet connectivity in the Computer Science Lab Block since yesterday.
Location: ISE Block - 2nd Floor, Lab 3 (Room 203)

resolved

Ceiling Fan Not Working in Classroom

The ceiling fan in Room 302 is not functioning. Students are struggling due to the heat, especially during afternoon lectures.
Location: ISE Block - Room 302

resolved

Broken window in class room 704

One of the windows in the class room 704 on the 1st floor is broken, causing privacy and safety concerns.
Location: 1st Floor, Near CSE Department

Pending

Projector Not Working in Seminar Hall

The projector in the seminar hall is not turning on. It is urgently needed for a guest lecture scheduled today.
Location: ISE Seminar Hall - Ground Floor

resolved

Water Leakage in Boys Hostel Washroom

There is continuous water leakage in the washroom pipe near Room 214 in the boys' hostel, leading to wet floors and hygiene concerns.
Location: Boys Hostel - 2nd Floor, Near Room 214

Assigned

Your Info

ID: 1
Email: nageshbc55@gmail.com
Role: USER

Close

3.ADMIN DASHBOARD

React App

localhost:3000/admin

Complaint Tracker

DashboardHomeView ProfileLogout

ComplaintsAssign to StaffUsersView Analysis

Complaints - PENDING

PendingAssignedResolved

Mark Resolved

Broken Window in class room 704

One of the windows in the class room 704 on the 1st floor is broken, causing privacy and safety concerns.
Location: 1st Floor, Near CSE Department

Pending

Created a few seconds ago

Your Info

ID: 6
Email: admin@gmail.com
Role: ADMIN

Close

React App

localhost:3000/admin

Complaint Tracker

DashboardHomeView ProfileLogout

ComplaintsAssign to StaffUsersView Analysis

Assign Complaints to Staff

Pending Complaints (1)

Broken Window in class room 704

One of the windows in the class room 704 on the 1st floor is broken, causing privacy and safety concerns.
Location: 1st Floor, Near CSE Department

Pending

Created a few seconds ago

Available Staff (1)

Staff1
staff1@gmail.com
Plumber

Staff

Selected Complaint:

#3 - Broken Window in class room 704

One of the windows in the class room 704 on the 1st floor is broken, causing privacy and safety concerns.

Selected Staff:

Staff1
staff1@gmail.com

Assign Complaint

ComplaintsAssign to StaffUsersView Analysis

ID	Name	Email
1	Nagesh B C	nageshbc55@gmail.com

ComplaintsAssign to StaffUsersView Analysis

Complaint Overview



4.STAFF DASHBOARD

React App

localhost:3000/staff

Complaint Tracker

DashboardHomeView ProfileLogout

Assigned Complaints

Pending

Assigned

Resolved

Water Leakage in Boys Hostel Washroom

There is continuous water leakage in the washroom pipe near Room 214 in the boys' hostel, leading to wet floors and hygiene concerns.
Location: Boys Hostel – 2nd Floor, Near Room 214

Assigned

Mark as Resolved

Your Info

ID: 7
Email: staff1@gmail.com
Role: STAFF

Close

React App

localhost:3000/staff

Complaint Tracker

DashboardHomeView ProfileLogout

Assigned Complaints

Pending

Assigned

Resolved

No complaints under "pending"

Your Info

ID: 7
Email: staff1@gmail.com
Role: STAFF

Close