

September 2005
Work Order Count: 183

| | | | | |
|----------------------------|--|----------------------|---------------------|-----------------------|
| 413 | 9/1/2005 8:41:36AM | 9/1/2005 8:41:36AM | 9/2/2005 8:41:36AM | 9/1/2005 12:19:18PM |
| Summary | Computer not attaching to Domain | | Days Open | 0 |
| Type | Network issue Security | | Priority | Normal |
| Technician Assigned | Deborah Loflin | | Requestor | Sharon Bryant |
| | | Hours | Charge | |
| Work Order No. | Date Opened | Date Assigned | Date Due | Completed Date |
| 414 | 9/1/2005 2:33:20PM | 9/1/2005 9:33:20AM | 9/2/2005 2:33:20PM | 9/1/2005 10:34:36AM |
| Summary | Cant connect to internet Gsu website | | Days Open | 0 |
| Type | Network issue WEB | | Priority | Normal |
| Technician Assigned | Deborah Loflin | | Requestor | Donisha Gomes |
| | | Hours | Charge | |
| Work Order No. | Date Opened | Date Assigned | Date Due | Completed Date |
| 417 | 9/2/2005 9:47:27AM | 9/2/2005 8:47:27AM | 9/5/2005 9:47:27AM | 9/2/2005 11:49:16AM |
| Summary | Virus removal | | Days Open | 0 |
| Type | Virus removal | | Priority | Normal |
| Technician Assigned | Deborah Loflin | | Requestor | Miranda Jennings |
| | | Hours | Charge | |
| Work Order No. | Date Opened | Date Assigned | Date Due | Completed Date |
| 418 | 9/2/2005 1:07:25PM | 9/2/2005 12:30:25PM | 9/5/2005 1:07:25PM | 9/2/2005 1:08:19PM |
| Summary | Printer stopped printing timesheet | | Days Open | 0 |
| Type | Printer issues | | Priority | Normal |
| Technician Assigned | Deborah Loflin | | Requestor | Annette Martin |
| | | Hours | Charge | |
| Work Order No. | Date Opened | Date Assigned | Date Due | Completed Date |
| 419 | 9/6/2005 8:21:53AM | 9/6/2005 8:22:22AM | 9/6/2005 11:21:53AM | 9/6/2005 10:13:27AM |
| Summary | Novell password change | | Days Open | 0 |
| Type | PassWord Issue Novell NDS | | Priority | Urgent |
| Technician Assigned | Alvin Clark | | Requestor | John McCullum |
| | | Hours | Charge | |
| Work Order No. | Date Opened | Date Assigned | Date Due | Completed Date |
| 420 | 9/6/2005 8:23:10AM | 9/6/2005 8:20:10AM | 9/6/2005 11:23:10AM | 9/6/2005 8:23:47AM |
| Summary | Printer 5SI needs toner | | Days Open | 0 |
| Type | Printer issues | | Priority | Urgent |
| Technician Assigned | Deborah Loflin | | Requestor | Deborah D Loflin |
| | | Hours | Charge | |
| Work Order No. | Date Opened | Date Assigned | Date Due | Completed Date |
| 415 | 9/1/2005 2:35:50PM | 9/1/2005 2:35:50PM | 9/6/2005 2:35:50PM | 9/2/2005 9:44:42AM |
| Summary | Clean spyware from cpu | | Days Open | 1 |
| Type | Virus removal | | Priority | Normal |
| Technician Assigned | Deborah Loflin | | Requestor | Donisha Gomes |
| | | Hours | 2.50 | Charge 0.00 |
| Work Order No. | Date Opened | Date Assigned | Date Due | Completed Date |
| 421 | 9/6/2005 8:44:03AM | 9/6/2005 8:45:01AM | 9/7/2005 8:44:03AM | 9/6/2005 9:41:29AM |
| Summary | Clear ip 117.67 | | Days Open | 0 |
| Type | Network issue Security Black Ice | | Priority | Normal |
| Technician Assigned | Gene Talley | | Requestor | Vacant 48-11th |
| | | Hours | Charge | |
| Work Order No. | Date Opened | Date Assigned | Date Due | Completed Date |
| 422 | 9/6/2005 8:45:35AM | 9/6/2005 8:46:11AM | 9/7/2005 8:45:35AM | 9/6/2005 2:36:54PM |
| Summary | All folders on J are visible to everyone | | Days Open | 0 |
| Type | Network issue Group Access | | Priority | Normal |
| Technician Assigned | Alvin Clark | | Requestor | Deborah D Loflin |
| | | Hours | Charge | |
| Work Order No. | Date Opened | Date Assigned | Date Due | Completed Date |
| 423 | 9/6/2005 9:24:45AM | 9/6/2005 9:24:45AM | 9/7/2005 9:24:45AM | 9/6/2005 10:13:40AM |
| Summary | Set up laptop for vpn to work from home | | Days Open | 0 |
| Type | Network issue VPN | | Priority | Normal |
| Technician Assigned | Deborah Loflin | | Requestor | Patricia E. Nwankwo |
| | | Hours | Charge | |
| Work Order No. | Date Opened | Date Assigned | Date Due | Completed Date |