Integration of Notification Service with the CRM application
Pre-read

Things I need to know before this session

- Understanding of Node.js
- Understanding of Mongoose
- MongoDB locally installed and running
- Postman locally installed

What will be taught in this session?

In this session, we are going to focus on below points –
- Sync and Asynchronous communication
- Integration of Notification Service API to get the result of the notification request when ticket is created
- Integration of Notification Service API to get the result of the notification request when ticket is updated
- Scalability

Tech

- Node.js
- Express.js
- Mongoose

Installation

This app requires below framework and apps to be installed
- Node.js latest version to run.
- Mongodb and MongoDB Compass latest version as database - Click foR installation reference document here
- Postman for firing API requests and responses.

How are these concepts being used in the industry for building applications?

There are multiple companies integrates other services to send an email at a scheduled time, and we will be using We will be using already developed notification service for sending the emsil. We will also use postman to fire our APIs

In this session, we will learn how to integrate a Notification service in tickets api