Eyvaz Alishov

IT Change & Operations Specialist | IT Project Manager | Business-Development Leader

CONTACT

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SOFT SKILLS

Team management
Stakeholder engagement
Risk management
Change management
Change storytelling & stakeholder mapping
Effective communication
Agile & Scrum methodologies
IT governance & compliance
Digital literacy & tech adaptability

TECHNICAL SKILLS

Project Management Tools: Jira, Monday, D365 Project Operations, Doli GMAO, MS Planner, MS Project, Dolibarr ERP-CRM, Trello, Wiki.js
Communication & OCM Tools: SharePoint Online, Teams Live Events, Yammer/Viva Engage, Power BI (dashboards), Canva, Adobe Express

LANGUAGES

advanced (C1) – **English**
upper intermediate (B2) – **Finnish**
upper intermediate(B2) – **Russian**
native – **Turkish**
native – **Azerbaijani**

EDUCATION

Haaga-Helia UAS
MBA, Business Technologies
Information Services and Systems
(01/2025 – 12/2026)

Business College Helsinki
Vocational Qualification in Information and Communications Technology – Full-Stack Developer
(08/2022-12/2023)

Ege University
M.Sc. International Relations & Organizations
Baku State University
B.Sc. International Relations & International Law

PROFILE

Strategic and results-driven project and operations leader with over 10 years of experience driving market analyses, project development, and business growth initiatives. Proven track record in leading complex projects from concept to financial close, including market entry strategies, financial modeling, and investment partnership management. Skilled in coordinating cross-functional teams, engaging senior stakeholders, and navigating international, multicultural environments. Adept at using advanced analytical tools and digital platforms to support data-driven decision-making and optimize project outcomes. Passionate about enabling sustainable growth through strategic market development and operational excellence.

PROFESSIONAL EXPERIENCE

Digital Operations and IT Project Manager/ CaspiBau Einzelunternehmen (Construction & engineering)
08/2024–current, Hamburg, Germany (Part-time, Remote)

Key responsibilities:
· Led digital transformation initiatives, automating workflows and optimizing infrastructure maintenance and operational processes.
· Planned and scheduled project activities, coordinated cross-functional teams, and managed third-party vendors.
· Oversaw budgeting, compliance, and resource allocation.
· Developed and maintained detailed project schedules and progress reports using MS Project and other digital tools.

Key achievements:
· Increased efficiency by 30%, reducing delays and achieving a 95% stakeholder satisfaction rate.

Full-Stack Software Developer / Virittämö - Helsingin kaupunki (Public organization)
02/2024–09/2024, Helsinki, Finland

Key responsibilities:
· Developed and optimized digital services, improving performance and usability.
· Owned SharePoint-based knowledge hub; published >30 news articles.
· Enhanced documentation and streamlined development workflows.

Key achievements:
· Optimized platform performance, improving service efficiency and user experience.

Product Owner (Edusphere SIS) / TechSynergy (Educational technology solutions)
04/2024–08/2024, Tallinn, Estonia (Remote)

Key responsibilities:
· Defined product vision, strategy, and roadmap to align with business goals.
· Designed the initial system architecture and prioritized features for development.

Key achievements:
· Successfully launched the MVP, laying the foundation for future enhancements.

Full-Stack Software Developer / Kyky Today Oy (Freelancing platform)
07/2023 – 01/2024, Helsinki, Finland (Remote)

Key responsibilities:
· Led Scrum ceremonies and supported Agile adoption across the team.
· Developed new features and improved platform functionality.
· Optimized performance to ensure a seamless user experience.

Key achievements:
· Successfully enhanced platform functionality, boosting performance and user satisfaction.

Co-founder/Managing Director / CoMoon GmbH (Furniture retail company)
01/ 2018 – 06/2023, Hamburg, Germany (Hybrid)

Key responsibilities:

· Founded and scaled CoMoon GmbH, driving business growth and operational success.
· Conducted market analysis and developed strategic business plans to identify and capitalize on growth opportunities.
· Managed financial planning, vendor negotiations, and secured strategic partnerships and investments.
· Led negotiations with international clients and vendors.
· Coordinated maintenance planning and vendor management for showrooms and warehouses.

Key achievements:

· Expanded operations and improved maintenance workflows, enhancing operational efficiency.

ICT Policy Adviser to the Prime Minister / The Cabinet of Ministers
09/2014 - 04/2015, Baku, Azerbaijan

Key responsibilities:

· Advised the Prime Minister on ICT policies and digital transformation strategies.
· Coordinated ICT initiatives across government bodies to enhance service delivery and transparency.
· Developed policy briefs on emerging technologies, cybersecurity, and e-governance.

Key achievements:

· Provided strategic insights on global ICT trends, strengthening Azerbaijan's position in the digital economy.

Project Coordinator for Technical Teams at IGF 2012 / United Nations
11/2012 - 11/2012 Baku, Azerbaijan

Key responsibilities:

· Led and managed the technical team responsible for IT infrastructure setup and infrastructure maintenance.
· Coordinated technical resources and personnel, ensuring seamless execution of the event.

Key achievements:

· Successfully delivered IT infrastructure for the 7th Annual Internet Governance Forum (IGF) 2012, ensuring smooth execution of sessions and global participation.

Senior ICT Policy Adviser/ Compliance Project Manager/ The Ministry of Communications and IT
06/2009 - 09/2014, Baku, Azerbaijan

Key responsibilities:

· Led national ICT projects on e-commerce, cybersecurity, and digital services to enhance public access to government services.
· Developed data privacy strategies aligned with EU GDPR, strengthening information security.
· Directed compliance initiatives across government ICT systems, aligning national frameworks with global standards and legal requirements.
· Managed cross-sector collaborations, ensuring policy alignment with international ICT standards.

Key achievements:

· Managed and successfully completed multiple large-scale ICT projects, including e-services, cybersecurity frameworks, and digital platforms—ensuring timely delivery, stakeholder alignment, and regulatory compliance.
· Contributed to formulating national ICT policies, strategies, and over 150 legal acts.