|  |  |
| --- | --- |
| ANDREW PALMER  August 8th 2023 | Seattle, WA, 98108  (360) 333-1197  [a@codelifter.net](mailto:a@codelifter.net) |

To the Hiring Manager and Team at Team Xbox,

I don’t always submit cover letters, but in this instance, I felt the fit was so solid that a letter was warranted. I am a software engineer with around 25 years of experience across a variety of industries, organizations sizes, project types, and technology frameworks. I was even a professional strength athlete earlier in my career.

In this case though the technical alignment comes from my experience driving the engineering process at a small community driven social network, At Distiller, another very specific community of users not unlike gamers, I learned how important it is to focus on customer happiness, community safety, and a slick engaging experience. I grew the service from its first days with only a few users to 500k plus users per month  
  
I am also an Xbox owner and a gamer, less these days with a 10-month-old, but still as often as I can find time. At 2 months old during sleepless nights I stayed up late playing “A Short Hike”, and “Tunic” while narrating the events to a daughter who at that stage, only cared to hear my voice and eat. I have been an Xbox live subscriber since the beginning, and an Xbox Game Pass subscriber since the beta days. I understand the importance of keeping those services running optimally so customers keep loving them.

Reach out anytime!

Andrew Palmer