5344/PHMC07

NOVEMBER 2018

FOOD AND BEVERAGE SERVICE

Time: Three hours

Maximum: 100 marks

PART A — $(5 \times 5 = 25 \text{ marks})$

Answer any FIVE questions.

- Write an introduction to Restaurant.
- Explain the nature and characteristic of Commercial catering establishments.
- State the special features of Room Service.
- Define the following terms and give examples.

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- (a) Linen
- (b) Chinaware
- (c) Silverware.
- Enlist the duties of station waiter.
- How does French service differ from other types of services? Explain.
- 7. Comment on nature of Guerdon frolley service.

PART B — $(5 \times 15 = 75 \text{ marks})$

Answer any FIVE questions.

- Discuss the qualities determine the standard and performances of Food and Beverage outlets.
- Give the size and capacity of any ten glasswares.

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- Analyse the points to be considered while selecting F & B Service equipments.
- Evaluate the role of F & B Service department in hotels.
- 12. Describe the job description of Restaurant captain.
- Enumerate the basic attributes needed for F & B personnel.
- Discuss in detail about types of buffet.