5898/PMTH12

NOVEMBER 2018

TOURISM HOSPITALITY AND MARKETING MANAGEMENT

Time: Three hours

Maximum: 100 marks

Answer any FIVE questions.

 $(5 \times 20 = 100)$

- Classify in detail about methods of marketing. Analyse their nature and characteristics.
- Examine the need of identifying the need, want and demand in marketing processes.
- Analyse the factor to be measured while identifying potential markets.
- Discuss the emerging products and Concepts of tourism and hospitality industries.
- Elucidate the levels and successful strategies of distribution channels of tourism marketing.
- Describe the methods of designing the distribution channels of marketing.

- Evaluate the contributions of public relations in development of hospitality and tourism industries.
- Enumerate the stages of developing effective communication in business.
- Discuss the nature, objective and structure of marketing research system.
- Illustrate the complete process of tourism marketing research. Explain its limitations and challenges.