```
In [721...
```

!gdown https://d2beiqkhq929f0.cloudfront.net/public_assets/assets/000/001/551/original/delhivery_data.csv?1642751181

Downloading...

From: https://d2beiqkhq929f0.cloudfront.net/public_assets/assets/000/001/551/original/delhivery_data.csv?1642751181
To: /content/delhivery_data.csv?1642751181
100% 55.6M/55.6M [00:00<00:00, 119MB/s]

About Delhivery:

Delhivery is a leading player in India's commerce landscape, distinguished by its robust infrastructure, top-tier logistics operations, and advanced engineering and technology capabilities. Their ambition is to establish the operating system for commerce, leveraging their strengths to provide exceptional quality, efficiency, and profitability. The Data team plays a crucial role by harnessing the company's data to gain insights and capabilities that give Delhivery a competitive edge over rivals. Their efforts focus on enhancing business quality, streamlining operations, and boosting profitability compared to competitors.

Business Problem

The goal of this case study is to help Delhivery's Data team use the company's data better. They need to clean and organize the data so they can make accurate predictions and create machine learning models. We'll focus on making the data processing easier for them, which will help them make smarter decisions and grow the business.

The objective is:

- Clean, sanitize and manipulate data to get useful features out of raw fields.
- Make sense out of the raw data and help the data science team to build forecasting models on it

Importing Libraries

In [722...

import pandas as pd
from scipy import stats
from scipy.stats import ttest_ind
import seaborn as sns
import matplotlib.pyplot as plt
import numpy as np

Data Overview:

Load Dataset

\sim		г	$\overline{}$	-		7	
() (17		_/	-)	-2	- 1	

]:		data	trip_creation_time	route_schedule_uuid	route_type	trip_uuid	source_center	source_name	destination_center
	0	training	2018-09-20 02:35:36.476840	thanos::sroute:eb7bfc78- b351-4c0e-a951- fa3d5c3	Carting	trip- 153741093647649320	IND388121AAA	Anand_VUNagar_DC (Gujarat)	IND388620AAB
	1	training	2018-09-20 02:35:36.476840	thanos::sroute:eb7bfc78- b351-4c0e-a951- fa3d5c3	Carting	trip- 153741093647649320	IND388121AAA	Anand_VUNagar_DC (Gujarat)	IND388620AAB
	2	training	2018-09-20 02:35:36.476840	thanos::sroute:eb7bfc78- b351-4c0e-a951- fa3d5c3	Carting	trip- 153741093647649320	IND388121AAA	Anand_VUNagar_DC (Gujarat)	IND388620AAB
	3	training	2018-09-20 02:35:36.476840	thanos::sroute:eb7bfc78- b351-4c0e-a951- fa3d5c3	Carting	trip- 153741093647649320	IND388121AAA	Anand_VUNagar_DC (Gujarat)	IND388620AAB
	4	training	2018-09-20 02:35:36.476840	thanos::sroute:eb7bfc78- b351-4c0e-a951- fa3d5c3	Carting	trip- 153741093647649320	IND388121AAA	Anand_VUNagar_DC (Gujarat)	IND388620AAB

5 rows × 24 columns

 $| \blacksquare |$

In [724... data[['od_start_time','od_end_time','is_cutoff']]

Out[724]

	od_start_time	od_end_time	is_cutoff
0	2018-09-20 03:21:32.418600	2018-09-20 04:47:45.236797	True
1	2018-09-20 03:21:32.418600	2018-09-20 04:47:45.236797	True
2	2018-09-20 03:21:32.418600	2018-09-20 04:47:45.236797	True
3	2018-09-20 03:21:32.418600	2018-09-20 04:47:45.236797	True
4	2018-09-20 03:21:32.418600	2018-09-20 04:47:45.236797	False
•••			
144862	2018-09-20 16:24:28.436231	2018-09-20 23:32:09.618069	True
144863	2018-09-20 16:24:28.436231	2018-09-20 23:32:09.618069	True
144864	2018-09-20 16:24:28.436231	2018-09-20 23:32:09.618069	True
144865	2018-09-20 16:24:28.436231	2018-09-20 23:32:09.618069	True
144866	2018-09-20 16:24:28.436231	2018-09-20 23:32:09.618069	False

144867 rows × 3 columns

In [725... data.shape

Out[725]: (144867, 24)

Inference

- size of data is 144867 X 24
- total rows 144867
- total columns 24

In [726...

data.columns

In [727... | data.info()

```
RangeIndex: 144867 entries, 0 to 144866
Data columns (total 24 columns):
    Column
                                    Non-Null Count
                                                    Dtype
    _____
                                    _____
    data
                                    144867 non-null object
                                    144867 non-null object
1
    trip creation time
    route schedule uuid
                                    144867 non-null object
    route type
                                    144867 non-null object
    trip_uuid
                                    144867 non-null object
    source center
                                    144867 non-null object
                                    144574 non-null object
    source name
    destination center
                                    144867 non-null object
    destination name
                                    144606 non-null object
                                    144867 non-null object
    od start time
10 od end time
                                    144867 non-null object
11 start scan to end scan
                                    144867 non-null float64
12 is_cutoff
                                    144867 non-null bool
13 cutoff factor
                                    144867 non-null int64
14 cutoff timestamp
                                    144867 non-null object
15 actual_distance_to_destination 144867 non-null float64
16 actual time
                                    144867 non-null float64
17 osrm time
                                    144867 non-null float64
18 osrm distance
                                    144867 non-null float64
19 factor
                                    144867 non-null float64
20 segment_actual_time
                                    144867 non-null float64
21 segment osrm time
                                    144867 non-null float64
22 segment osrm distance
                                    144867 non-null float64
23 segment_factor
                                    144867 non-null float64
dtypes: bool(1), float64(10), int64(1), object(12)
memory usage: 25.6+ MB
```

Inference

<class 'pandas.core.frame.DataFrame'>

- There is a need to adjust the data types of certain columns
 - trip_creation_time --> datetime
 - od start time --> datetime
 - od_end_time -->datetime
- There is also a need to change columns name of certain columns.
 - start_scan_to_end_scan to total_trip_time
 - source_center to source_id
 - destination_center to destination_id
- There are some null values in columns *source_name,destiation_name*.

```
##changing datatype and column name
data['trip_creation_time'] = pd.to_datetime(data['trip_creation_time'])
data['od_start_time'] = pd.to_datetime(data['od_start_time'])
data['od_end_time'] = pd.to_datetime(data['od_end_time'])
data.rename(columns = {'start_scan_to_end_scan':'total_trip_time','source_center':'source_id','destination_center':'destination()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 144867 entries, 0 to 144866
Data columns (total 24 columns):
    Column
                                    Non-Null Count
                                                    Dtype
                                    _____
    data
                                    144867 non-null object
                                    144867 non-null datetime64[ns]
    trip creation time
    route_schedule_uuid
                                    144867 non-null object
    route type
                                    144867 non-null object
    trip_uuid
                                    144867 non-null object
                                    144867 non-null object
    source id
    source name
                                    144574 non-null object
    destination id
                                    144867 non-null object
    destination name
                                    144606 non-null object
    od start time
                                    144867 non-null datetime64[ns]
10 od end time
                                    144867 non-null datetime64[ns]
11 total trip time
                                    144867 non-null float64
12 is_cutoff
                                    144867 non-null bool
13 cutoff factor
                                    144867 non-null int64
14 cutoff timestamp
                                    144867 non-null object
15 actual_distance_to_destination 144867 non-null float64
16 actual time
                                    144867 non-null float64
17 osrm time
                                    144867 non-null float64
18 osrm distance
                                    144867 non-null float64
                                    144867 non-null float64
19 factor
20 segment actual time
                                    144867 non-null float64
21 segment osrm time
                                    144867 non-null float64
22 segment osrm distance
                                    144867 non-null float64
23 segment factor
                                    144867 non-null float64
dtypes: bool(1), datetime64[ns](3), float64(10), int64(1), object(9)
memory usage: 25.6+ MB
print(data['trip_creation_time'].dt.date.min(),data['trip_creation_time'].dt.date.max())
```

```
In [729...
```

2018-09-12 2018-10-03

Inference

Data is given from 12 september 2018 to 3 october 2018

Missing Value Analysis

```
data.isnull().sum()
In [730...
```

```
0
           data
Out[730]:
           trip_creation_time
                                                0
           route_schedule_uuid
                                                0
           route_type
                                                0
           trip_uuid
                                                0
           source_id
                                                0
                                             293
           source name
           destination_id
                                                0
           destination_name
                                             261
           od_start_time
                                                0
           od_end_time
                                                0
           total trip time
                                                0
           is_cutoff
                                                0
           cutoff_factor
           cutoff timestamp
                                                0
           actual_distance_to_destination
                                                0
           actual_time
           osrm_time
                                                0
           osrm_distance
                                                0
           factor
           segment_actual_time
           segment_osrm_time
           segment_osrm_distance
                                                0
           segment_factor
           dtype: int64
```

there are 293 null values in source_name and 261 in destination_name

```
In [731... data[data['source_name'].isnull()]
```

Out[731]:		data	trip_creation_time	route_schedule_uuid	route_type	trip_uuid	source_id	source_name	destination_id	d€
	112	training	2018-09-25 08:53:04.377810	thanos::sroute:4460a38d- ab9b-484e-bd4e- f4201d0	FTL	trip- 153786558437756691	IND342902A1B	NaN	IND302014AAA	
	113	training	2018-09-25 08:53:04.377810	thanos::sroute:4460a38d- ab9b-484e-bd4e- f4201d0	FTL	trip- 153786558437756691	IND342902A1B	NaN	IND302014AAA	
	114	training	2018-09-25 08:53:04.377810	thanos::sroute:4460a38d- ab9b-484e-bd4e- f4201d0	FTL	trip- 153786558437756691	IND342902A1B	NaN	IND302014AAA	
	115	training	2018-09-25 08:53:04.377810	thanos::sroute:4460a38d- ab9b-484e-bd4e- f4201d0	FTL	trip- 153786558437756691	IND342902A1B	NaN	IND302014AAA	
	116	training	2018-09-25 08:53:04.377810	thanos::sroute:4460a38d- ab9b-484e-bd4e- f4201d0	FTL	trip- 153786558437756691	IND342902A1B	NaN	IND302014AAA	
	•••									
	144484	test	2018-10-03 09:06:06.690094	thanos::sroute:cbef3b6a- 79ea-4d5e-a215- b558a70	FTL	trip- 153855756668984584	IND282002AAD	NaN	IND474003AAA	Gı (I
	144485	test	2018-10-03 09:06:06.690094	thanos::sroute:cbef3b6a- 79ea-4d5e-a215- b558a70	FTL	trip- 153855756668984584	IND282002AAD	NaN	IND474003AAA	Gı (I
	144486	test	2018-10-03 09:06:06.690094	thanos::sroute:cbef3b6a- 79ea-4d5e-a215- b558a70	FTL	trip- 153855756668984584	IND282002AAD	NaN	IND474003AAA	Gı (I
	144487	test	2018-10-03 09:06:06.690094	thanos::sroute:cbef3b6a- 79ea-4d5e-a215- b558a70	FTL	trip- 153855756668984584	IND282002AAD	NaN	IND474003AAA	G\ (I
	144488	test	2018-10-03 09:06:06.690094	thanos::sroute:cbef3b6a- 79ea-4d5e-a215- b558a70	FTL	trip- 153855756668984584	IND282002AAD	NaN	IND474003AAA	G\ (I

293 rows × 24 columns

checking source_name column wheather we can fill null value.

Inference

- there are total 293 null values in source_name column and 261 in destination_name column. there are 3 rows with both nulls.
- we need to drop 551 rows.

```
In [735... data.dropna(subset=['source_name','destination_name'],inplace=True)
Out[735]: (144316, 24)
In [736... data.info()
```

In [737...

```
<class 'pandas.core.frame.DataFrame'>
Int64Index: 144316 entries, 0 to 144866
Data columns (total 24 columns):
    Column
                                    Non-Null Count
                                                    Dtype
    -----
                                    _____
0
    data
                                    144316 non-null object
    trip_creation_time
                                    144316 non-null datetime64[ns]
1
    route schedule uuid
                                    144316 non-null object
    route type
                                    144316 non-null object
    trip_uuid
                                    144316 non-null object
    source id
                                    144316 non-null object
    source name
                                    144316 non-null object
    destination id
                                    144316 non-null object
    destination name
                                    144316 non-null object
    od start time
                                    144316 non-null datetime64[ns]
10
   od end time
                                    144316 non-null datetime64[ns]
11 total trip time
                                    144316 non-null float64
12 is_cutoff
                                    144316 non-null bool
13 cutoff factor
                                    144316 non-null int64
14 cutoff timestamp
                                    144316 non-null object
15 actual_distance_to_destination 144316 non-null float64
16 actual time
                                    144316 non-null float64
17 osrm time
                                    144316 non-null float64
                                    144316 non-null float64
18 osrm distance
19 factor
                                    144316 non-null float64
    segment actual time
                                    144316 non-null float64
21 segment osrm time
                                    144316 non-null float64
22 segment osrm distance
                                    144316 non-null float64
23 segment factor
                                    144316 non-null float64
dtypes: bool(1), datetime64[ns](3), float64(10), int64(1), object(9)
memory usage: 26.6+ MB
data.columns.to_list()
```

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```
['data',
Out[737]:
            'trip_creation_time',
            'route_schedule_uuid',
            'route type',
            'trip_uuid',
            'source id',
            'source name',
            'destination id',
            'destination name',
            'od_start_time',
            'od end time',
            'total trip time',
            'is_cutoff',
            'cutoff_factor',
            'cutoff timestamp',
            'actual_distance_to_destination',
            'actual time',
            'osrm_time',
            'osrm_distance',
            'factor',
            'segment_actual_time',
            'segment_osrm_time',
            'segment osrm distance',
            'segment_factor']
```

To keep our analysis clear and focused, we should remove columns that have unclear or unknown meanings. this are some columns which are unknown.

- segment_factor Unknown field
- factor Unknown field
- is cutoff Unknown field
- cutoff_factor Unknown field
- cutoff_timestamp Unknown field

```
In [738... #dropping unkown fields
    data1 = data.drop(columns=['segment_factor','factor','is_cutoff','cutoff_factor','cutoff_timestamp'])
In [739... data1.columns.to_list()
```

```
['data',
Out[739]:
                                              'trip_creation_time',
                                              'route_schedule_uuid',
                                              'route type',
                                              'trip_uuid',
                                              'source id',
                                              'source name',
                                              'destination id',
                                              'destination name',
                                              'od_start_time',
                                              'od end time',
                                              'total trip time',
                                              'actual_distance_to_destination',
                                              'actual_time',
                                              'osrm time',
                                              'osrm_distance',
                                              'segment_actual_time',
                                               'segment_osrm_time',
                                              'segment_osrm_distance']
                                          data1[(data1['trip_uuid'] == "trip-153786558437756691") & (data1['source_name'] =='Jaipur_Hub (Rajasthan)') & (data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1['data1[''data1[''data1[''data1[''data1[''data1[''data1[''data1[''data1[''dat
In [740...
                                                                                                                                                                                                                                                              'od_start_time','od_end_time','total_trip_time',
                                                                                                                                                                                                                                                              'actual_distance_to_destination','actual_time',
                                                                                                                                                                                                                                                              'osrm_time', 'osrm_distance', 'segment_actual_time',
                                                                                                                                                                                                                                                              'segment_osrm_time','segment_osrm_distance']]
```

124, 10.37 FIVI				В	isiness_case_beilin	rery_reature_crigine	ening		
Out[740]:		trip_uuid	source_name	destination_name	od_start_time	od_end_time	total_trip_time	$actual_distance_to_destination$	actua
	91	trip- 153786558437756691	Jaipur_Hub (Rajasthan)	Ajmer_FoySGRRD_I (Rajasthan)	2018-09-25 08:53:04.377810	2018-09-25 16:37:20.428705	464.0	22.564533	
	92	trip- 153786558437756691	Jaipur_Hub (Rajasthan)	Ajmer_FoySGRRD_I (Rajasthan)	2018-09-25 08:53:04.377810	2018-09-25 16:37:20.428705	464.0	45.388095	
	93	trip- 153786558437756691	Jaipur_Hub (Rajasthan)	Ajmer_FoySGRRD_I (Rajasthan)	2018-09-25 08:53:04.377810	2018-09-25 16:37:20.428705	464.0	78.204766	
	94	trip- 153786558437756691	Jaipur_Hub (Rajasthan)	Ajmer_FoySGRRD_I (Rajasthan)	2018-09-25 08:53:04.377810	2018-09-25 16:37:20.428705	464.0	88.010616	
	95	trip- 153786558437756691	Jaipur_Hub (Rajasthan)	Ajmer_FoySGRRD_I (Rajasthan)	2018-09-25 08:53:04.377810	2018-09-25 16:37:20.428705	464.0	115.305349	
	96	trip- 153786558437756691	Jaipur_Hub (Rajasthan)	Ajmer_FoySGRRD_I (Rajasthan)	2018-09-25 08:53:04.377810	2018-09-25 16:37:20.428705	464.0	125.698345	
4									>
In [741	agg	Appling aggregation g_data = data1.ground data':'first', crip_creation_time' route_schedule_uuic route_type':'first' destination_name':' od_start_time':'first	<pre>upby(['trip_u ':'first', d':'first', c', first', pst',</pre>	uuid','source_id	','destination	_id']).agg({			

```
'od_end_time':'first',
'total_trip_time':'first',
'actual_distance_to_destination':'last',
'actual_time':'last',
'osrm_time':'last',
'osrm_distance':'last',
'segment_actual_time':'sum',
'segment_osrm_time':'sum',
'segment_osrm_distance':'sum'
}).reset_index()
In [742... agg_data.head()
```

Out[742]:		trip_uuid	source_id	destination_id	data	trip_creation_time	route_schedule_uuid	route_type	source_name
	0	trip- 153671041653548748	IND209304AAA	IND000000ACB	training	2018-09-12 00:00:16.535741	thanos::sroute:d7c989ba- a29b-4a0b-b2f4- 288cdc6	FTL	Kanpur_Central_H_6 (Uttar Pradesh)
	1	trip- 153671041653548748	IND462022AAA	IND209304AAA	training	2018-09-12 00:00:16.535741	thanos::sroute:d7c989ba- a29b-4a0b-b2f4- 288cdc6	FTL	Bhopal_Trnsport_H (Madhya Pradesh)
	2	trip- 153671042288605164	IND561203AAB	IND562101AAA	training	2018-09-12 00:00:22.886430	thanos::sroute:3a1b0ab2- bb0b-4c53-8c59- eb2a2c0	Carting	Doddablpur_ChikaDPP_C (Karnataka)
	3	trip- 153671042288605164	IND572101AAA	IND561203AAB	training	2018-09-12 00:00:22.886430	thanos::sroute:3a1b0ab2- bb0b-4c53-8c59- eb2a2c0	Carting	Tumkur_Veersagr_ (Karnataka)
	4	trip- 153671043369099517	IND000000ACB	IND160002AAC	training	2018-09-12 00:00:33.691250	thanos::sroute:de5e208e- 7641-45e6-8100- 4d9fb1e	FTL	Gurgaon_Bilaspur_HE (Haryana)
4									•
In [743	ag	gg_data.info()							

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```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 26222 entries, 0 to 26221
Data columns (total 19 columns):
# Column
                                     Non-Null Count Dtype
                                     _____
    trip uuid
                                     26222 non-null object
    source id
                                     26222 non-null object
    destination id
                                     26222 non-null object
    data
                                     26222 non-null object
    trip_creation_time
                                     26222 non-null datetime64[ns]
    route_schedule_uuid
                                     26222 non-null object
    route type
                                     26222 non-null object
    source name
                                     26222 non-null object
    destination name
                                     26222 non-null object
    od start time
                                     26222 non-null datetime64[ns]
10 od end time
                                     26222 non-null datetime64[ns]
11 total trip time
                                     26222 non-null float64
12 actual_distance_to_destination 26222 non-null float64
13 actual time
                                     26222 non-null float64
14 osrm_time 26222 non-null float64
15 osrm_distance 26222 non-null float64
16 segment_actual_time 26222 non-null float64
                                  26222 non-null float64
17 segment osrm time
18 segment_osrm_distance 26222 non-null float64
```

- The dataset was aggregated based on specific columns, including 'trip_uuid', 'source_id', and 'destination_id'.
- Aggregation functions such as 'sum' and 'first' and 'last were applied to relevant columns to consolidate information and summarize data for each group.
- The aggregation process condensed the dataset, resulting dataset consist
 - rows --> 26222

memory usage: 3.8+ MB

columns --> 19

Feature Extraction

Extracting city, state, place from source and destination column.

dtypes: datetime64[ns](3), float64(8), object(8)

```
# checking source name data format
In [744...
          agg_data[~agg_data['source_name'].str.contains('_')]['source_name']
                           Mumbai Hub (Maharashtra)
Out[744]:
                                 Hospet (Karnataka)
                          HBR Layout PC (Karnataka)
          13
          71
                           Mumbai Hub (Maharashtra)
          81
                                   Palwal (Haryana)
          26132
                    Mumbai Antop Hill (Maharashtra)
          26137
                          HBR Layout PC (Karnataka)
          26181
                                  Darbhanga (Bihar)
          26209
                           Mumbai Hub (Maharashtra)
          26221
                                 Hospet (Karnataka)
          Name: source name, Length: 823, dtype: object
          There are some value which don't follow underscore format
          # spliting source_name to city,place,code,state
In [745...
          # for source name with ' '
          def with (s):
            lis = s.split('(')
            lis2 = lis[0].split('_')
            city=lis2[0]
            place=lis2[1]
            state=lis[1][:-1]
             return city,place,state
          # for source name without ' '
          def without(s):
            lis = s.split('(')
             lis2 = lis[0].split(' ')
             city=lis2[0]
             place=lis2[1]
            state=lis[1][:-1]
             return city,place,state
          agg_data[['source_city','source_place','source_state']] = tuple(agg_data['source_name'].apply(lambda x: with_(x) if (Tr
          agg_data.drop(columns=['source_name'],inplace=True)
In [746...
          agg_data.head()
```

Out[746]:	trip_uuid	source_id	destination_id	data	trip_creation_time	route_schedule_uuid	route_type	destination_nam
	trip- 153671041653548748	IND209304AAA	IND000000ACB	training	2018-09-12 00:00:16.535741	thanos::sroute:d7c989ba- a29b-4a0b-b2f4- 288cdc6	FTL	Gurgaon_Bilaspur_H (Haryana
	trip- 1 153671041653548748	IND462022AAA	IND209304AAA	training	2018-09-12 00:00:16.535741	thanos::sroute:d7c989ba- a29b-4a0b-b2f4- 288cdc6	FTL	Kanpur_Central_H_ (Uttar Pradesl
	trip- 153671042288605164	IND561203AAB	IND562101AAA	training	2018-09-12 00:00:22.886430	thanos::sroute:3a1b0ab2- bb0b-4c53-8c59- eb2a2c0	Carting	Chikblapur_ShntiSgr_ (Karnatak
	trip- 153671042288605164	IND572101AAA	IND561203AAB	training	2018-09-12 00:00:22.886430	thanos::sroute:3a1b0ab2- bb0b-4c53-8c59- eb2a2c0	Carting	Doddablpur_ChikaDPP_ (Karnataka
	trip- 153671043369099517	IND000000ACB	IND160002AAC	training	2018-09-12 00:00:33.691250	thanos::sroute:de5e208e- 7641-45e6-8100- 4d9fb1e	FTL	Chandigarh_Mehmdpur_ (Punjal

5 rows × 21 columns

```
# checking wheather destination_name data follow underscore format.
In [747...
           agg_data[~agg_data['destination_name'].str.contains('_')]['destination_name']
                                Hospet (Karnataka)
           7
Out[747]:
                         HBR Layout PC (Karnataka)
           14
                    PNQ Rahatani DPC (Maharashtra)
           18
           19
                               Faridabad (Haryana)
                                 Janakpuri (Delhi)
           33
           26082
                                 Bidar (Karnataka)
                          Nalasopara (Maharashtra)
           26090
           26138
                         HBR Layout PC (Karnataka)
           26153
                         Jabalpur (Madhya Pradesh)
                                 Darbhanga (Bihar)
           26180
           Name: destination_name, Length: 984, dtype: object
```

destination_name column data is same as source*name column data it also contain some value with* " and some are just seperated by space.

```
# spliting source name to city, place, code, state
In [748...
            # for source name with ' '
            agg_data[['destination_city','destination_place','destination_state']] = tuple(agg_data['destination_name'].apply(lambdata)
            agg data.drop(columns=['destination name'],inplace=True)
In [749...
            agg data.head()
Out[749]:
                          trip uuid
                                          source id
                                                     destination id
                                                                       data trip creation time
                                                                                                   route schedule uuid route type
                                                                                                                                     od start time
                                                                                                                                                      od
                                                                                                thanos::sroute:d7c989ba-
                                                                                   2018-09-12
                                                                                                                                                        2(
                                                                                                                                        2018-09-12
                                     IND209304AAA
                                                                                                       a29b-4a0b-b2f4-
                                                    IND00000ACB
                153671041653548748
                                                                               00:00:16.535741
                                                                                                                                    16:39:46.858469
                                                                                                                                                   13:40:
                                                                                                             288cdc6...
                                                                                                thanos::sroute:d7c989ba-
                                                                                   2018-09-12
                                                                                                                                                        20
                                     IND462022AAA IND209304AAA training
                                                                                                       a29b-4a0b-b2f4-
                153671041653548748
                                                                                                                                    00:00:16.535741 16:39:4
                                                                               00:00:16.535741
                                                                                                             288cdc6...
                                                                                                thanos::sroute:3a1b0ab2-
                                                                                   2018-09-12
                                                                                                                                        2018-09-12
                                                                                                                                                        2(
                                     IND561203AAB IND562101AAA training
                                                                                                      bb0b-4c53-8c59-
                                                                                                                           Carting
                153671042288605164
                                                                                                                                    02:03:09.655591
                                                                               00:00:22 886430
                                                                                                             eb2a2c0...
                                                                                                thanos::sroute:3a1b0ab2-
                                                                                   2018-09-12
                                                                                                                                                        20
                                                                                                                                        2018-09-12
                                     IND572101AAA IND561203AAB training
                                                                                                      bb0b-4c53-8c59-
                                                                                                                           Carting
                                                                                                                                   00:00:22.886430
                                                                               00:00:22.886430
                                                                                                                                                    02:03:0
                                                                                                             eb2a2c0...
                                                                                                thanos::sroute:de5e208e-
                                                                                    2018-09-12
                                                                                                                                                        2(
                                                                                                                                        2018-09-14
                                     IND000000ACB IND160002AAC training
                                                                                                      7641-45e6-8100-
               153671043369099517
                                                                                                                                    03:40:17.106733 17:34:!
                                                                               00:00:33.691250
                                                                                                             4d9fb1e...
           5 rows × 23 columns
```

Inference: Data Preprocessing Decisions for Source and Destination Names

- During the data preprocessing phase, it was observed that some entries in the 'source_name' and 'destination_name' columns did not follow the standard format of 'city_place_code (state name)'. These entries lacked the underscore character (") which typically separates the city, place, and code information.
- Furthermore, certain rows in the 'destination_name' column were missing the place information, containing only the city and state details. To maintain consistency and facilitate accurate analysis, it was decided to represent these missing place values with blanks ('').

Processing: Extracting month, year, day from Trip_creation_time.

```
In [750...
          # extracting day, month, year and .
          agg_data['trip_day'] = agg_data['trip_creation_time'].dt.day
          agg_data['trip_month'] = agg_data['trip_creation_time'].dt.month
          agg_data['trip_year'] = agg_data['trip_creation_time'].dt.year
          # Extract hour from 'trip_creation_time'
          agg_data['hour'] = agg_data['trip_creation_time'].dt.hour
          # Create categorical column for time intervals
          bins = [-1, 6, 12, 18, 23]
          labels = ['Night', 'Morning', 'Afternoon', 'Evening']
          agg_data['trip_time_category'] = pd.cut(agg_data['hour'], bins=bins, labels=labels)
          #dropping hour and trip_creation_time column
In [751...
          agg_data.drop(columns=['hour','trip_creation_time'],inplace=True)
          agg_data.head()
In [752...
```

•				_		Ü			
Out[752]:	trip_uuid	source_id	destination_id	data	route_schedule_uuid	route_type	od_start_time	od_end_time	total_trip
	o trip- 153671041653548748	IND209304AAA	IND000000ACB	training	thanos::sroute:d7c989ba- a29b-4a0b-b2f4- 288cdc6	FTL	2018-09-12 16:39:46.858469	2018-09-13 13:40:23.123744	,
	trip- 1 153671041653548748	IND462022AAA	IND209304AAA	training	thanos::sroute:d7c989ba- a29b-4a0b-b2f4- 288cdc6	FTL	2018-09-12 00:00:16.535741	2018-09-12 16:39:46.858469	
	trip- 153671042288605164	IND561203AAB	IND562101AAA	training	thanos::sroute:3a1b0ab2- bb0b-4c53-8c59- eb2a2c0	Carting	2018-09-12 02:03:09.655591	2018-09-12 03:01:59.598855	
	trip- 153671042288605164	IND572101AAA	IND561203AAB	training	thanos::sroute:3a1b0ab2- bb0b-4c53-8c59- eb2a2c0	Carting	2018-09-12 00:00:22.886430	2018-09-12 02:03:09.655591	
	trip- 153671043369099517	IND000000ACB	IND160002AAC	training	thanos::sroute:de5e208e- 7641-45e6-8100- 4d9fb1e	FTL	2018-09-14 03:40:17.106733	2018-09-14 17:34:55.442454	
	5 rows × 26 columns								

Inference: Feature Extraction and Categorization

- Day, Month, and Year Extraction:
 - 'day', 'month', and 'year' columns were created to represent the day of the month, the month of the year, and the year, of 'trip_creation_time' column.
 - This feature extraction enables a deeper understanding of data in monthly, yearly, day wise.
- Time Categorization:
 - The 'trip_creation_time' column was further analyzed to categorize time intervals into distinct categories. Time intervals were defined, dividing the day into four categories: 'Morning', 'Afternoon', 'Evening', and 'Night'.
 - Using these intervals, a new categorical column named 'time_category' was created to represent the time of day during which each trip was created.

Such categorization is userful for understanding time-dependent patterns.

Processing: Creating total time taken column

```
agg_data['od_start_time'] = pd.to_datetime(agg_data['od_start_time'].dt.strftime("%y:%m:%d %H:%M:%S"))
In [753...
          agg data['od end time'] = pd.to datetime(agg data['od end time'].dt.strftime("%y:%m:%d %H:%M:%S"))
In [754...
          agg_data.info()
          <class 'pandas.core.frame.DataFrame'>
          RangeIndex: 26222 entries, 0 to 26221
          Data columns (total 26 columns):
              Column
                                              Non-Null Count Dtype
              -----
                                              _____
               trip uuid
                                              26222 non-null object
               source id
                                              26222 non-null object
           1
               destination id
                                              26222 non-null object
               data
                                              26222 non-null object
               route schedule uuid
                                              26222 non-null object
               route type
                                              26222 non-null object
               od_start_time
                                              26222 non-null datetime64[ns]
               od end time
                                              26222 non-null datetime64[ns]
              total trip_time
                                              26222 non-null float64
               actual distance to destination 26222 non-null float64
           10 actual time
                                              26222 non-null float64
           11 osrm time
                                              26222 non-null float64
           12 osrm distance
                                              26222 non-null float64
           13 segment actual time
                                              26222 non-null float64
           14 segment osrm time
                                              26222 non-null float64
           15 segment osrm distance
                                              26222 non-null float64
           16 source city
                                              26222 non-null object
           17 source place
                                              26222 non-null object
           18 source_state
                                              26222 non-null object
           19 destination city
                                              26222 non-null object
           20 destination place
                                              26222 non-null object
           21 destination state
                                              26222 non-null object
           22 trip day
                                              26222 non-null int64
           23 trip month
                                              26222 non-null int64
           24 trip year
                                              26222 non-null int64
           25 trip time category
                                              26222 non-null category
          dtypes: category(1), datetime64[ns](2), float64(8), int64(3), object(12)
          memory usage: 5.0+ MB
```

4d9fb1e...

In [755... agg_data['total_trip_od_time'] = agg_data['od_end_time']-agg_data['od_start_time']
In [756... agg_data.head()

Out[756]: trip uuid destination id route schedule uuid route type od start time od end time total trip tim source id data thanos::sroute:d7c989ba-2024-02-14 2024-02-14 trip-IND209304AAA IND000000ACB training a29b-4a0b-b2f4-FTL 1260 153671041653548748 16:39:46 13:40:23 288cdc6... thanos::sroute:d7c989ba-2024-02-14 2024-02-14 FTL IND462022AAA IND209304AAA training a29b-4a0b-b2f4-999 153671041653548748 00:00:16 16:39:46 288cdc6... thanos::sroute:3a1b0ab2-2024-02-14 2024-02-14 trip-IND561203AAB IND562101AAA training bb0b-4c53-8c59-Carting 58 153671042288605164 02:03:09 03:01:59 eb2a2c0... thanos::sroute:3a1b0ab2trip-153671042288605164 2024-02-14 2024-02-14 IND572101AAA IND561203AAB training bb0b-4c53-8c59-Carting 122 00:00:22 02:03:09 eb2a2c0... thanos::sroute:de5e208e-2024-02-14 2024-02-14 IND00000ACB IND160002AAC training 7641-45e6-8100-FTL 834

5 rows × 27 columns

153671043369099517

In [757... agg_data[agg_data['total_trip_od_time'] < pd.to_timedelta(" 0 days")][['trip_uuid','source_id','source_city','od_start_

03:40:17

17:34:55

Out[757]:		trip_uuid	source_id	source_city	od_start_time	destination_id	destination_city	destination_state	od_end_time	total_i
	0	trip- 153671041653548748	IND209304AAA	Kanpur	2024-02-14 16:39:46	IND000000ACB	Gurgaon	Haryana	2024-02-14 13:40:23	
	128	trip- 153671547254076660	IND507002AAA	Khammam	2024-02-14 20:40:11	IND508213AAB	Suryapet	Telangana	2024-02-14 00:33:53	
	169	trip- 153671723500134877	IND209304AAA	Kanpur	2024-02-14 19:05:32	IND211002AAB	Allahabad	Uttar Pradesh	2024-02-14 03:46:17	
	172	trip- 153671726684858447	IND263153AAB	Rudrapur	2024-02-14 18:25:01	IND131028AAB	Sonipat	Haryana	2024-02-14 04:33:32	
	178	trip- 153671742249756615	IND000000ACB	Gurgaon	2024-02-14 01:57:02	IND821115AAB	Sasaram	Bihar	2024-02-14 01:07:23	
	•••					•••				
	26209	trip- 153861091843037040	IND400072AAB	Mumbai	2024-02-14 23:55:18	IND401104AAA	Mumbai	Maharashtra	2024-02-14 01:23:31	
	26210	trip- 153861095625827784	IND160002AAC	Chandigarh	2024-02-14 23:55:56	IND140603AAA	Zirakpur	Punjab	2024-02-14 02:28:43	
	26212	trip- 153861104386292051	IND121004AAB	FBD	2024-02-14 23:57:23	IND121004AAA	Faridabad	Haryana	2024-02-14 00:57:59	
	26214	trip- 153861106442901555	IND209304AAA	Kanpur	2024-02-14 23:57:44	IND208006AAA	Kanpur	Uttar Pradesh	2024-02-14 02:51:27	
	26215	trip- 153861115439069069	IND627005AAA	Tirunelveli	2024-02-14 23:59:14	IND628801AAA	Eral	Tamil Nadu	2024-02-14 01:44:53	

5017 rows × 9 columns

In [758... agg_data[agg_data['trip_uuid'] == "trip-153861115439069069"][['trip_uuid','source_id','source_city','source_state','od_

file:///B:/Scaler docs and notes/Business Case study/Business_Case_Delhivery_Feature_Engineering.html

Out[758]:		trip_uuid	source_id	source_city	source_state	od_start_time	destination_id	destination_city	destination_state	od_er
	26215	trip- 153861115439069069	IND627005AAA	Tirunelveli	Tamil Nadu	2024-02-14 23:59:14	IND628801AAA	Eral	Tamil Nadu	2024
	26216	trip- 153861115439069069	IND627657AAA	Thisayanvilai	Tamil Nadu	2024-02-14 03:31:11	IND628613AAA	Peikulam	Tamil Nadu	202 ₄ (
	26217	trip- 153861115439069069	IND628204AAA	Tirchchndr	Tamil Nadu	2024-02-14 02:29:04	IND627657AAA	Thisayanvilai	Tamil Nadu	202 _' (
	26218	trip- 153861115439069069	IND628613AAA	Peikulam	Tamil Nadu	2024-02-14 04:16:39	IND627005AAA	Tirunelveli	Tamil Nadu	202 ₄ (
	26219	trip- 153861115439069069	IND628801AAA	Eral	Tamil Nadu	2024-02-14 01:44:53	IND628204AAA	Tirchchndr	Tamil Nadu	202 _′ (
4										•

During the creation of the 'total_trip_time' column by subtracting 'od_start_time' from 'od_end_time', it was observed that certain rows resulted in negative values. This discrepancy arises when the 'od_end_time' precedes the 'od_start_time', leading to incorrect interpretations of the trip duration.

To rectify this issue and ensure accurate representation of trip durations, an alternative approach was adopted. The absolute time difference between 'od_start_time' and 'od_end_time' was calculated, disregarding the directionality of the time interval. This methodology guarantees non-negative values, accurately reflecting the duration of each trip.

```
In [759... agg_data['total_trip_od_time'] = abs(agg_data['od_end_time']-agg_data['od_start_time'])

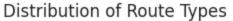
In [760... # checking for negative values in total_trip_time column agg_data[agg_data['total_trip_od_time'] < pd.to_timedelta(" 0 days")]

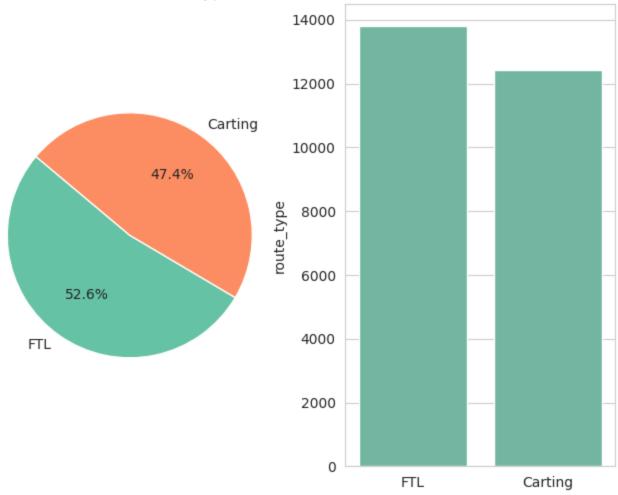
Out[760]: trip_uuid source_id destination_id data route_schedule_uuid route_type od_start_time od_end_time total_trip_time actual_distance_to_de

O rows × 27 columns
```

Finding insights

Analysis: Comparing percentage of different route type trips.





The pie and bar graphs show that about 51% of orders are catering, while 49% are FTL. This means catering orders are slightly more common. It suggests there's a higher demand for smaller shipments handled by catering services, like carts. FTL orders, on the other hand, are for larger shipments needing dedicated transportation.

Analysis: Indentifying states with the higest number trips

In [762... agg_data.groupby('destination_state')['trip_uuid'].nunique().sort_values(ascending=False)

Out[762]:	destination_state
000[/02].	Maharashtra
	Karnataka

destination_state	
Maharashtra	2637
Karnataka	2425
Haryana	1800
Tamil Nadu	1097
Uttar Pradesh	882
Telangana	856
Gujarat	791
West Bengal	713
Punjab	693
Delhi	674
Rajasthan	574
Andhra Pradesh	516
Madhya Pradesh	423
Bihar	384
Kerala	303
Assam	249
Jharkhand	197
Orissa	187
Uttarakhand	159
Himachal Pradesh	101
Chandigarh	91
Goa	74
Chhattisgarh	43
Arunachal Pradesh	42
Jammu & Kashmir	25
Pondicherry	24
Dadra and Nagar Haveli	17
Meghalaya	11
Mizoram	7
Daman & Diu	1
Nagaland	1
Tripura	1
Name: trip_uuid, dtype:	11104

By grouping the data by destination state and counting the number of unique trip_uuids, we identified the states with the highest and lowest trip volumes.

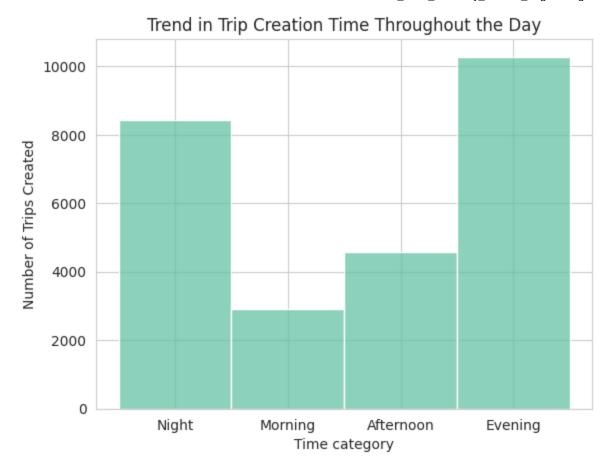
According to the sorted results:

- Maharashtra had the highest number of unique trip_uuids, indicating a high volume of deliveries to this state.
- Maharashtra and Karnataka followed closely behind, suggesting significant delivery activity in these states as well.

• (Himachal Pradesh, Chandigarh, Goa, Chhattisgarh, Arunachal Pradesh, Jammu & Kashmir, Pondicherry, Dadra and Nagar Haveli, Meghalaya, Mizoram, Nagaland, Daman & Diu, Tripura) had the lowest number of unique trip_uuids, indicating relatively lower delivery volume compared to other states.

Analysis: Indentifying trend in trip_creation_time

```
In [763... # Plotting
    # plt.figure(figsize=(10, 6))
    sns.histplot(agg_data['trip_time_category'])
    plt.xlabel('Time_category')
    plt.ylabel('Number_of_Trips_Created')
    plt.title('Trend_in_Trip_Creation_Time_Throughout_the_Day')
    # plt.xticks(range(24)) # Set x-axis_ticks_to_show_all_24_hours
    # plt.grid(True)
    plt.show()
```



- Trip creation exhibits a notable trend with the highest activity observed during evening and night hours.
- Evening and night-time periods experience a surge in trip planning and logistics activities.
- Possible reasons for this trend include preparations for next-day deliveries, optimization of nighttime transportation routes, and customer preferences for evening deliveries.
- Reduced traffic congestion during these hours may contribute to more efficient trip planning and execution.

Analysis: Identifying Top 10 Cities for Delhivery Services in Maharashtra, Karnataka, Haryana, and Tamil Nadu

```
states = ['Maharashtra','Karnataka','Haryana','Tamil Nadu']
agg_data[(agg_data['source_state'].isin(states)) & (agg_data['destination_state'].isin(states))].groupby(['source_city'])
```

```
source_city destination_city
Out[764]:
          Mumbai
                        Mumbai
                                            588
          Bengaluru
                        Bengaluru
                                            528
                        Mumbai
          Bhiwandi
                                            512
          Bangalore
                        Bengaluru
                                            492
                        Bangalore
          Bengaluru
                                            356
                        Bhiwandi
          Mumbai
                                            345
                        Chennai
          Chennai
                                            205
          MAA
                        Chennai
                                            204
          Chennai
                        MAA
                                            141
          Pune
                        PNO
                                            122
          Name: trip uuid, dtype: int64
```

- Maharashtra (Mumbai):
 - Mumbai is the top city for Delhivery services in state Maharashtra.
 - It shows a lot of delivery activity, indicating it's a major hub for sending and receiving packages.
- Karnataka (Bengaluru):
 - Bengaluru is the top city for Delhivery in state Karnataka.
 - It's a big deal for deliveries, likely because it's a big city with lots of businesses and people.

Analysis: Finding average distance of trip

```
In [765...
average_distance = round(agg_data['actual_distance_to_destination'].mean(),2)
print("Average distance to destion is :",average_distance,"KM")

Average distance to destion is : 92.53 KM
```

Inference

• Average trips source to destination distance is close to **93 KM**.

Analysis: Finding average time taken by trip

```
print("Average time of trip :",agg_data['total_trip_od_time'].mean())
print("Minimum time of trip :",agg_data['total_trip_od_time'].max())
print("Maximum time of trip :",agg_data['total_trip_od_time'].max())
```

```
Average time of trip : 0 days 05:55:50.411677217
Minimum time of trip : 0 days 23:29:45
Maximum time of trip : 0 days 23:29:45
```

• Average time taken by a trip is close to **6 hours**

Processing: Handling categorical column

```
In [767... agg_data['route_type'].unique()
Out[767]: array(['FTL', 'Carting'], dtype=object)

In [768... agg_data['route_type_encoded'] = agg_data['route_type'].apply(lambda x: 1 if x == 'FTL' else 0)

In [769... agg_data.route_type.unique()
Out[769]: array(['FTL', 'Carting'], dtype=object)
```

Inference

- Using One-Hot Encoding:
 - We changed the 'route_type' column to numbers, with 'FTL' as 1 and 'Carting' as 0.

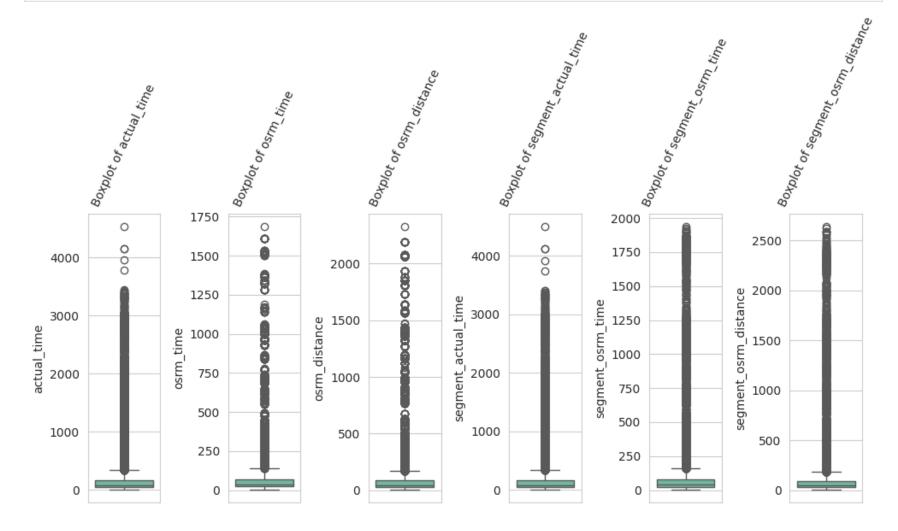
Outlier Detection

List of numerical columns in which we need to check for outliners

- actual_time aggregated
- OSRM time aggregated value
- segment_actual_time
- osrm distance aggregated
- segment osrm distance aggregated value
- segment osrm time aggregated value

```
In [770...
```

```
# # Visualize outliers using box plots
numerical_columns = ['actual_time','osrm_time','osrm_distance','segment_actual_time','segment_osrm_time','segment_osrm_plt.figure(figsize=(10, 6))
for i in range(len(numerical_columns)):
    plt.subplot(1, len(numerical_columns), i+1)
    sns.boxplot(y=agg_data[numerical_columns[i]])
    plt.title(f'Boxplot of {numerical_columns[i]}',rotation=65,fontsize=10)
plt.tight_layout()
plt.show()
```

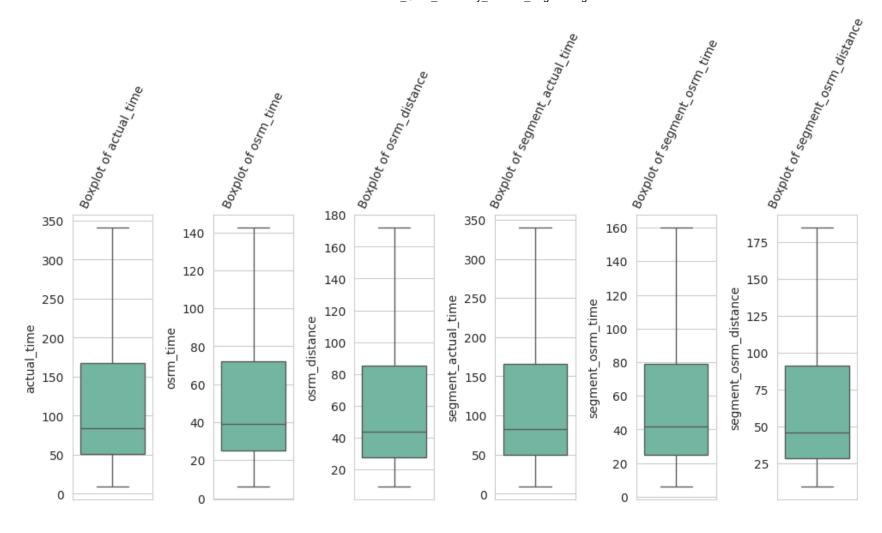


As we can see that all numerical columns consist of outliners and plot also showing skewness in data. we can take log to make the data normally distibuted.

```
In [771... ## making copy of data
agg_data_1 = agg_data
```

Processing: Replacing outliers using IQR method.

```
## copy of agg data
In [772...
          agg_data_1 = agg_data
         for i in numerical columns:
In [773...
              q1 = agg_data_1[i].quantile(0.25)
              q3 = agg_data_1[i].quantile(0.75)
              iqr = q3 - q1
              lower bound = q1 - 1.5 * iqr
              upper_bound = q3 + 1.5 * iqr
              # Replace outliers with the nearest non-outlier value
              agg_data_1[i] = agg_data_1[i].apply(lambda x: lower_bound if x < lower_bound else (upper_bound if x > upper_bound e
          ## visualizing outliers
In [774...
          plt.figure(figsize=(10, 6))
          for i in range(len(numerical columns)):
              plt.subplot(1, len(numerical_columns), i+1)
              sns.boxplot(y=agg_data_1[numerical_columns[i]])
              plt.title(f'Boxplot of {numerical columns[i]}',rotation=65,fontsize=10)
          plt.tight_layout()
          plt.show()
```

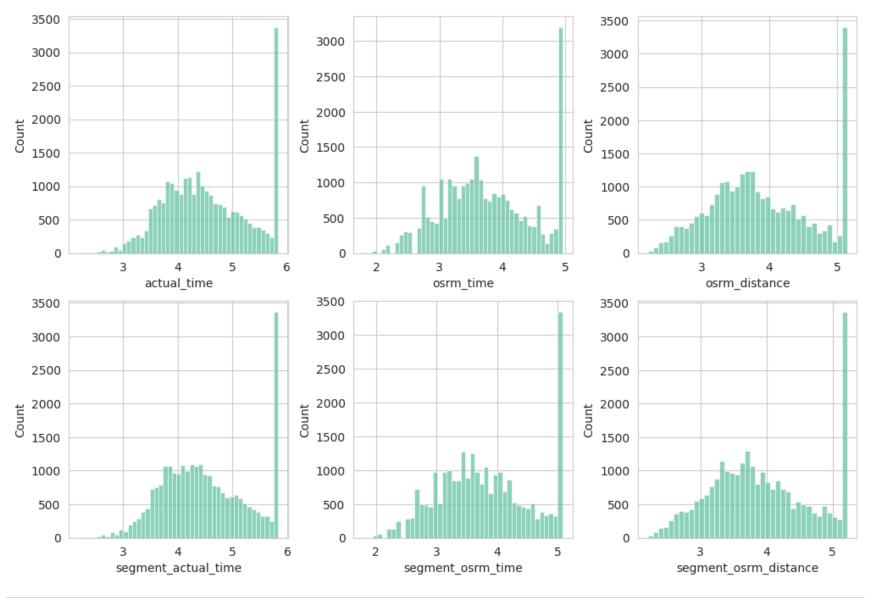


• Using IQR method outiler completely removed from data. still visual analysis is need to check the data normality.

Processing: Trying to make data nomrally distributed using log tranformation

```
In [775... # # aplying log transormation
for name in numerical_columns:
    agg_data_1[name] = np.log(agg_data_1[name])
```

```
In [776...
          ## checking the distribution of numerical columns
          numerical_columns = ['actual_time','osrm_time','osrm_distance','segment_actual_time','segment_osrm_time','segment_osrm_
          plt.figure(figsize =(12,8))
          plt.subplot(2,3,1)
          sns.histplot(agg_data[numerical_columns[0]])
          plt.subplot(2,3,2)
          sns.histplot(agg_data[numerical_columns[1]])
          plt.subplot(2,3,3)
          sns.histplot(agg_data[numerical_columns[2]])
          plt.subplot(2,3,4)
          sns.histplot(agg_data[numerical_columns[3]])
          plt.subplot(2,3,5)
          sns.histplot(agg_data[numerical_columns[4]])
          plt.subplot(2,3,6)
          sns.histplot(agg_data[numerical_columns[5]])
          plt.subplots_adjust(wspace=0.3)
          plt.show()
```

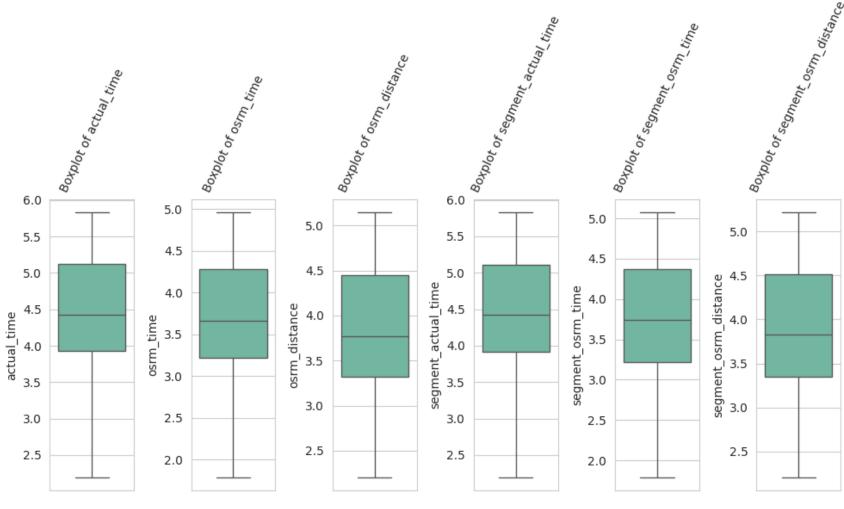


```
## applying sphiro-wilk test to check for noramlity
for i in numerical_columns:
    stat,p_value = stats.shapiro(agg_data_1[i].sample(300))
    if p_value > 0.05:
        print(i,": data is normally distibuted")
    else:
        print(i,": data is not normally distibuted")
```

```
actual_time : data is not normally distibuted
osrm_time : data is not normally distibuted
osrm_distance : data is not normally distibuted
segment_actual_time : data is not normally distibuted
segment_osrm_time : data is not normally distibuted
segment osrm distance : data is not normally distibuted
```

- After applying the Interquartile Range (IQR) method to remove outliers for a specific data point, the count of values significantly increases, making it challenging to achieve a normal distribution.
- The substantial increase in the count of values suggests a substantial number of outliers were present in the dataset, impacting the data's distribution.
- Despite attempts to address outliers using the IQR method, the data remains skewed or exhibits non-normal behavior, posing challenges for normalization.
- In such cases, to ensure the integrity and reliability of subsequent analyses, it may be necessary to resort to dropping all rows containing outliers, allowing for a more robust and interpretable dataset.

```
### making a copy of data
In [778...
          agg data 2 = agg data
          # dropping all outliner rows
In [779...
          for i in numerical columns:
            q1 = agg data 2[i].quantile(0.25)
            q3 = agg_data_2[i].quantile(0.75)
            iqr = q3 - q1
            lower_bound = q1 - 1.5 * iqr
            upper bound = q3 + 1.5 * iqr
            outlier_indices = (agg_data_2[i] < lower_bound) | (agg_data_2[i] > upper_bound)
            # print(outlier indices)
            agg data 2.drop(agg_data_2.index[outlier_indices],inplace=True)
          ## checking for outliers
In [780...
          plt.figure(figsize=(10, 6))
          for i in range(len(numerical_columns)):
              plt.subplot(1, len(numerical_columns), i+1)
              sns.boxplot(y=agg data[numerical columns[i]])
              plt.title(f'Boxplot of {numerical_columns[i]}',rotation=65,fontsize=10)
          plt.tight layout()
          plt.show()
```



```
actual_time : data is not normally distibuted
osrm_time : data is not normally distibuted
osrm_distance : data is not normally distibuted
segment_actual_time : data is not normally distibuted
segment_osrm_time : data is not normally distibuted
segment osrm distance : data is not normally distibuted
```

Despite efforts to normalize the data through various methods, including log transformation, outlier removal, and other techniques, the data still did not conform to a normal distribution. Non-normality can introduce challenges when using traditional parametric tests that rely on the assumption of normality.

Given the persistent non-normality of the data, it was decided to proceed with alternative approaches that do not rely on the assumption of normality. Robust statistical tests, such as the Mann-Whitney U test, were chosen as alternatives to traditional tests like the t-test, which depend on normality assumptions.

Hypothesis testing

Comparison of Actual Time and OSRM Time

To perform this comparison we use a Mann-Whitney U test.

The Mann-Whitney U test is used to determine whether there is a statistically significant difference between the medians of two independent groups. It does not assume normality of the data and is robust to deviations from normality.

Null Hypothesis (H0): The median of actual_time is equal to the median of orsm_time.

Alternative Hypothesis (H1): The median of actual_time is not equal to the median of orsm_time.

```
In [783... # Perform Mann-Whitney U test
statistic, p_value = stats.mannwhitneyu(agg_data['actual_time'],agg_data['osrm_time'])

# Print the test statistic and p-value
print("Mann-Whitney U Test Statistic:", statistic)
print("P-value:", p_value)

# Set the significance level
alpha = 0.05
```

```
if p_value > alpha:
    print("Failed to reject the null hypothesis (no significant difference)")
else:
    print("Reject the null hypothesis (significant difference)")

Mann-Whitney U Test Statistic: 521422996.0
P-value: 0.0
Reject the null hypothesis (significant difference)
```

Comparing actual time aggregated value and segment actual time aggregated value.

Null Hypothesis (H0): The median of 'actual_time' is equal to the median of 'segment_actual_time'.

Alternative Hypothesis (H1): The median of 'actual_time' is not equal to the median of segment_actual_time.

```
# Perform Mann-Whitney U test
statistic, p_value = stats.mannwhitneyu(agg_data['actual_time'],agg_data['segment_actual_time'])

# Print the test statistic and p-value
print("Mann-Whitney U Test Statistic:", statistic)
print("P-value:", p_value)

# Set the significance level
alpha = 0.05
if p_value > alpha:
    print("Failed to reject the null hypothesis (no significant difference)")
else:
    print("Reject the null hypothesis (significant difference)")

Mann-Whitney U Test Statistic: 351202639.5
P-value: 1.9263138185709147e-05
Reject the null hypothesis (significant difference)
```

Comparing OSRM distance aggregated value and segment OSRM distance aggregated value.

Null Hypothesis (H0): The median of 'osrm_distance' is equal to the median of 'segment_osrm_distance'.

Alternative Hypothesis (H1): The median of 'osrm_distance' is not equal to the median of 'segment_orsm_distance'.

```
# Perform Mann-Whitney U test
statistic, p_value = stats.mannwhitneyu(agg_data['osrm_distance'],agg_data['segment_osrm_distance'])
# Print the test statistic and p-value
print("Mann-Whitney U Test Statistic:", statistic)
```

```
print("P-value:", p_value)

# Set the significance level
alpha = 0.05
if p_value > alpha:
    print("Failed to reject the null hypothesis (no significant difference)")
else:
    print("Reject the null hypothesis (significant difference)")

Mann-Whitney U Test Statistic: 327935102.0
P-value: 5.599075722834906e-20
Reject the null hypothesis (significant difference)
```

Comparing OSRM time aggregated value and segment OSRM time aggregated value.

Null Hypothesis (H0): The median of 'OSRM_time' is equal to the median of 'segment_osrm_time'.

Alternative Hypothesis (H1): The median of 'osrm_time' is not equal to the median of 'segment_orsm_time'.

```
In [786... # Perform Mann-Whitney U test
statistic, p_value = stats.mannwhitneyu(agg_data['osrm_time'],agg_data['segment_osrm_distance'])

# Print the test statistic and p-value
print("Mann-Whitney U Test Statistic:", statistic)
print("P-value:", p_value)

# Set the significance Level
alpha = 0.05
if p_value > alpha:
    print("Failed to reject the null hypothesis (no significant difference)")
else:
    print("Reject the null hypothesis (significant difference)")

Mann-Whitney U Test Statistic: 297491700.5
P-value: 2.9932680690345243e-157
```

Business Insights & Recommendations

Insights

Reject the null hypothesis (significant difference)

- Catering orders comprise approximately **51%** of total orders, while FTL orders make up the remaining **49%**. This indicates a slightly higher demand for smaller shipments handled by catering services.
- The data suggests a significant volume of deliveries to states like **Maharashtra and Karnataka**, as they have the highest number of unique trip_uuids. Conversely, states like Himachal Pradesh, Chandigarh, and Goa show lower delivery volumes.
- **Evening and night-time** periods experience a surge in trip planning and logistics activities, possibly due to preparations for next-day deliveries, optimization of nighttime transportation routes, and customer preferences for evening deliveries.
- **Mumbai** emerges as the top city for Delhivery services in Maharashtra, indicating its importance as a major hub for sending and receiving packages. Similarly, **Bengaluru** leads in Delhivery services in Karnataka, reflecting its significance as a bustling city with high delivery demand.
- The average distance traveled from source to destination is approximately **93 kilometers**, highlighting the typical distance covered by deliveries.
- On average, trips take close to **6 hours** to complete, indicating the typical duration of delivery operations.
- The hypothesis testing conducted on actual time, distance, and segmented distance and time compared to estimated time, distance, and segmented distance and time resulted in rejecting the null hypothesis. This suggests that there are significant differences between the actual and estimated values, indicating potential areas for further investigation and optimization in delivery operations. This implies a need to improve the open-source routing engine to enhance accuracy and efficiency in route planning and delivery estimations.

Recommendation

- More customers prefer smaller shipments handled by catering services, like carts, than larger shipments needing dedicated transportation. **So, businesses can focus on catering services to cater to this higher demand.**
- Maharashtra, Karnataka have the highest delivery volumes, so businesses can focus on expanding their delivery services in these states and cities to attract more customers.
- Evening and night-time periods experience a surge in trip planning and logistics activities, so businesses can optimize their delivery routes and schedules during these hours to improve efficiency and reduce delivery times.
- The average distance of a trip is close to **93 KM**, and the average time taken by a trip is close to **6 hours**. This information can help businesses optimize their delivery routes and estimate delivery times more accurately.
- Businesses can invest in data analytics to study and analyze their delivery data to identify trends, patterns, and opportunities for improvement, and make data-driven business decisions.

• Business should switch to other better open source routing engine which give more accurate preditons about time and distance.