

SAMUEL ZHANG

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EDUCATION

Georgia Institute of Technology

Atlanta, GA

GPA 3.86/4.00

September 2016 – May 2020

Candidate for Bachelor of Science, Computer Science

- Atlanta Studies Symposium Speaker: Sociotechnical Sustainability Community Development (2017)
- Courses: Data Structures & Algorithms, Computer Organization & Programming, Introduction to Discrete Math

Stuyvesant High School

New York, NY

PROFESSIONAL EXPERIENCES

AT&T Technology Operations – Teleconferencing Tier 2

Atlanta, GA

Technology Development Program Intern

May 2017 – August 2017

- Managed escalations and customer experience from Fortune 500 companies i.e. IBM, DuPont, and Macquarie
- Identified, isolated, and managed resolutions to complex teleconferencing network/platform troubles for CAAS programs i.e. AT&T Connect, Microsoft Lync, and Cisco WebEx with AT&T Audio Integration
- Prepared and delivered daily operations report and conducted replication and cooperative tests with global teams

Computer Science & Technology for Urban Youth sponsored by Google & E-Bay

New York, NY

Team Supervisor & Mentor

July 2014 – April 2016

- Worked closely with team and resolved escalated conflicts to ensure progress ahead of schedule
- Developed multimedia advertising and increased participant rate 8x to 400+ active members per semester
- Presented Processing game demo to Google representatives and other industry leaders at St. Joseph's College

PERSONAL PROJECTS

Epic Intentions – Georgia Works!

- Led team of 7 to create SQL database with Flask and Jinja templates for nonprofit serving 1000+ homeless people
- Evaluated architecture for security reliability with REST and wrote MySQL backend to insert/retrieve data
- Managed weekly objectives and Agile workflow with CFO to ensure accurate data and on-time delivery

HackGT – Food-Mood

- Designed and demoed “Tinder for Food” Android app for groups of people to efficiently decide where to eat
- Integrated non-blocking asynchronous multithreading to parse JSON geolocation data from Google Places API
- Optimized cost and runtime efficiency by limiting API queries and allowing compatibility with SDK 26

StuyBooks Online Marketplace

- Recruited and directed team of 3 in creating book trading platform to buy and sell used books
- Managed Agile project workflow and version control, reporting metrics and key deliverables to clientele
- Deployed pilot with RESTful Flask application integrated with PyMongo, Google OAuth login system, and Reddit-based voting system using the Wilson binomial proportion confidence interval
- Wrote database queries for MongoDB architecture hosted on Apache-based web server with documentation

Cookie Clicker

- Led team of 3 and built midsized mobile game app in Android SDK 19, dynamically adapted to majority of phones
- Integrated asynchronous multithreading in Java with XML to create dynamic user interface

SKILLS & INTERESTS

Languages	Python, Java, C, JavaScript, SQL, HTML, CSS, XML, Lisp (Scheme)
Frameworks	Flask, NoSQL/MongoDB, Git, MaterializeCSS, Apache
Operating Systems	Mac OS, UNIX/Linux, Windows
Foreign Languages	Native in English. Proficient in Mandarin Chinese
Other	French-American dual-citizen with work authorization in the U.S. and Europe