Dustin Weeks

Courtland, MS 38620
chsdustinw@gmail.com
+1 662 710 6222

Results-driven management professional with over 6 years of experience serving in client- and customer-facing organizations across diverse industries to provide comprehensive service and support to all customers and clients. Adept at inventory control, employee scheduling and staffing, issue resolution, and personnel mentorship. Collaborative and meticulous, with a proven track record of preemptively evaluating specific situations and customer trends to increase individuals' satisfaction and retention with the organization.

Willing to relocate: Anywhere
Authorized to work in the US for any employer

Work Experience

Store Manager/Senior Computer Technician
uBreakiFix by Asurion - Oxford, MS
April 2022 to Present

Manage inventory within the store, order parts needed for repairs throughout the week. Provide enthusiastic help and support for costumers. Make schedules for employees. Support staff and keep them updated with changes throughout the company. Repair devices that come into the store such as; Computers, Game Consoles, Tablets, and Phones.

Pet Trainer
PetSmart - Oxford, MS
July 2020 to August 2021

Had to maintain a schedule that I made, sell classes to interested prospects, handle money from classes, and handle appointments with parents as well as Work with customers on information about animals in the store and products we sell within the store.
Help any and all needs a costumer may need, from knowledge of products to simply helping grab a bag of food for an elderly person. Anything to help the customer and make sure they are satisfied

Education

High School Diploma
Cleveland Central High School - Cleveland, MS
May 2018

Skills

- Microsoft Office
- Retail sales

- Mobile devices
- Operating systems
- Python
- Computer Repair
- HTML5
- Management
- CSS

Military Service

Branch: Army National Guard
Service Country: United States
Rank: Specialist
October 2017 to November 2020